

Records 2

25 pages

VMS;2

*** TODAY'S CARE PLAN AND YOUR NEXT STEP OF CARE ***

OCONNELL, ANTHONY M (7637) has just checked in
using the automated check-in system. MAY 12, 2004@14:41:42

Appointment:
15:00 2-64 OCOTILLO/GIBSON/ F/U

Primary care team: OCOTILLO
Primary elig: NON-SERVICE CONNECTED

*** PATIENT HAS NO VALID INSURANCE INFO ON FILE ***

*** CLINICAL REMINDERS ***
Hepatitis C Risk Assessment: DUE NOW
AMI - ASA: DUE NOW
MI-Beta Blocker: DUE NOW
Depression Screening: DUE NOW
IHD Lipid Profile: DUE NOW
Readiness To Learn : DUE NOW
Tetanus Diphtheria Immunization: DUE NOW
Pt Education-Barriers : DUE NOW
Lipid Profile Ischemic Hrt Disease: DUE NOW
Problem Drinking Screening: DUE NOW
Advanced Directives Education: DUE NOW
Nutrition Screening: DUE NOW
~~Preventative Medicine Handout: DUE NOW~~

VA 53
page 1 of 2

Vitals: Temp: 97.9 Pulse: 69 Resp: 18 BP(1): 130/77 BP(2): _____
Weight: 225.9 Pain (1-10): 6 Glucose: _____ Pulse Ox: _____
Nursing: Stool Cards: _____ Pneumovax: _____ Flu Vaccine: _____ dT: _____ Other: _____
Pharmacy Needs: _____

____ Lab tests: _____ Non-Fasting _____ Fasting
(NO food or drink except water for 12 hours - take meds with water, NO Diabetic medicines)
Date for Labs: _____ 1st floor, Bldg 80, Diagnostic Suite
____ Xrays: _____ Outpatient Xray 1st floor, Bldg 80, Diagnostic Suite
____ Special Imaging: _____ CT _____ MRI _____ Ultrasound _____ Other Main Radiology, Bldg 38
____ EKG: 1st floor, Bldg 80, Diagnostic Suite _____ Prosthetics: Building 57, Room 138

When you have tests, you will be notified of results by:
____ Mail _____ Phone _____ Discussion at next appt _____ Patient to call TLC

Consults: The following consults have been ordered. You will be notified by phone or by mail
about the date & time of your appointment in 4 to 6 weeks. To check on the status,
please call TLC at (520) 792-1450 or 1-800-470-8262 (option 7). - mess for Dr. Kipson
- 41 phone number

*** STOP AT FRONT DESK TO CHECK OUT/SEE TEAM PHARMACIST FOR RX PICK-UP TODAY ***
(X) Future appointments in OCOTILLO

PATIENT INSTRUCTIONS:
Call SAVAHCs (520) 792-1450 or 1-800-470-8262 for any urgent medical needs, or to leave a message
for your provider (option #7), routine appointments (option #4), or pharmacy questions (option #5).

Dec '04
Dec 7 at 9:00 AM

Tamiasaurus O. 4
Sutra 20mg
Lor Ativan O.S bid.

Kathleen Gibson, MD
Director of primary Care
SAVANAHS

3601 S. Gdn Ave
Tucson, AZ ~~85724~~ 85725

VA 75

August 3, 2004, Dr Gibson, telephone message:

"Hello Mr. O'Connell this is Doctor Gibson calling from the Southern
(?) Arizona VA Health Care Center if you are home please pick up.
Otherwise I will try calling you back over the course of the week. I
need to talk with you regarding your letters and your primary care, a,
and I will plan to do so when I speak with you. Thank you, Goodbye.

VA 76

August 4, 2004, 12:03 pm, Dr Gibson, telephone message:

"Mr. O'Connell this is Doctor Gibson calling from the Southern Arizona VA Health Care Center regarding your, letters. I've been trying to get in touch with you in order to clarify our position. My number here is (520) 792-1450, option number 7. You may leave me a message at that number and I will call you back. Look forward to speaking to you soon. Thank you, Goodbye."

VA 78

August 4, 2004, 5:46 pm, Dr Gibson, telephone message:

"This is Doctor Gibson I'm calling from the Southern Arizona VA health care system, for, Mr. O'Connell. I'm calling in regards to your letters. A, I will be out of the office tomorrow and will try you back perhaps on Friday. A, at any rate you may call and leave a message at area code (520) 792-1450, option number 7. Thank you."

Anthony OConnell

From: "Gibson, Kathleen" <Kathleen.Gibson@med.va.gov>
To: "Anthony OConnell" <amo@commspeed.net>
Sent: Tuesday, August 17, 2004 11:14 AM
Subject: RE: Would you please release my medicine?

VA 84
page 1 of 2

I do not accept email message in this fashion from patients regarding medications or health concerns. You will need to contact TLC 520-792-1450 option #7.

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Tuesday, August 17, 2004 5:49 AM
To: Kathleen Gibson
Subject: Would you please release my medicine?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
Last four 7637
Primary care provider Dr. Kathleen
Gibson, VA Tucson
August 17, 2004

Dr. Kathleen Gibson
Director of Primary Care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,

9/4/04

Anthony M. O'Connell

VA 84

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DEPARTMENT OF VETERANS AFFAIRS

Southern Arizona VA Health Care System
Tucson, Arizona 85723

VA 86

AUG 18 2004

In Reply Refer To: 678/1-11C3

- Mr. Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336

Dear Mr. O'Connell:

This is in response to your letters dated July 24, 2004, August 1, 2004, August 2, 2004, August 7, 2004, and August 9, 2004, to the Southern Arizona VA Health Care System (SAVAHCS). I requested that Valerie Russell, Administrative Officer for Primary Care, and other appropriate staff review your concerns.

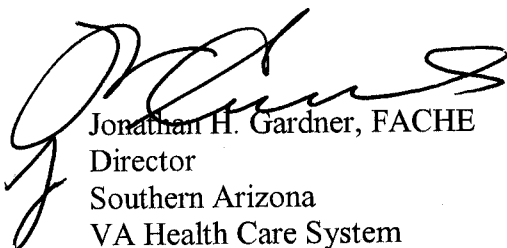
I am pleased to hear that you have chosen to receive all of your medical care at SAVAHCS. Dr. Kathleen Gibson will continue as your primary care provider. You are required to have all of your blood work, monitoring and follow up done at SAVAHCS. At no cost to the VA, you are also required to travel to SAVAHCS at least once a month or more to have your blood work done.

Please call our team pharmacist at (520) 792-1450, extension 5158, no later than August 23, 2004, to transfer your anticoagulation monitoring to SAVAHCS.

Please call our Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

The SAVAHCS strives to provide quality and compassionate care to all of our veterans and I assure you we are very concerned with patient care and the satisfaction of the veterans we serve. We feel we have addressed your health care concerns and cannot provide any new information. Accordingly, this letter will be considered the final response to your inquiries about your health care concerns.

Sincerely,



Jonathan H. Gardner, FACHE
Director
Southern Arizona
VA Health Care System

Anthony OConnell

From: <Kathleen.Gibson@med.va.gov>
To: <amo@commspeed.net>
Sent: Thursday, August 19, 2004 4:16 PM
Subject: RE: Would you please release my medicine?

VA 87
 page 1 of 2

Mr. O'Connell,

Here at the Southern Arizona VA Healthcare system, in order to obtain your medications, you will need to contact TLC, 520-792-1450 option #5 (pharmacy) or option #7 (urgent care appt or message). ***I will not respond to future emails.***

Kathleen E. Gibson, MD

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Thursday, August 19, 2004 4:27 AM
To: Kathleen Gibson
Subject: Would you please release my medicine?

Anthony M. O'Connell
 45 Skyview Road
 Sedona, Arizona, 86336
 Last four 7637
 Primary care provider Dr. Kathleen Gibson,
 VA Tucson
 August 19, 2004

Dr. Kathleen Gibson
 Director of Primary Care
 Southern Arizona VA Health Care System
 VA Hospital, 3601 South 6th Avenue
 Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacle (s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

9/5/04

Sincerely,

Anthony M. O'Connell

VA 87
page 2 of 2

Anthony OConnell

From: <Julianne.French@med.va.gov>
To: <amo@commspeed.net>
Sent: Thursday, August 19, 2004 4:20 PM
Subject: Would you please release my medicine?

VA 88
page 1 of 3

Mr. Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336

Dear Mr. O'Connell:

This is in response to your letters dated July 24, 2004, August 1, 2004, August 2, 2004, August 7, 2004, and August 9, 2004, to the Southern Arizona VA Health Care System (SAVAHCS). I requested that Valerie Russell, Administrative Officer for Primary Care, and other appropriate staff review your concerns.

I am pleased to hear that you have chosen to receive all of your medical care at SAVAHCS. Dr. Kathleen Gibson will continue as your primary care provider. You are required to have all of your blood work, monitoring and follow up done at SAVAHCS. At no cost to the VA, you are also required to travel to SAVAHCS at least once a month or more to have your blood work done.

In order to receive your medication as requested, please call our team pharmacist at (520) 792-1450, extension 5158, no later than August 23, 2004, to transfer your anticoagulation monitoring to SAVAHCS.

Please call our Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

The SAVAHCS strives to provide quality and compassionate care to all of our veterans and I assure you we are very concerned with patient care and the satisfaction of the veterans we serve. We feel we have addressed your health care concerns and cannot provide any new information. Accordingly, this letter will be considered the final response to your inquiries about your health care concerns.

Sincerely,

Jonathan H. Gardner, FACHE
Director
Southern Arizona
VA Health Care System

8/23/04

VA 88
page 2 of 3

-----Original Message-----

From: Anthony OConnell <amo@commspeed.net>
To: Jonathan Gardner <Jonathan.Gardner@med.va.gov>
Sent: Tue Aug 17 07:56:26 2004
Subject: Would you please release my medicine?

Anthony M. O'Connell

45 Skyview Road

Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson, VA Tucson

August 17, 2004

Mr. Jonathan Gardner, Director

Southern Arizona VA Health Care System

VA Hospital, 3601 South 6th Avenue

Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

8/23/04

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

VA 88
page 3 of 3

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,

Anthony M. O'Connell

8/23/04

Anthony OConnell

From: <Kathleen.Gibson@med.va.gov>
To: <amo@commspeed.net>
Cc: <Valerie.Russell@med.va.gov>; <Julianne.French@med.va.gov>
Sent: Saturday, August 21, 2004 3:06 PM
Subject: RE: Would you please release my medicine?

VA 89

Dear Mr. O'Connell,

YOU MUST CONTACT TLC (520)792-1450 DURING REGULAR BUSINESS HOURS TO OBTAIN YOUR MEDICATIONS. I HEREBY REQUEST THAT YOU DISCONTINUE SENDING ME EMAIL. I DO NOT REFILL MEDICATIONS USING EMAIL.

Kathleen Gibson, MD

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Saturday, August 21, 2004 9:31 AM
To: Kathleen Gibson
Subject: Would you please release my medicine?

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

What did you see in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine? If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely, Anthony M. O'Connell, last four
7637

8/23/04

Anthony OConnell

From: <Julianne.French@med.va.gov>
To: <amo@commspeed.net>
Sent: Monday, August 23, 2004 5:53 PM
Subject: FW: Would you please release my medicine?

VA 91
page 1 of 2

Mr. O'Connell,

This is in response to the inquiry below regarding your medications. I have asked my staff to again to look into your concerns. As stated in numerous letters to you and one prior email, you need to contact Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

Should you have further questions, please contact Valerie Russell, Administrative Officer, Primary Care at (520) 792-1450 extension 6274. This is considered the final response on your inquiry.

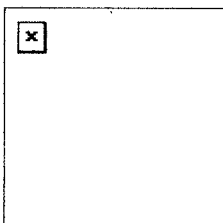
Sincerely,

Jonathan H. Gardner, FACHE

Director

Southern Arizona

VA Health Care System



Julianne French, RN, MS

AA/COS SAVAHCs

-----Original Message-----

From: Varner, Constance **On Behalf Of** Gardner, Jonathan H., FACHE
Sent: Monday, August 23, 2004 12:34 PM

9/4/04

To: French, Julianne A.

Subject: FW: Would you please release my medicine?

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]

Sent: Friday, August 20, 2004 2:00 PM

To: Jonathan Gardner

Subject: Would you please release my medicine?

VA 91
page 2 of 2

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

Anthony OConnell

From: <Julianne.French@med.va.gov>
To: <amo@commspeed.net>
Sent: Monday, August 23, 2004 6:14 PM
Subject: FW: coumadin tests

VA 92

Mr. O'connell,

This is a repeat notice from the Director's email to your earlier today. The Director cannot respond to your emails regarding your health care. You must comply with directions to seek medications and appointments through TLC. You need to contact Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

Should you have further questions, please contact Valerie Russell, Administrative Officer, Primary Care at (520) 792-1450 extension 6274. This is considered the final response on your inquiry.

Julianne French, RN, MS
AA/COS SAVAHCS

-----Original Message-----

From: Anthony OConnell <amo@commspeed.net>
To: Jonathan Gardner <Jonathan.Gardner@med.va.gov>
Sent: Mon Aug 23 13:31:45 2004
Subject: coumadin tests

Dear Mr. Gardner:

I hope you are well and I thank the VA for saving my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/4/04



DEPARTMENT OF VETERANS AFFAIRS
Northern Arizona Healthcare System
Prescott AZ 86313

August 27, 2004

VA 101
page 1 of 2

In Reply Refer To:

649/00

Mr. Anthony M. O'Connell
45 Skyview Road
Sedona, AZ 86336

Dear Mr. O'Connell:

Thank you for your e-mails in which you had several questions regarding the status of your medications. Our patient advocate, Barbara Echeverria, has contacted you on several occasions without success and has left voice messages for you to please return her telephone calls. Her purpose in wanting to speak with you is to address your numerous communications to us regarding your primary care needs and medication management.

Getting your care at multiple facilities, to include the private sector, complicates your medication management. An example of this is that both Tucson and Prescott issued you Tamsulosin within a week of each other.

A review of your medical records indicates the following:

	Prescott	Tucson
WARFARIN	Filled on 12/2003	Filled on 08/17/2004
SIMVASTATIN	ORDERED/ IN PROCESS	Filled on 06/04/2004
METOPROLOL	Filled on 03/14/2004 (3 refills available)	Filled on 06/04/2004
TAMSULOSIN	Filled on 05/28/2004 (60 day) no refills available)	Filled on 06/04/2004 (30 day) no refills available – must be renewed
LORAZAPAM	Not applicable	Filled on 06/04/2004

The VA is available to you for treatment. Therefore, whatever care you seek on your own within the private sector is not reimbursable by the VA.

According to your e.mail of June 4, 2004 to Dr. Rindone, you state "would you please correct your records to show that my primary care provider is Dr. Kathleen Gibson in Tucson and not Dr. Keng or anyone else in Prescott". It is confusing as to why you continue to write to Prescott with questions and concerns regarding your medications. Therefore, we are forwarding your communications and our responses to your primary care provider, Dr. Gibson in Tucson.

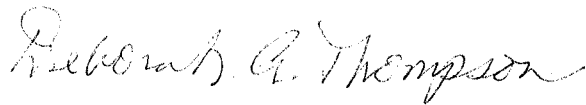
Your most recent e.mail has questions regarding entries in you medical record. We have referred your questions to Mr. John Hook, Supervisor Health Information Management. He has attempted to contact you by telephone and has left a voice message requesting that you return his call. He can be reached at (928) 445-4860 extension 6088.

VA101

page 2 of 2

In order to assist you in resolving your concerns about your care and medication management, it is imperative that you contact your patient advocate, Barbara Echeverria at (928) 776-6008.

Sincerely,

A handwritten signature in cursive script that reads "Deborah A. Thompson".

Deborah A. Thompson
Director

Cc: Dr. Kathleen Gibson

Anthony O'Connell

From: "French, Julianne A." <Julianne.French@med.va.gov>
To: <amo@commspeed.net>
Sent: Monday, September 13, 2004 5:55 PM
Attach: FW_ coumadin tests.eml; FW_ Would you please release my medicine_.eml
Subject: FW: This is an emergency

VA104
page 1 of 2

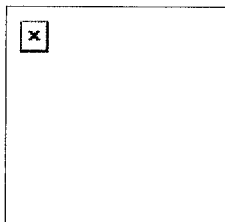
Mr. O'Connell,

This response is on behalf of the Director regarding your inquiry on medications refills . Per the previous two emails that I have attached, you must comply with directions to seek medications and appointments through TLC. You need to contact Telephone Linked Care line at 1-800-470-8262, option #7, to address your medical concerns and option # 4 to make a routine appointment with Dr. Gibson. If you have a medical emergency, please contact the Northern Arizona VA Health Care System.

Should you have further questions, please contact Valerie Russell, Administrative Officer, Primary Care at (520) 792-1450 extension 6274. This is considered the final response on your inquiry.

No further emails will be accepted by the Director or myself regarding this inquiry. I urge again to please follow the same directions as all our patients regarding medications refills and provider appointments,

Sincerely,



Julianne French, RN, MS

AA/COS SAVAHCs

-----Original Message-----

From: Gardner, Jonathan H., FACHE
Sent: Monday, September 13, 2004 7:52 AM
To: French, Julianne A.
Subject: FW: This is an emergency
Importance: High

julianne-action-jg-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]
Sent: Monday, September 13, 2004 3:47 AM
To: Pharmacist; Dr Ruebel; Dr Keng; Dr Gibson; Director; Director; Advocate; Advocate; APN
Subject: This is an emergency

2/4/05

Importance: High

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is.

VA104
part 2 of 2

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capsule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

Thank you

Sincerely, Anthony O'Connell, last four 7637

Anthony OConnell

From: "Gibson, Kathleen" <Kathleen.Gibson@med.va.gov>
To: "Anthony OConnell" <amo@commspeed.net>; "Rindone, Joseph P." <Joseph.Rindone@med.va.gov>; "Ruebel, Armin A." <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Gibson, Kathleen" <Kathleen.Gibson@med.va.gov>; "Gardner, Jonathan H., FACHE" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Russell, Valerie B." <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Melvin, Gary R., M.D." <Gary.Melvin@med.va.gov>
Sent: Thursday, September 23, 2004 11:28 AM
Subject: RE: This is an emergency

VA105

Mr. O'Connell,

As I have indicated on numerous previous e-mails communications, I do not except email requests for routine medications, nor have I given you my email address. You must call TLC 1-800-470-8262 option #5 to request your refills.

Kathleen Gibson, MD

-----Original Message-----

From: Anthony OConnell [mailto:amo@commspeed.net]

Sent: Thursday, September 23, 2004 3:23 AM

To: Pharmacist; Dr Ruebel; Dr Keng; Dr Gibson; Director; Director; APN; Advocate; Advocate; Dr Melvin

Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

09/28/2004
07637

VA106

ANTHONY MINER OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony Miner Oconnell,

CANCELLATION NOTICE

Your appointment for the following date and time has been cancelled:

TUESDAY DEC 7, 2004 9:00 AM 2-72 OCOTILLO GIBSON FU Clinic

We regret any inconvenience this clinic cancellation may cause you.
Please contact the Patient Service Center at 520-792-1450 option 4 or
800-470-8262 option 4 for any of the following reasons:

- * If a new appointment time is listed that is inconvenient for you,
- * If no appointment is listed, call for a new appointment within 30 days
of the above cancelled appointment date

If you feel that you need an urgent care appointment, please call TLC at
520-792-1450 option 7 or 800-470-8262 option 7 to speak with a TLC nurse.

If the appointment was for one of the following specialty clinics, please
call the clinic directly:

MENTAL HEALTH CLINIC (520) 629-4625
DENTAL CLINIC (520) 629-1842
PTSD CLINIC (520) 629-4625
COMPENSATION & PENSION (RATINGS) (520) 629-4662

Sincerely yours,
Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

New Appt: 12-13-04 @ 4:00 p.m.

11/22/2004
07637

VA108

ANTHONY MINER OCONNELL
45 SKYVIEW ROAD
SEDONA, AZ 86336

Dear Mr. Anthony Miner Oconnell,

This is a reminder of the following clinic appointment.

REPORT TO: BLDG 80, 1st FLOOR - OCOTILLO CLINIC RECEPTION DESK
WE RECOMMEND YOU PARK IN LOT G, SOUTH OF BUILDING 80.

MONDAY DEC 13, 2004 4:00 PM 2-72 OCOTILLO GIBSON FU Clinic

PLEASE ARRIVE 15 MINUTES PRIOR TO YOUR SCHEDULED APPOINTMENT TO ALLOW TIME FOR ADMINISTRATIVE PROCESSING. Your appointment may be rescheduled if you are more than 15 minutes past your scheduled time.

PLEASE BRING A LIST OF ALL MEDICATION that you are currently taking, including any over-the-counter medications, along with all records from your "outside" or private doctors. If you use OXYGEN at home, please bring along a SUFFICIENT QUANTITY of oxygen to last for the duration of your appointment.

IF YOUR PROVIDER REQUIRES BLOOD WORK, PLEASE DO IT THE DAY BEFORE YOUR APPOINTMENT.

REMINDER: Overnight parking of recreational vehicles on SAVAHCs grounds is prohibited due to safety and liability reasons.

If you are unable to keep your appointment, please call the Patient Service Center at 520-792-1450 option 4 or 1-800-470-8262 option 4, AT LEAST 24 HOURS before your scheduled appointment and other arrangements will be made.

PLEASE CHECK OUT WITH THE CLINIC CLERK AT THE CONCLUSION OF YOUR VISIT

Sincerely Yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, Arizona 85723