

# Records 1

Veteran to Dr. Gibson and others:  
" What is it in the computer system that  
prevents my medicine from being released? "

Veteran 10

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)  
(928) 204-2942, Last four 7637  
June 3, 2004

Dr Kathleen Gibson  
Director of Primary Care  
SAVAHS  
3601 South 6<sup>th</sup> Street  
Tucson, Arizona 85723

Dear Dr. Gibson:

I am totally frustrated and stressed. My medicine is running out and I feel powerless to do anything about it.

Can you please have immediately sent to me at least a three month supply of my medications? If there is something in the computer system or wherever that prevents this would you please tell me what it is so that it can be addressed? My present medication is supposed to be:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 (mistakenly written as "5" in my May 28, 2004, letter to you) tablets for five days and 2 ½ tablets for two days each week. My present INA(?) or blood anticoagulant level is 2.9

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 2 tablets a day now)

This would be so much easier and efficient by email. Would you please give me your email address?

Sincerely,



Anthony M. O'Connell

Veteran 15

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)  
(928) 204-2942, Last four 7637  
June 4, 2004

Dr Kathleen Gibson  
Director of Primary Care  
SAVAHS  
3601 South 6<sup>th</sup> Street  
Tucson, Arizona 85723

Dear Dr. Gibson:

Is there something in the VA computer system that is preventing my medicine from being sent? If so, would you please tell me what it is so that it can be addressed?

My present medication, unless some one has changed it without my knowledge, is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 (mistakenly written as "5" in my May 28, 2004, letter to you) tablets for five days and 2 ½ tablets for two days each week. My present INA(?) or blood anticoagulant level is 2.9

Evening

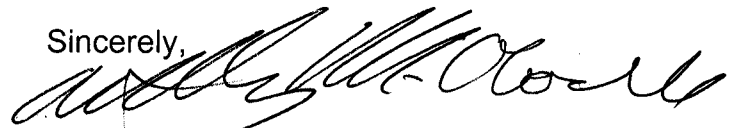
- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 2 tablets a day now)

Would you please send me a 90 day supply of the above? If not, would you please tell me why? Running out of medicine is an unnecessary stress.

Sincerely,



Anthony M. O'Connell

Veteran 16

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)  
(928) 204-2942, Last four 7637  
June 5, 2004

Dr Kathleen Gibson  
Director of Primary Care  
SAVAHS  
3601 South 6<sup>th</sup> Street  
Tucson, Arizona 85723

Dear Dr. Gibson:

Is there something in the VA computer system that is preventing my medicine from being sent? If so, would you please tell me what it is so that it can be addressed?

My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 2 tablets a day now)

Would you please send me a 90 day supply of the above? Running out of medicine is a preventable stress.

Sincerely,



Anthony M. O'Connell



Veteran 18

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
amo@commspeed.net

(928) 204-2942, Last four 7637

Primary care provider Dr Kathleen Gibson

June 6, 2004

Dr Kathleen Gibson  
Director of Primary Care  
SAVAHS  
3601 South 6<sup>th</sup> Street  
Tucson, Arizona 85723

Dear Dr. Gibson:

Would you please identify the obstacle as best you can that prevents you from sending me my medicine?

When that obstacle is identified and removed would you please send me a 90 day supply of my present prescriptions:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening


- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 5 tablets a day now)

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 19

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)  
(928) 204-2942, Last four 7637  
June 6, 2004

Dr Kathleen Gibson  
Director of Primary Care  
SAVAHS  
3601 South 6<sup>th</sup> Street  
Tucson, Arizona 85723

Dear Dr. Gibson:

Is there something in the VA computer system that is preventing my medicine from being sent? If so, would you please tell me what it is so that it can be addressed?

My present medication is:

Morning

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 tablets for five days and 2 1/2 tablets for two days each week.

Evening

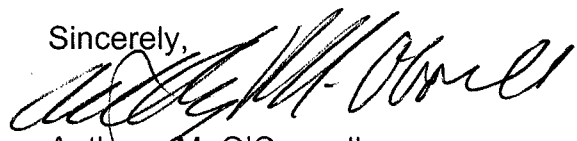
- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Simvastatin, 1/2 of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 2 tablets a day now)

Would you please send me a 90 day supply of the above?

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)  
(928) 204-2942, Last four 7637  
June 6, 2004

Ms Debra Thompson  
Director, Northern Arizona VA Health Care System  
500 North Highway 89  
Prescott, Arizona 86313

Dear Ms. Thompson:

My primary care provider is Dr Kathleen Gibson at the Tucson VA, Ocotillo Clinic.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Would you please identify and remove whatever that obstacle is if that obstacle is in Prescott?

Would you please allow me to continue to get my monthly Coumadin monitoring done at the VA branch in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab for analysis, that Cottonwood send the sample to the Tucson lab for analysis?

I pray that you can solve my problem. Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 23

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson  
June 7, 2004

Ms. Debra Thompson  
Director, Northern Arizona VA Health Care System  
VA Hospital  
500 North Highway 89  
Prescott, Arizona 86313

Mr. Jonathan Gardner  
Director, Southern Arizona VA Health Care System  
VA Hospital  
3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

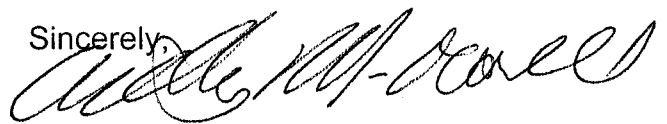
I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Would you please identify and remove whatever that obstacle might be?

Would you please allow me to continue to get my monthly Coumadin monitoring done at the VA branch in Cottonwood, Arizona (which is only about 20 miles from me here in Sedona), but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Copy to Dr. Kathleen Gibson

Veteran 24

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637

Primary care provider Dr Kathleen Gibson

June 8, 2004

Dr Kathleen Gibson  
Director of Primary Care  
SAVAHS  
3601 South 6<sup>th</sup> Street  
Tucson, Arizona 85723

Dear Dr. Gibson:

Would you please identify the obstacle as best you can that prevents you from sending me my medicine?

When that obstacle is identified and removed would you please send me a 90 day supply of my present prescriptions:

Morning

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 tablets for five days and 2 1/2 tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Simvastatin, 1/2 of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 3 tablets a day now)

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson  
June 10, 2004

Ms. Debra Thompson  
Director, Northern Arizona VA Health Care System  
VA Hospital  
500 North Highway 89  
Prescott, Arizona 86313

Mr. Jonathan Gardner  
Director, Southern Arizona VA Health Care System  
VA Hospital  
3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 26

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
amo@commspeed.net

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson

June 15, 2004

Ms. Debra Thompson  
Director, Northern Arizona VA Health Care System  
VA Hospital  
500 North Highway 89  
Prescott, Arizona 86313

Mr. Jonathan Gardner  
Director, Southern Arizona VA Health Care System  
VA Hospital  
3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be?

Is the 30 day supply with no refills I recently received the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 29

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
amo@commspeed.net

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson

June 26, 2004

Ms. Debra Thompson  
Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89  
Prescott, Arizona 86313

Mr. Jonathan Gardner  
Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

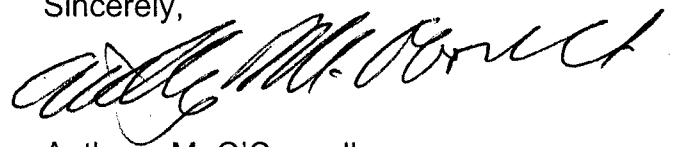
There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I recently received the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Someone made appointments for me for January 5, 2004, in Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

Thank you.

Sincerely,



Anthony M. O'Connell



Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637  
Primary care provider Dr.  
Kathleen Gibson, VA Tucson  
June 28, 2004

Ms. Debra Thompson  
Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89  
Prescott, Arizona 86313

Mr. Jonathan Gardner  
Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I recently received the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

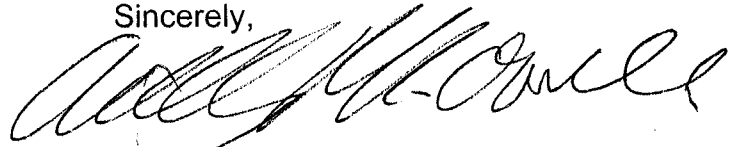
Someone made appointments for me for January 5, 2004, in Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

Today I received two form letters stating that I had appointments in Prescott on July 12<sup>th</sup>, 2004. Copies are enclosed. Would you please tell me why I am being sent these when my primary care provider is Dr. Kathleen Gibson at the Tucson VA?

Would you please give me your email address? I believe email is easier and minimizes misunderstandings.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony M. O'Connell". The signature is fluid and cursive, with the first name "Anthony" and last name "O'Connell" being clearly distinguishable.

Anthony M. O'Connell

Enclosures (2)

ANTHONY M OCONNELL  
45 SKYVIEW ROAD  
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

MONDAY JUL 12, 2004 2:00 PM ORANGE MD B 30 MIN Clinic  
NEW PRIMARY CARE AREA  
MONDAY JUL 12, 2004 12:00 PM LAB  
NEW PRIMARY CARE AREA

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call (928) 445-4860 and ask for the clinic name listed above for the appointment.

The Audioremind system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System  
Prescott, Arizona 86313

ANTHONY M OCONNELL  
45 SKYVIEW ROAD  
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) at the Prescott V. A. Medical Center:

MONDAY JUL 12, 2004 12:30 PM EKG PM Clinic  
HOSPITAL ROOM 106

Please check in for your appointment 30 minutes before your scheduled time.

\*\*\*\*\*PLEASE NOTE: IF YOU HAVE A LAB OR PULMONARY FUNCTION CLINIC  
APPOINTMENT, PLEASE CHECK IN AT THE APPOINTED TIME.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment and you need to reschedule or cancel call TELICARE at 1-877-225-8262 between 8:00am and 4:00pm.

The AudioReminder and AudioInquiry systems are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone.

The AudioInquiry will let you call it and find out about your appointments! You can call locally at (928) 717-7470, if you are out of the Prescott area you can call 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

Thank you,

V. A. Medical Center  
Prescott, Arizona 86313

Veteran 31

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
amo@commspeed.net, Last four 7637  
Primary care provider Dr. K. Gibson, Tucson  
June 30, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

Again, I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I recently received from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Someone made appointments for me for January 5, 2004, in Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

I recently received two form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. I enclosed copies of these in my letter to you dated June 28, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Dr. K. Gibson in Tucson?

Would you please give me your email address? Email is easier and instant, which minimizes misunderstandings.

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 32

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
amo@commspeed.net, Last four 7637  
Primary care provider Dr. K. Gibson, Tucson  
July 1, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Has someone put something in the VA computer information system that makes me look bad? If so, what is it? If so, who did it, and why?

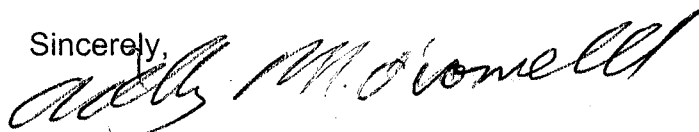
Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Would you please give me your email address? Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 33

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
~~amo@commspeed.net, Last four 7637~~  
Primary care provider Dr. K. Gibson, Tucson  
July 2, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Has someone put something in the VA computer information system that makes me look bad? If so, what is it? If so, who did it, and why?


Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Would you please give me your email address? Thank you.

Sincerely,

  
Anthony M. O'Connell

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
amo@commspeed.net, Last four 7637  
Primary care provider Dr. K. Gibson, Tucson  
July 3, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?


I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Has someone put something negative about me in the VA computer information system that is causing me to be treated this way? If so, what is it?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell



Veteran 35

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
~~amo@commspeed.net, Last four 7637~~  
Primary care provider Dr. K. Gibson, Tucson  
July 4, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply? What would I have to do to obtain a regular supply?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

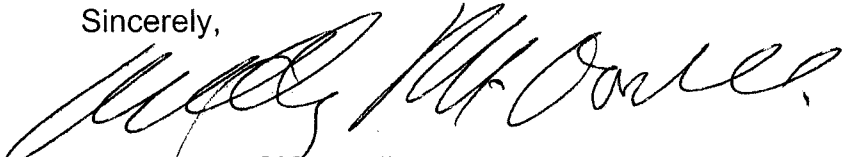
I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Has someone put something negative about me in the VA computer information system that is causing me to be treated this way? If so, what is it?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
~~amo@commspeed.net, Last four 7637~~  
Primary care provider Dr. K. Gibson, Tucson  
July 5, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

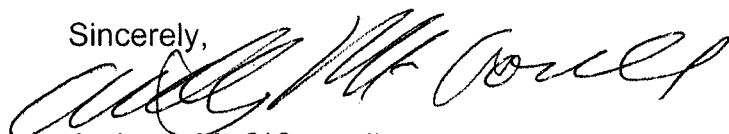
I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Has someone put something negative about me in the VA computer information system that is causing me to be treated this way? If so, what is it?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 38

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
ame@commspeed.net, Last four 7637  
Primary care provider Dr. K. Gibson, Tucson  
July 7, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply? What would I have to do to obtain a regular supply?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Has someone put something in the VA computer information system that is causing this? If so, what is it? What is the obstacle?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 40

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
~~amo@commspeed.net, Last four 7637~~  
Primary care provider Dr. K. Gibson, Tucson  
July 8, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply? What would I have to do to obtain a regular supply?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

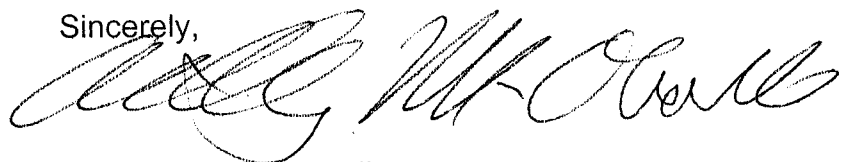
I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Has someone put something in the VA computer information system that is causing this? If so, what is it? What is the obstacle?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 42

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
amo@commspeed.net, Last four 7637  
Primary care provider Dr. K. Gibson, Tucson  
July 9, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply? What would I have to do to obtain a regular supply?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

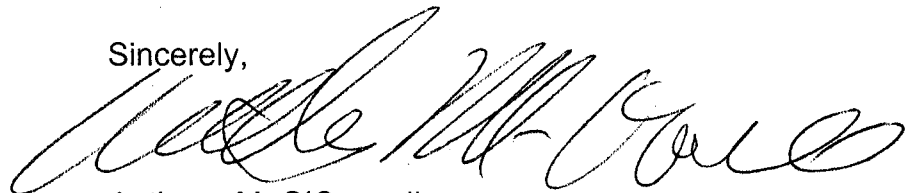
I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Has someone put something in the VA computer information system that is causing this? If so, what is it? What is the obstacle?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 44

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
~~amo@commspeed.net, Last four 7637~~  
Primary care provider Dr. K. Gibson, Tucson  
July 10, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply? What would I have to do to obtain a regular supply?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Has someone put something in the VA computer information system that is causing this? If so, what is it? What is the obstacle?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell



Veteran 46

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
~~amo@commspeed.net, Last four 7637~~  
Primary care provider Dr. K. Gibson, Tucson  
July 11, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I did receive from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply? What would I have to do to obtain a regular supply?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?


I recently received form letters instructing me to go to appointments in Prescott this coming July 12<sup>th</sup>, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Has someone put something in the VA computer information system that is causing this? If so, what is it? What is the obstacle?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell  
45 Skyview Road, Sedona, Arizona, 86336  
~~amo@commspeed.net, Last four 7637~~  
Primary care provider Dr. K. Gibson, Tucson  
July 24, 2004

Mr. Jonathan Gardner, Director  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you all are well and I thank the VA for saving my life.

Please send me my medicine. What is the obstacle that prevents you from sending me my medicine?

Please give me your email address. Please do not put me in an unrelenting stressful situation.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anthony M. O'Connell', written in a cursive style.

Anthony M. O'Connell



CERTIFIED MAIL  
7004 1350 0002 1412 6392  
Restricted delivery

Veteran 51  
page 1 of 2

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson

July 27, 2004

Ms. Debra Thompson  
Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89  
Prescott, Arizona 86313

Dear Ms. Thompson:

My primary care provider is Dr. Kathleen Gibson at the Tucson VA (SAVAHCS).

Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson to send me my medicine? Would you please send me a copy of everything in the Prescott VA computer information system that relates to me?

Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.

- (1) I fear that my continuing to get my monthly Coumadin tests at the Cottonwood Outpatient Clinic, which is under the Prescott VA system, could make it appear as if the Prescott VA system is my primary care provider. So I will no longer go to the Cottonwood Outpatient Clinic. This means that I will not be going to the August 3 appointment or any other appointment until the obstacle that is preventing Dr Gibson from releasing my medicine is identified and removed.

- (2) For the same reason I felt it would not be prudent for me to go to the VA hospital in Prescott. I thought that my numerous letters to you stating that Dr Gibson at the Tucson VA is my primary care provider would explain why I would not be going to the July 12 appointment or any other appointment at the Prescott VA in Prescott.
- (3) The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case"?

Thank you

Sincerely,



Anthony M. O'Connell

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

## 1. Article Addressed to:

MS DEBRA THOMPSON  
DIRECTOR,  
NAVAHCS  
VA HOSPITAL  
500 NORTH HIGHWAY  
89  
PRESCOTT, AZ 86313

## 2. Article Number

(Transfer from service label)

7004 1350 0002 1412 6392

**COMPLETE THIS SECTION ON DELIVERY**

## A. Signature

X Deborah A. Thompson

☐ Agent☒ Addressee

## B. Received by (Printed Name)

DEBORAH A. THOMPSON

## C. Date of Delivery

7/29/04

D. Is delivery address different from item 1? ☐ YesIf YES, enter delivery address below: ☐ No

Veteran 51  
receipt

## 3. Service Type

☒ Certified Mail☐ Express Mail☐ Registered☐ Return Receipt for Merchandise☐ Insured Mail☐ C.O.D.

## 4. Restricted Delivery? (Extra Fee)

☒ Yes

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson

August 1, 2004

Dr. Kathleen Gibson, Director of Primary care  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Dr. Gibson:

Would you please release my medicine?

I wrote the Director of the NAVAHCS the following letter on July 31, 2004, and I quote:

*"Dear Ms. Thompson:*

*My primary care provider is Dr. Kathleen Gibson at the Tucson VA (SAVAHCS).*

*Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson to send me my medicine? Would you please send me a copy of everything in the Prescott VA computer information system that relates to me?*

*Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.*

*(1) I fear that my continuing to get my monthly Coumadin tests at the Cottonwood Outpatient Clinic, which is under the Prescott VA system, could make it appear as if the Prescott VA system is my primary care provider. So I will no longer go to the Cottonwood Outpatient Clinic. This means that I will not be going to the August 3 appointment or any other appointment until the obstacle that is preventing Dr Gibson from releasing my medicine is identified and removed.*

- (2) *For the same reason I felt it would not be prudent for me to go to the VA hospital in Prescott. I thought that my numerous letters to you stating that Dr Gibson at the Tucson VA is my primary care provider would explain why I would not be going to the July 12 appointment or any other appointment at the Prescott VA in Prescott.*
- (3) *The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case"?*

*Thank you.*

*Sincerely,*

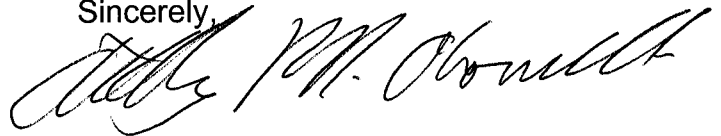
*Anthony M. O'Connell*

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can and I will do what ever I can to remove them.

What did you see, Dr. Gibson, in the VA computer information system, on May 12, 2004, that prevented you from releasing my medicine?

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Cor  
45 Skyview Road  
Sedona, Arizona, 86336  
amo@commspeed.net

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson  
August 1, 2004

Mr. Jonathan Gardner, Director  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Mr. Gardner:

Would you please release my medicine?

I wrote the Director of the NAVAHCS the following letter on July 31, 2004, and I quote:

*"Dear Ms. Thompson:*

*My primary care provider is Dr. Kathleen Gibson at the Tucson VA (SAVAHCS).*

*Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson to send me my medicine? Would you please send me a copy of everything in the Prescott VA computer information system that relates to me?*

*Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.*

*(1) I fear that my continuing to get my monthly Coumadin tests at the Cottonwood Outpatient Clinic, which is under the Prescott VA system, could make it appear as if the Prescott VA system is my primary care provider. So I will no longer go to the Cottonwood Outpatient Clinic. This means that I will not be going to the August 3 appointment or any other appointment until the obstacle that is preventing Dr Gibson from releasing my medicine is identified and removed.*

- (2) *For the same reason I felt it would not be prudent for me to go to the VA hospital in Prescott. I thought that my numerous letters to you stating that Dr Gibson at the Tucson VA is my primary care provider would explain why I would not be going to the July 12 appointment or any other appointment at the Prescott VA in Prescott.*
- (3) *The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case"?*

*Thank you.*

*Sincerely,*

*Anthony M. O'Connell"*

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can and I will do what ever I can to remove them.

What did Dr. Gibson see in the VA computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Thank you

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson

August 7, 2004

Dr. Kathleen Gibson, Director of Primary care  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,



Anthony M. O'Connell



Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
amo@commspeed.net

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson

August 7, 2004

Mr. Jonathan Gardner, Director  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,



Anthony M. O'Connell

Veteran 57

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson

August 9, 2004

Ms. Debra Thompson  
Director, Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89  
Prescott, Arizona 86313

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson in Tucson (SAVAHCS) from sending me my medicine?

Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.

The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case", and any and everything related to it?

Thank you

Sincerely,



Anthony M. O'Connell

Veteran 58

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
amo@commspeed.net

~~Last four 7637~~

Primary care provider Dr.  
Kathleen Gibson, VA Tucson  
August 9, 2004

Mr. Jonathan Gardner, Director  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson  
August 9, 2004

Dr. Kathleen Gibson, Director of Primary care  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

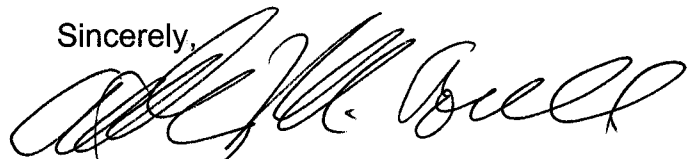
Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 60

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
amo@commspeed.net

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson

August 12, 2004

Ms. Debra Thompson, Director  
Northern Arizona VA Health Care System  
VA Hospital, 500 North Highway 89  
Prescott, Arizona 86313

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson in Tucson (SAVAHCS) from sending me my medicine?

Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.

The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case", and any and everything related to it?

Thank you

Sincerely,



Anthony M. O'Connell

Veteran 61

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
amo@commspeed.net

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson

August 12, 2004

Mr. Jonathan Gardner, Director  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336  
[amo@commspeed.net](mailto:amo@commspeed.net)

Last four 7637

Primary care provider Dr.  
Kathleen Gibson, VA Tucson  
August 12, 2004

Dr. Kathleen Gibson, Director of Primary care  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 63

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Tuesday, August 17, 2004 8:48 AM  
**Subject:** Would you please release my medicine?

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson,  
VA Tucson

August 17, 2004

Dr. Kathleen Gibson  
Director of Primary Care  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saving my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,

Anthony M. O'Connell

8/18/04



Veteran 64

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Tuesday, August 17, 2004 8:56 AM  
**Subject:** Would you please release my medicine?

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson,  
VA Tucson

August 17, 2004

Mr. Jonathan Gardner, Director  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,

Anthony M. O'Connell

8/18/04

Veteran 67

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Wednesday, August 18, 2004 8:59 AM  
**Subject:** Would you please release my medicine?

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson,

VA Tucson

August 18, 2004

Mr. Jonathan Gardner, Director  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/18/04

Veteran 68

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Wednesday, August 18, 2004 8:59 AM  
**Subject:** Would you please release my medicine?

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336

~~Last four 7637~~

Primary care provider Dr. Kathleen Gibson,  
VA Tucson

August 18, 2004

Dr. Kathleen Gibson  
Director of Primary Care  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely,

Anthony M. O'Connell

8/18/04

Veteran 69

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Thursday, August 19, 2004 7:26 AM  
**Subject:** Would you please release my medicine?

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson, VA  
Tucson

August 19, 2004

Dr. Kathleen Gibson  
Director of Primary Care  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saving my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 70

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Thursday, August 19, 2004 7:28 AM  
**Subject:** Would you please release my medicine?

Anthony M. O'Connell  
45 Skyview Road  
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson, VA  
Tucson

August 19, 2004

Mr. Jonathan Gardner, Director  
Southern Arizona VA Health Care System  
VA Hospital, 3601 South 6<sup>th</sup> Avenue  
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saving my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 72

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Friday, August 20, 2004 4:59 PM  
**Subject:** Would you please release my medicine?

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 73

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Friday, August 20, 2004 5:00 PM  
**Subject:** Would you please release my medicine?

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 75

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Saturday, August 21, 2004 12:31 PM  
**Subject:** Would you please release my medicine?

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

What did you see in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine? If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely, Anthony M. O'Connell, last four 7637

8/22/04



Veteran 76

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Saturday, August 21, 2004 12:40 PM  
**Subject:** Would you please release my medicine?

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a near by private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Would you please release my medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction? If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely, Anthony M. O'Connell, last four 7637

8/22/04

Veteran 78

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Sunday, August 22, 2004 8:44 AM  
**Subject:** Would you please release my medicine?

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine? My present medication is:

**Morning**

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

**Evening**

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

**As needed**

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

What did you see in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine? If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can? I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

I do not understand why my asking you to release my medicine makes you upset with me. Do you care if I get my medicine?

When I asked the Tucson VA Pharmacy for Tamsulosin on May 28, 2004, they told me they could not send it to me because you had not released it. The following is from my letter to you of May 28, 2004:

*"I just called the Tucson Pharmacy and asked for some Tamsulosin HCL .4mgt because I only have a week's supply left. They said you had to approve it first. So I called Prescott and after some discussion was able to get an emergency supply.*

*Would you please approve my medication from Tucson? If there is some overlap with Prescott it will be minimal based on what I have on hand and it would greatly aid my peace of mind. I feel it would be a big mistake to stop one source before bureaucratically connecting with the other."*

Have you released my medicine? Would you please give me a "yes" or a "no"?

Thank you.

Sincerely, Anthony M. O'Connell, last four 7637

8/22/04

Veteran 79

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Sunday, August 22, 2004 8:49 AM  
**Subject:** Would you please release my medicine?

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Would you please release my medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last email to you)

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction? If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely, Anthony M. O'Connell, last four 7637

8/22/04

Veteran 104

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Armin Ruebel" <Armin.Ruebel@med.va.gov>  
**Sent:** Tuesday, August 24, 2004 9:46 AM  
**Subject:** I am sorry but I have to cancel my appointment with you on August 31, 2004, at 11:20 am.

Dear Dr Ruebel,

I am sorry but I have to cancel my appointment with you on August 31, 2004, at 11:20 am.

There is some obstacle in the VA internal computer information system that Dr Kathleen Gibson, my primary care provider, saw on May 12, 2004, that prevents her from releasing my medicine. I can not find out what that obstacle is. I can not get my medicine.

Are you at liberty to tell me?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 111

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Wednesday, August 25, 2004 7:29 PM  
**Subject:** Why do you not answer these questions?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What would Dr. Kathleen Gibson have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine?

(3) Why do you continue to not answer these questions?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 112

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Wednesday, August 25, 2004 7:36 PM  
**Subject:** Why do you not answer these questions?

Dear Dr. Kathleen Gibson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What did you see in the VA internal computer information system on May 12, 2004, that prevented you from releasing my medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 114

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Thursday, August 26, 2004 8:24 AM  
**Subject:** Why do you not answer these questions?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What would Dr. Kathleen Gibson have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something that is not clear about them would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 115

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Thursday, August 26, 2004 8:27 AM  
**Subject:** Why do you not answer these questions?

Dear Dr. Kathleen Gibson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What did you see in the VA internal computer information system on May 12, 2004, that prevents prevents you from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something about them that is unclear would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04



**Anthony OConnell**Veteran 116  
page 1 of 2

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Thomas Bast" <Thomas.Bast@med.va.gov>  
**Sent:** Thursday, August 26, 2004 9:13 AM  
**Subject:** Would you please explain

Dear Mr. Bast,

I hope you are well and I thank the VA for saving my life.

Did you put anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT  
[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE  
[?]from notification alerts that pnt is to be assigned to M.D.  
[?]ess VA Hosp.dictate the needs for this consult request.  
[?]icilitate prompt continuous care an Oncology consult is requested to  
[?]n Va today for eval of two melanoma (by pnt History).  
[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson  
[?]dvised pnt where he should seek care for this diagnosis.  
Signed by: /es/ THOMAS A BAST  
APN 10/03/2003 16:38  
Receipt Acknowledged By:  
/es/ GARY R MELVIN  
10/06/2003 07:35

"[...?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN  
[...?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE  
[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for  
[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS  
REGISTERED NURSE 11/05/2003 15:05  
Receipt Acknowledged By:  
/es/THOMAS A BAST  
APN 11/06/2003 17:17  
/es/ JEAN M CUNNINGHAM  
RN 11/05/2003 15:22

Who is Dr. Melvin? What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

9/1/04

Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Veteran 16  
page 2 of 2

Thank you.

Sincerely, Anthony O'Connell, last four 7637

**Anthony OConnell**Veteran 117  
page 1 of 2

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Gary Melvin" <Gary.Melvin@med.va.gov>  
**Sent:** Thursday, August 26, 2004 9:16 AM  
**Subject:** Would you please explain

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Is there anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT  
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE  
 [?]from notification alerts that pnt is to be assigned to M.D.  
 [?]ess VA Hosp.dictate the needs for this consult request.  
 [?]icilitate prompt continuous care an Oncology consult is requested to  
 [?]n Va today for eval of two melanoma (by pnt History).  
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson  
 [?]dvised pnt where he should seek care for this diagnosis.  
 Signed by: /es/ THOMAS A BAST  
 APN 10/03/2003 16:38  
 Receipt Acknowledged By:  
 /es/ GARY R MELVIN  
 10/06/2003 07:35

"[.?.]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN  
 [..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE  
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for  
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS  
 REGISTERED NURSE 11/05/2003 15:05  
 Receipt Acknowledged By:  
 /es/THOMAS A BAST  
 APN 11/06/2003 17:17  
 /es/ JEAN M CUNNINGHAM  
 RN 11/05/2003 15:22

What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

9/1/04

Veteran 117

page 2 of 2

Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

**Anthony OConnell**

Veteran 118

page 1 of 2

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>  
**Sent:** Thursday, August 26, 2004 9:29 AM  
**Subject:** Would you please explain

Dear Ms. Echeverria,

I hope you are well and I thank the VA for saving my life.

Is there anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT  
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE  
 [?]from notification alerts that pnt is to be assigned to M.D.  
 [?]ess VA Hosp.dictate the needs for this consult request.  
 [?]icilitate prompt continuous care an Oncology consult is requested to  
 [?]n Va today for eval of two melanoma (by pnt History).  
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson  
 [?]dvise pnt where he should seek care for this diagnosis.  
 Signed by: /es/ THOMAS A BAST  
 APN 10/03/2003 16:38  
 Receipt Acknowledged By:  
 /es/ GARY R MELVIN  
 10/06/2003 07:35

"[..?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN  
 [..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE  
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for  
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS  
 REGISTERED NURSE 11/05/2003 15:05  
 Receipt Acknowledged By:  
 /es/THOMAS A BAST  
 APN 11/06/2003 17:17  
 /es/ JEAN M CUNNINGHAM  
 RN 11/05/2003 15:22

What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

9/1/04

Veteran 118

page 2 of 2

Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

**Anthony OConnell**Veteran 119  
page 1 of 2

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>  
**Sent:** Thursday, August 26, 2004 9:37 AM  
**Subject:** Would you please explain

Dear Ms. Shimkus,

I hope you are well and I thank the VA for saving my life.

Did you or Mr. Bast put anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT  
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE  
 [?]from notification alerts that pnt is to be assigned to M.D.  
 [?]ess VA Hosp.dictate the needs for this consult request.  
 [?]icilitate prompt continuous care an Oncology consult is requested to  
 [?]n Va today for eval of two melanoma (by pnt History).  
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson  
 [?]dvised pnt where he should seek care for this diagnosis.  
 Signed by: /es/ THOMAS A BAST  
 APN 10/03/2003 16:38  
 Receipt Acknowledged By:  
 /es/ GARY R MELVIN  
 10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN  
 [.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE  
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for  
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS  
 REGISTERED NURSE 11/05/2003 15:05  
 Receipt Acknowledged By:  
 /es/THOMAS A BAST  
 APN 11/06/2003 17:17  
 /es/ JEAN M CUNNINGHAM  
 RN 11/05/2003 15:22

Who is Dr. Melvin? What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

9/1/04

Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004

Veteran 119  
page 2 of 2

Thank you.

Sincerely, Anthony O'Connell, last four 7637



**Anthony OConnell**

Veteran 120

page 1 of 2

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jean Cunningham" <Jean.Cunningham@med.va.gov>  
**Sent:** Thursday, August 26, 2004 9:58 AM  
**Subject:** Would you please explain

Dear Ms. Cunningham,

I hope you are well and I thank the VA for saving my life.

Is there anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT  
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE  
 [?]from notification alerts that pnt is to be assigned to M.D.  
 [?]ess VA Hosp.dictate the needs for this consult request.  
 [?]icilitate prompt continuous care an Oncology consult is requested to  
 [?]n Va today for eval of two melanoma (by pnt History).  
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson  
 [?]dvised pnt where he should seek care for this diagnosis.  
 Signed by: /es/ THOMAS A BAST  
 APN 10/03/2003 16:38  
 Receipt Acknowledged By:  
 /es/ GARY R MELVIN  
 10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN  
 [...?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE  
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for  
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS  
 REGISTERED NURSE 11/05/2003 15:05  
 Receipt Acknowledged By:  
 /es/THOMAS A BAST  
 APN 11/06/2003 17:17  
 /es/ JEAN M CUNNINGHAM  
 RN 11/05/2003 15:22

Who is Dr. Melvin? What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

9/1/04

Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004

Veteran 120  
page 2 of 2

Thank you.

Sincerely, Anthony O'Connell, last four 7637

Veteran 121

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Friday, August 27, 2004 8:06 AM  
**Subject:** Why do you not answer these questions?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What would Dr. Kathleen Gibson have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something that is not clear about them would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 122

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Friday, August 27, 2004 8:07 AM  
**Subject:** Why do you not answer these questions?

Dear Dr. Kathleen Gibson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What did you see in the VA internal computer information system on May 12, 2004, that prevents prevents you from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something about them that is unclear would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 123

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Gary Melvin" <Gary.Melvin@med.va.gov>  
**Sent:** Friday, August 27, 2004 8:13 AM  
**Subject:** Would you please explain

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?.]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?.] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 124

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jean Cunningham" <Jean.Cunningham@med.va.gov>  
**Sent:** Friday, August 27, 2004 8:16 AM  
**Subject:** Would you please explain

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 126

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>; "Thomas Bast" <Thomas.Bast@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>  
**Sent:** Friday, August 27, 2004 9:14 AM  
**Subject:** Why do you not answer these questions?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is something about these questions that is not clear would you please point out what it is?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 128

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Saturday, August 28, 2004 8:00 AM  
**Subject:** Why do you not answer these questions?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What would Dr. Kathleen Gibson have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something that is not clear about them would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

**Morning**

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

**Evening**

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

**As needed**

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04



Veteran 129

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Saturday, August 28, 2004 8:01 AM  
**Subject:** Why do you not answer these questions?

Dear Dr. Kathleen Gibson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What did you see in the VA internal computer information system on May 12, 2004, that prevents prevents you from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something about them that is unclear would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 130

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Gary Melvin" <Gary.Melvin@med.va.gov>  
**Sent:** Saturday, August 28, 2004 8:04 AM  
**Subject:** Would you please explain

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[..?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 131

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jean Cunningham" <Jean.Cunningham@med.va.gov>  
**Sent:** Saturday, August 28, 2004 8:06 AM  
**Subject:** Would you please explain

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 132

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>  
**Sent:** Saturday, August 28, 2004 8:07 AM  
**Subject:** Would you please explain

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 133

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Thomas Bast" <Thomas.Bast@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>; "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>  
**Sent:** Saturday, August 28, 2004 8:10 AM  
**Subject:** Why do you not answer these questions?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is something about these questions that is not clear would you please point out what it is?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 134

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Valerie Russell" <Valerie.Russell@med.va.gov>  
**Sent:** Sunday, August 29, 2004 12:54 PM  
**Subject:** medicine

Dear Ms. Russell,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please describe the remaining obstacle(s) as best you can?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 135

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Valerie Russell" <Valerie.Russell@med.va.gov>  
**Sent:** Monday, August 30, 2004 6:46 PM  
**Subject:** Please release medicine

Dear Ms. Russell,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 136

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Monday, August 30, 2004 6:48 PM  
**Subject:** Please release medicine

Dear Ms. Russell, ← Typo: "Ms Russell" should be "Mr Gardner"

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

**Morning**

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

**Evening**

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

**As needed**

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04



Veteran 137

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Monday, August 30, 2004 6:49 PM  
**Subject:** Please release medicine

Dear Dr. Gibson,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 138

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Monday, August 30, 2004 6:51 PM  
**Subject:** Please release medicine

Dear Mr. Gardner,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 139

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Gary Melvin" <Gary.Melvin@med.va.gov>  
**Sent:** Monday, August 30, 2004 6:53 PM  
**Subject:** Would you please explain?

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]less VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 140

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jean Cunningham" <Jean.Cunningham@med.va.gov>  
**Sent:** Monday, August 30, 2004 6:54 PM  
**Subject:** Would you please explain?

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 141

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>  
**Sent:** Monday, August 30, 2004 6:56 PM  
**Subject:** Would you please explain?

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 142

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>; "Thomas Bast" <Thomas.Bast@med.va.gov>  
**Sent:** Monday, August 30, 2004 7:00 PM  
**Subject:** Would you please explain?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is something about these questions that is not clear would you please point out what it is?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 143

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Valerie Russell" <Valerie.Russell@med.va.gov>  
**Sent:** Tuesday, August 31, 2004 7:51 AM  
**Subject:** Please release my medicine

Dear Ms. Russell,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 1/2 tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Simvastatin, 1/2 of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 144

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Tuesday, August 31, 2004 7:53 AM  
**Subject:** Please release my medicine

Dear Mr. Gardner,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

**Morning**

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

**Evening**

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

**As needed**

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04



Veteran 145

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Tuesday, August 31, 2004 7:55 AM  
**Subject:** Please release my medicine

Dear Dr. Gibson,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 146

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Gary Melvin" <Gary.Melvin@med.va.gov>  
**Sent:** Tuesday, August 31, 2004 7:57 AM  
**Subject:** Would you please explain

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 147

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jean Cunningham" <Jean.Cunningham@med.va.gov>  
**Sent:** Tuesday, August 31, 2004 7:59 AM  
**Subject:** Would you please explain?

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?]{ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 148

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>  
**Sent:** Tuesday, August 31, 2004 8:00 AM  
**Subject:** Would you please explain?

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 149

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Deborah Thompson" <Deborah.Thompson@med.va.gov>; "Thomas Bast" <Thomas.Bast@med.va.gov>; "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>  
**Sent:** Tuesday, August 31, 2004 8:03 AM  
**Subject:** Would you please explain?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

“What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?”

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is something about these questions that is not clear would you please point out what it is?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 150

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Valerie Russell" <Valerie.Russell@med.va.gov>  
**Sent:** Wednesday, September 01, 2004 7:37 AM  
**Subject:** Please release my medicine.

Dear Ms. Russell,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 1/2 tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Simvastatin, 1/2 of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 151

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>  
**Sent:** Wednesday, September 01, 2004 7:38 AM  
**Subject:** Please release my medicine.

Dear Mr. Gardner,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 152

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Wednesday, September 01, 2004 7:40 AM  
**Subject:** Please release my medicine

Dear Dr. Gibson,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04



Veteran 153

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Gary Melvin" <Gary.Melvin@med.va.gov>  
**Sent:** Wednesday, September 01, 2004 7:42 AM  
**Subject:** Would you please explain?

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 154

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Jean Cunningham" <Jean.Cunningham@med.va.gov>  
**Sent:** Wednesday, September 01, 2004 7:44 AM  
**Subject:** Would you please explain?

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 155

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>  
**Sent:** Wednesday, September 01, 2004 7:45 AM  
**Subject:** Would you please explain?

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?]ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 156

**Anthony OConnell**

---

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Thomas Bast" <Thomas.Bast@med.va.gov>; "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>  
**Sent:** Wednesday, September 01, 2004 7:48 AM  
**Subject:** Would you please explain?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is anything about these questions that is not clear would you please point out what it is?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 157

**Anthony O'Connell**

---

**From:** "Anthony O'Connell" <amo@commspeed.net>  
**To:** <Julianne.French@med.va.gov>  
**Sent:** Wednesday, September 01, 2004 2:11 PM  
**Subject:** Please release my medicine

Dear Ms. French,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin; ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

11/1/04

**Anthony OConnell**Veteran 158  
page 1 of 2

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Thomas Bast" <Thomas.Bast@med.va.gov>; "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>; <Joseph.Rindone@med.va.gov>; "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>; "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>; "Valerie Russell" <Valerie.Russell@med.va.gov>; <Julianne.French@med.va.gov>; "Jean Cunningham" <Jean.Cunningham@med.va.gov>; "Gary Melvin" <Gary.Melvin@med.va.gov>; "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>  
**Sent:** Friday, September 03, 2004 5:58 AM  
**Subject:** Please send me my medicine

I hope you all are well and I thank the VA for saving my life.

(1) Would you please send me my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet ( I average about 1 tablet a day now)

Would you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Would you please tell me why my regular supply of medicine is not released from the Tucson VA (SAVAHCS)? Would you please tell me what the VA internal computer information system says about this?

(2) Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please explain what it is and send me a copy? Would you please explain the following entry? Who is Dr Melvin? What are "notification alerts"?

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE

Ltrs from pnt and notification alerts that pnt is to be assigned to M.D.  
 at Press VA Hosp.dictate the needs for this consult request.

To facilitate prompt continuous care an Oncology consult is requested to  
 Tucson Va today for eval of two melanoma (by pnt History).

Fee basis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson  
 has advised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST APN 10/03/2003 16:38

Receipt Acknowledged By: /es/ GARY R MELVIN 10/06/2003 07:35

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

9/10/04

received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for  
cottonwood cboc as pt has now been assigned to orange team physician  
[will notify orange team to schedule f/u appts for pt.  
Signed by: /es/ CLAUDIA M. SHIMKUS REGISTERED NURSE 11/05/2003 15:05  
Receipt Acknowledged By: /es/THOMAS A BAST APN 11/06/2003 17:17  
/es/ JEAN M CUNNINGHAM RN 11/05/2003 15:22

Veteran-158  
page 2 of 2

Thank you

Sincerely, Anthony O'Connell, last four 7637



Veteran 160

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "Dr Hal\_Chi Keng" <Hal\_Chi@Keng>; "Advocate" <Barbara.Echeverria@med.va.gov>;  
 "Advocate" <Valerie.Russell@med.va.gov>; "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>;  
 "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Dr  
 Gary Melvin" <Gary.Melvin@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>;  
 "Primary care provider" <Kathleen.Gibson@med.va.gov>; "Thomas Bast"  
 <Thomas.Bast@med.va.gov>  
**Sent:** Monday, September 06, 2004 9:08 PM  
**Subject:** Would you please explain why my medicine was stopped?

I hope you all are well and I thank the VA for saving my life.

(1) Would you please send me a 90 day supply of my regular medicine? My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet ( I average about 1 or 2 tablets a day now)

Would you please explain why my regular supply of medicine was stopped sometime in May of 2004?  
 Would you please tell me what the VA internal computer information system says about this?

(2) Has Tom Bast put anything in the VA internal computer information system that questions my character? If so, would you please explain what it is and send me a copy? Would you please explain the following entry? What "Ltrs from pnt"? What are "notification alerts"? Who is Dr Melvin?

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT  
 VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE  
 Ltrs from pnt and notification alerts that pnt is to be assigned to M.D.  
 at Press VA Hosp.dictate the needs for this consult request.  
 To facilitate prompt continuous care an Oncology consult is requested to  
 Tucson Va today for eval of two melanoma (by pnt History).  
 Fee basis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson  
 has advised pnt where he should seek care for this diagnosis.  
 Signed by: /es/ THOMAS A BAST APN 10/03/2003 16:38  
 Receipt Acknowledged By: /es/ GARY R MELVIN 10/06/2003 07:35

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN  
 VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE  
 received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for  
 cottonwood cboc as pt has now been assigned to orange team physician.  
 will notify orange team to schedule f/u appts for pt.  
 Signed by: /es/ CLAUDIA M. SHIMKUS REGISTERED NURSE 11/05/2003 15:05  
 Receipt Acknowledged By: /es/THOMAS A BAST APN 11/06/2003 17:17  
 /es/ JEAN M CUNNINGHAM RN 11/05/2003 15:22

9/10/04



Veteran 161

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "APN" <Thomas.Bast@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "RN" <Claudia.Shimkus@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Keng" <Hal\_Chi.Keng@med.va.gov>  
**Sent:** Wednesday, September 08, 2004 11:50 AM  
**Subject:** Would you please explain why my medicine was stopped?

I hope you all are well and I thank the VA for saving my life.

(1) Would you please send me my regular supply of medicine? My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet ( I average about 1 or 2 tablets a day now)

Would you please tell me why my regular supply of medicine was stopped sometime in May of 2004?  
 Would you please tell me what the VA internal computer information system says about this?

(2) Has Tom Bast put anything in the VA internal computer information system that questions my character? If so, would you please explain what it is and send me a copy? Would you please explain the following entry? What "Ltrs from pnt"? What are "notification alerts"? Who is Dr Melvin?

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT  
 VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE  
 Ltrs from pnt and notification alerts that pnt is to be assigned to M.D.  
 at Press VA Hosp.dictate the needs for this consult request.  
 To facilitate prompt continuous care an Oncology consult is requested to  
 Tucson Va today for eval of two melanoma (by pnt History).  
 Fee basis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson  
 has advised pnt where he should seek care for this diagnosis.  
 Signed by: /es/ THOMAS A BAST APN 10/03/2003 16:38  
 Receipt Acknowledged By: /es/ GARY R MELVIN 10/06/2003 07:35

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN  
 VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE  
 received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for  
 cottonwood cboc as pt has now been assigned to orange team physician.  
 will notify orange team to schedule f/u appts for pt.  
 Signed by: /es/ CLAUDIA M. SHIMKUS REGISTERED NURSE 11/05/2003 15:05  
 Receipt Acknowledged By: /es/THOMAS A BAST APN 11/06/2003 17:17  
 /es/ JEAN M CUNNINGHAM RN 11/05/2003 15:22

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/10/04

Veteran 163

**Anthony OConnell**

**From:** "Anthony OConnell" <amo@commspeed.net>  
**To:** "APN" <Thomas.Bast@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "RN" <Claudia.Shimkus@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Keng" <Hal\_Chi.Keng@med.va.gov>  
**Sent:** Thursday, September 09, 2004 11:59 AM  
**Subject:** Would you please explain why my medicine was stopped?

I hope you all are well and I thank the VA for saving my life.

(1) Would you please send me my regular supply of medicine? My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet ( I average about 1 or 2 tablets a day now)

Would you please tell me why my regular supply of medicine was stopped sometime in May of 2004?  
 Would you please tell me what the VA internal computer information system says about this?

(2) Has Mr Thomas Bast put anything in the VA internal computer information system that questions my character? If so, would you please explain what it is and send me a copy? Would you please explain the following entry? What "Ltrs from pnt"? What are "notification alerts"? Who is Dr Melvin?

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT  
 VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE

Ltrs from pnt and notification alerts that pnt is to be assigned to M.D.  
 at Press VA Hosp.dictate the needs for this consult request.

To facilitate prompt continuous care an Oncology consult is requested to  
 Tucson Va today for eval of two melanoma (by pnt History).

Fee basis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson  
 has advised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST APN 10/03/2003 16:38

Receipt Acknowledged By: /es/ GARY R MELVIN 10/06/2003 07:35

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for  
 cottonwood cboc as pt has now been assigned to orange team physician.  
 will notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By: /es/THOMAS A BAST APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM RN 11/05/2003 15:22

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/10/04

Veteran 190

**Anthony O'Connell**

---

**From:** "Anthony Oconnell" <amo@commspeed.net>  
**To:** "Dr. Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>;  
"Director" <Deborah.Thompson@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>;  
"Dr. Melvin Melvin" <Gary.Melvin@med.va.gov>; "Dr. Ruebel" <Amin.Ruebel@med.va.gov>;  
"APN" <Thomas.Bast@med.va.gov>; "Dr. Keng Keng" <Hal-Chi.Keng@med.va.gov>;  
"Pharmacist" <Joseph.Rindone@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>  
**Sent:** Wednesday, October 27, 2004 1:58 PM  
**Subject:** This is an emergency.

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately. My daily medication is:

- (1) Metoprolol Tartrate, 1/4 of 50 mg tablet, morning and night, for 1/2 a tablet daily
- (2) Aspirin, 81 mg, enteric coated
- (3) Warfarin (Coumadin) 1 mg, I take 2 1/2 tablets daily\*
- (4) Simvastatin, 1/2 of 40 mg tablet
- (5) Tamsulosin HCL 0.4 mg capsule, I take 2 capsules daily
- (6) Lorazepam, 0.5 mg tablet (dosage varies)

\*I would like to thank Dr. Armin Ruebel for the 36 day supply of Warfarin with one refill that I received on October 15, 2004.

Please tell me why my regular supply of medicine was stopped.

Thank you.

Sincerely, Anthony O'Connell, 7637

Veteran 192

**Anthony O'Connell**

---

**From:** "Anthony Oconnell" <amo@commspeed.net>  
**To:** "Dr. Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>;  
"Director" <Deborah.Thompson@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>;  
"Dr. Melvin Melvin" <Gary.Melvin@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Dr. Keng  
Keng" <Hal-Chi.Keng@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Advocate"  
<Valerie.Russell@med.va.gov>; "Dr. Ruebel Ruebel" <Amin.Ruebel@med.va.gov>  
**Sent:** Friday, October 29, 2004 2:11 PM  
**Subject:** This is an emergency.

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately. My daily medication is:

- (1) Metoprolol Tartrate, 1/4 of 50 mg tablet, morning and night, for 1/2 a tablet daily
- (2) Aspirin, 81 mg, enteric coated
- (3) Warfarin (Coumadin) 1 mg, I take 2 1/2 tablets daily
- (4) Simvastatin, 1/2 of 40 mg tablet
- (5) Tamsulosin HCL 0.4 mg capsule, I take 2 capsules daily
- (6) Lorazepam, 0.5 mg tablet (dosage varies)

Please tell me why my regular supply of medicine was stopped. Please respond.

Thank you.

Sincerely, Anthony O'Connell, 7637

From: Anthony Oconnell <amo@commspeed.net>  
Subject: **Appointment scheduled for December 13, 2004**  
Date: December 8, 2004 8:59:03 AM MST  
To: Dr. Gibson <Kathleen.Gibson@med.va.gov>  
Cc: Director <Jonathan.Gardner@med.va.gov>, Advocate <Valerie.Russell@med.va.gov>, John.Martinez@med.va.gov

Dear Dr Gibson,

I hope you are well and I thank the VA for saving my life.

Would you please answer some questions?

- (1) Are you my primary care provider? Would you please give me a "yes" or a "no"?
- (2) Why was my regular supply of medicine stopped sometime in May of 2004?
- (3) Why has my regular supply of medicine never resumed?
- (4) What was entered into the VA internal computer information system about me on October 3, 2003, and what is it's significance?

If you are not willing to answer these fundamental questions, I feel it would not be prudent for me to see you. If you are not willing to answer these questions, please cancel my appointment with you scheduled for December 13, 2004, at 4:00 pm.

Thank you. Have a good holiday.

Anthony O'Connell, 7637

12/8/04

VA response,  
12/8/04, 2:05 PM  
(Avalio)