



Anthony OConnell <anthonymineroconnell@gmail.com>

[secure] AHCCS inquiry you sent to the Governor's office

1 message

Davis, Virginia <ahcccs.notification@securemail1.message-labs.com>
Reply-To: SecureEmailReply@securemail1.message-labs.com
To: anthonymineroconnell@gmail.com

Thu, Jul 2, 2015 at 12:47 PM

New secure email message from AHCCCS Secure Email Portal

Open Message

To view the secure message, click Open Message.

The secure message expires on Jul 16, 2015 @ 07:47 PM (GMT).

Do not reply to this notification message; this message was auto-generated by the sender's security system. To reply to the sender, click Open Message.

If clicking Open Message does not work, copy and paste the link below into your Internet browser address bar.

<https://securemail1.message-labs.com/s/e?b=ahcccs&>

Register Account

Enter your email address and a password to register and begin sending and receiving secure messages.

Email Address:

Language:

Password:

Re-enter Password:

Password Rules

Passwords must be at least 8 characters in length, and meet all of the following conditions:

- Contain both alphabetic and numeric characters
- Contain both uppercase and lowercase characters
- Contain at least one special character, such as: ~!@#\$\$%^&

Passwords cannot match email address.

For Customer Support, send an email message to ISD_Cust_Supp@azahcccs.gov.

I thought it prudent to stop here. I thought registering with a password could be interpreted that I was responsible for something someone else did. I have no idea what this is about.

Home

Register Account

Enter Account

Email Address

Language

Password

Re-enter Password

Cancel

Register

Password Rules

Passwords cannot match email address.

For Customer Support, send an email message to ISD_Cust_Supp@azahcccs.gov.

Home

Register Account

Enter Account

Email Address

Language

Password

Re-enter Password

Cancel

Register

Password Rules

Passwords cannot match email address.

For Customer Support, send an email message to ISD_Cust_Supp@azahcccs.gov.

Home

Register Account

Enter Account

Email Address

Language

Password

Re-enter Password

Cancel

Register

Password Rules

Passwords cannot match email address.

For Customer Support, send an email message to ISD_Cust_Supp@azahcccs.gov.



Anthony OConnell <anthonymineroconnell@gmail.com>

Your email to Director Jeffries

1 message

+OMBUDSMAN <Ombudsman@azdes.gov>
To: "anthonymineroconnell@gmail.com" <anthonymineroconnell@gmail.com>
Cc: +OMBUDSMAN <Ombudsman@azdes.gov>

Mon, Jul 6, 2015 at 8:15 AM

Good morning Mr. OConnell,

Director Jeffries asked that our office try and assist you on his behalf. Please know that we have contacted an Advocate to reach out to you but they were unable to locate a phone number for you in the system? An Advocate emailed you on Thursday to obtain a phone number from you so she may assist you. Once she receives a phone number, she will be able to call and answer all your questions. Please know that we are monitoring their response closely to ensure all your questions and concerns are answered. Thank you!

Your
1 p.m.
+Ombudsman
To: Ombudsman
Cc: Ombudsman

Regards,

Lydia Cruz

Assistant Ombudsman

Department of Economic Security

Director's Office

1717 W. Jefferson St. | Phoenix, AZ 85007

602.364.2860 PH | 602.542.5339 FAX



DEPARTMENT OF ECONOMIC SECURITY

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From: Anthony OConnell <anthonymineroconnell@gmail.com>
Date: July 5, 2015 at 1:17:21 AM GMT+2
To: tjeffries@azdes.gov
Subject: "Request for Information" letter dated June 3, 2015.

Dear Director of Arizona Department of Economic Security (DES) Timothy Jeffries;

I don't understand the attached "Request for Information" letter dated June 3, 2015. It is full of confusion and misinformation. Can you tell me anything about it?

- (1) Who is the sender? Who is accountable?
- (2) What triggered the letter? Why now?
- (3) Why the false statements on page 2 under "We need to verify ..." ?
- (4) Why the "You must give us the information no later than 06/18/2015"?
- (5) Why the "If we do not get the information and we do not hear from you, we will deny your application or stop/change your benefits"?
- (6) Why am I being made to appear responsible for the confusion and misinformation created by an unknown sender?

Sincerely,

Anthony OConnell

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Anthony OConnell <anthonymineroconnell@gmail.com>

"Request for Information" letter dated June 3, 2015

2 messages

Anthony OConnell <anthonymineroconnell@gmail.com>

Fri, Jul 3, 2015 at 2:40 PM

To: tjeffries@azdes.gov


Dear Director of Arizona Department of Economic Security (DES) Timothy Jeffries;

I don't understand the attached "Request for Information" letter dated June 3, 2015. It is full of confusion and misinformation. Can you tell me anything about it?

- (1) Who is the sender? Who is accountable?
- (2) What triggered the letter? Why now?
- (3) Why the false statements on page 2 under "We need to verify ..." ?
- (4) Why the "You must give us the information no later than 06/18/2015"?
- (5) Why the "If we do not get the information and we do not hear from you, we will deny your application or stop/change your benefits"?
- (6) Why am I being made to appear responsible for the confusion and misinformation created by an unknown sender?

Sincerely,

Anthony OConnell

 request-for-info12p.pdf
208K

Martinez, Debra <Debra.Martinez@azahcccs.gov>
To: "anthonymineroconnell@gmail.com" <anthonymineroconnell@gmail.com>
Cc: "Martinez, Debra" <Debra.Martinez@azahcccs.gov>

Mon, Jul 6, 2015 at 9:49 AM

Mr. OConnell,

If you could Please contact me at 602-417-7647 so that I can assist you.

Thank you

Debra Martinez
Member Liaison
Office of Client Advocacy
602-417-7647
Debra.Martinez@azahcccs.gov


From: Anthony OConnell <anthonymineroconnell@gmail.com>
Date: July 3, 2015 at 11:40:14 PM GMT+2
To: tjeffries@azdes.gov
Subject: "Request for Information" letter dated June 3, 2015


[Quoted text hidden]

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2 attachments

 **request-for-info12p.pdf**
208K

 **ATT00001.htm**
1K



Anthony OConnell <anthonymineroconnell@gmail.com>

"Request for Information" letter dated June 3, 2015". Please respond

2 messages

Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Jul 7, 2015 at 6:58 AM

To: tjeffries@azdes.gov

Dear Director of Arizona Department of Economic Security (DES) Timothy Jeffries;


I don't understand the attached "Request for Information" letter dated June 3, 2015. It is full of confusion and misinformation. Can you tell me anything about it?

- (1) Who is the sender? Who is accountable?
- (2) What triggered the letter? Why now?
- (3) Why the false statements on page 2 under "We need to verify ..." ?
- (4) Why the "You must give us the information no later than 06/18/2015"?
- (5) Why the "If we do not get the information and we do not hear from you, we will deny your application or stop/change your benefits"?
- (6) Why am I being made to appear responsible for the confusion and misinformation created by an unknown sender?
- (7) The confusion and misinformation in this letter is over whelming. Why would anyone who has access to records not know that the only benefit I receive is the automatic, non-adjudicated, economic pension for veterans over 65 who live under the poverty line and that I have no applications outstanding?

Would you, Director Jeffries, take an accountable position?

Sincerely,

Anthony OConnell

 request-for-info12p.pdf
208K

Jeffries, Timothy <TJeffries@azdes.gov>

To: Anthony OConnell <anthonymineroconnell@gmail.com>

Cc: "Cruz, Lydia" <LydiaCruz@azdes.gov>, "Hunt, Marlynd" <MHunt2@azdes.gov>, "Barker, Marie, I" <MarieBarker@azdes.gov>

Tue, Jul 7, 2015 at 8:13 AM

Mr. O'Connell, thank you for your letter. Ms. Lydia Cruz, one of my Ombudsmen, is trying to contact you in follow up. Again, my thanks. Regards, Director Jeffries

Sent from my iPhone

[Quoted text hidden]

<request-for-info12p.pdf>

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Anthony OConnell <anthonymineroconnell@gmail.com>

"Request for Information" letter dated June 3, 2015". Please respond

2 messages

Anthony OConnell <anthonymineroconnell@gmail.com>

Wed, Jul 8, 2015 at 9:13 AM

To: tjeffries@azdes.gov

Dear Director of Arizona Department of Economic Security (DES) Timothy Jeffries;

I don't understand the attached "Request for Information" letter dated June 3, 2015. It is full of confusion and misinformation. Can you tell me anything about it?


- (1) Who is the sender? Who is accountable?
- (2) What triggered the letter? Why now?
- (3) Why the false statements on page 2 under "We need to verify ..." ?
- (4) Why the "You must give us the information no later than 06/18/2015"?
- (5) Why the "If we do not get the information and we do not hear from you, we will deny your application or stop/change your benefits"?
- (6) Why am I being made to appear responsible for the confusion and misinformation created by an unknown sender?
- (7) The confusion and misinformation in this letter is over whelming. Why would anyone who has access to records not know that the only benefit I receive is the automatic, non-adjudicated, economic pension for veterans over 65 who live under the poverty line and that I have no applications outstanding?

Would you, Director Jeffries, take an accountable position?

Sincerely,

Anthony OConnell

2 attachments

 request-for-info12p.pdf
208K

 2012pension8p.pdf
259K

Jeffries, Timothy <TJeffries@azdes.gov>

To: Anthony OConnell <anthonymineroconnell@gmail.com>

Cc: "Jeffries, Timothy" <TJeffries@azdes.gov>, +OMBUDSMAN <Ombudsman@azdes.gov>

Wed, Jul 8, 2015 at 12:16 PM

Good Morning Mr. OConnell --

As to

Last week Lydia Cruz in our Ombudsman office received your request for information regarding the correspondence you received. Lydia emailed you Monday morning at 8:16 AM, please see email below:

Good morning Mr. OConnell,

Director Jeffries asked that our office try and assist you on his behalf. Please know that we have contacted an Advocate to reach out to you but they were unable to locate a phone number for you in the system? An Advocate emailed you on Thursday to obtain a phone number from you so she may assist you. Once she receives a phone number, she will be able to call and answer all your questions. Please know that we are monitoring their response closely to ensure all your questions and concerns are answered. Thank you!

Regards,

Lydia Cruz

Assistant Ombudsman

Department of Economic Security

Director's Office

1717 W. Jefferson St. | Phoenix, AZ 85007

602.364.2860 PH | 602.542.5339 FAX

If you have not responded with your telephone number, please send it to me and I will contact the Advocate so that she is able to call you to answer your questions and discuss any concerns you have.

Thank you – have a great afternoon,

Marie

Marie Barker

Executive Assistant to

Director Jeffries

Department of Economic Security

1717 West Jefferson

Phoenix, AZ 85007

(602) 542-5757



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From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Wednesday, July 08, 2015 9:13 AM
To: Jeffries, Timothy
Subject: "Request for Information" letter dated June 3, 2015". Please respond

[Quoted text hidden]

[Quoted text hidden]

Anthony OConnell

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Anthony OConnell <anthonymineroconnell@gmail.com>

Facebook posting

1 message

Bailey, Deborah, K <DBailey@azdes.gov>

Thu, Jul 9, 2015 at 9:57 AM

To: "Anthonymineroconnell@gmail.com" <Anthonymineroconnell@gmail.com>

Good morning Anthony,

My name is Deborah Bailey from the Department of Economic Security Family Assistance Administration. Can you Please call me concerning the notice you received in the mail, I will be more than happy to explain to you what this is concerning. Please see below for my phone number. Thank you and have a wonderful day.

Deborah Bailey

Family Assistance Administration

Direct line 602-771-2796

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Anthony OConnell <anthonymineroconnell@gmail.com>

DES letter dated June 20, 2015 (attached)

2 messages

Anthony OConnell <anthonymineroconnell@gmail.com>
To: tjeffries@azdes.gov

Thu, Jun 25, 2015 at 12:08 PM

Dear Director Jeffries;

I don't understand what the attached DES letter is in reference to. Would you please have a copy of what it is in reference to sent to me?

Thank you.

 **AZdes20june2015-8p.pdf**
200K

Barker, Marie, I <MarieBarker@azdes.gov>

Wed, Jul 22, 2015 at 10:13 AM

To: "Anthony OConnell (anthonymineroconnell@gmail.com)" <anthonymineroconnell@gmail.com>

Cc: "Jeffries, Timothy" <TJeffries@azdes.gov>

Re: [REDACTED]

Hello Mr. O'Connell –

Please see below response on behalf of Director Jeffries –

Mr. O'Connell:

I am writing in response to your questions regarding the June 3, 2015 Request for Information that you received and to assure you that this Request for Information is not related to any benefits that you may be receiving through the U.S. Department of Veterans Affairs. It is also not an attempt to change or otherwise interfere with those benefits.

Re: [REDACTED]

Re: [REDACTED]

On February 25, 2014, you applied for medical assistance to the Arizona Department of Economic Security through the Health-E-Arizona Plus website. That application for medical assistance prompted the June 3, 2015 Request for Information, which was sent in order to facilitate the provision of medical assistance, should you qualify.

One of our employees, Deborah Bailey from the Department of Economic Security Family Assistance Administration, emailed you on July 9, 2015 to further explain the Request for Information. Please direct all further communications on this matter to Ms. Bailey, who will be happy to answer any additional questions you may have regarding the Request for Information. Ms. Bailey can be reached at 602-771-2796 or DBailey@azdes.gov.

Thank you –

Marie

Marie Barker

Executive Assistant to

Director Jeffries

Department of Economic Security

1717 West Jefferson

Phoenix, AZ 85007

(602) 542-5757



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From: Jeffries, Timothy

Begin forwarded message:

From: Anthony OConnell <anthonymineroconnell@gmail.com>

Date: June 25, 2015 at 12:08:12 PM PDT

To: tjeffries@azdes.gov

Subject: DES letter dated June 20, 2015 (attached)


Dear Director Jeffries;


I don't understand what the attached DES letter is in reference to. Would you please have a copy of what it is in reference to sent to me?

Thank you.

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2 attachments

 **AZdes20june2015-8p.pdf**
200K

 **ATT00001.htm**
1K



Anthony OConnell <anthonymineroconnell@gmail.com>

RE: Your email...

1 message

Jeffries, Timothy <TJeffries@azdes.gov>

Fri, Jul 24, 2015 at 5:23 PM

To: Anthony OConnell <anthonymineroconnell@gmail.com>

Cc: "Bailey, Deborah, K" <DBailey@azdes.gov>, "Barker, Marie, I" <MarieBarker@azdes.gov>

Dear Sir,

Per my original note (*refer below*), if you have any questions regarding receiving benefits, Ms. Deborah Bailey will assist you.

If you have not applied for benefits, I advise you to check your credit record to determine if you have suffered identity theft.

Sincerely,

Tim Jeffries

Director, DES

Mr. O'Connell:

I am writing in response to your questions regarding the June 3, 2015 Request for Information that you received and to assure you that this Request for Information is not related to any benefits that you may be receiving through the U.S. Department of Veterans Affairs. It is also not an attempt to change or otherwise interfere with those benefits.

On February 25, 2014, you applied for medical assistance to the Arizona Department of Economic Security through the Health-E-Arizona Plus website. That application for medical assistance prompted the June 3, 2015 Request for Information, which was sent in order to facilitate the provision of medical assistance, should you qualify.

One of our employees, Deborah Bailey from the Department of Economic Security Family Assistance Administration, emailed you on July 9, 2015 to further explain the Request for Information. Please direct all further communications on this matter to Ms. Bailey, who will be happy to answer any additional questions you may have regarding the Request for Information. Ms. Bailey can be reached at 602-771-2796 or DBailey@azdes.gov.

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Friday, July 24, 2015 5:14 PM

To: Jeffries, Timothy

Subject: Your email of July 7, 2015, at 8:13 am. Please respond

Dear Arizona DES Director Timothy Jeffries:

Please tell me why you think I have anything to do with DES. If you think I receive or have ever received any benefits from DES please show me the evidence. If you think I have any application pending with DES please show me the evidence.

Thank you.

Sincerely, Anthony OConnell

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Anthony OConnell <anthonymineroconnell@gmail.com>

Your email to Director Jeffries

1 message

+**OMBUDSMAN** <Ombudsman@azdes.gov>

Mon, Aug 10, 2015 at 9:18 AM

To: Anthony OConnell <anthonymineroconnell@gmail.com>

Cc: "Jeffries, Timothy" <TJeffries@azdes.gov>, +OMBUDSMAN <Ombudsman@azdes.gov>, "Barker, Marie, I" <MarieBarker@azdes.gov>

Good morning Mr. O'Connell,

As Director Jeffries stated, we have tried reaching out to you regarding your questions. Regrettably, due to policy we are unable to discuss case information via email. Please provide me with a phone number you can be reached at so that I may have someone contact you directly. I look forward to your response. Thank you!

You:

1 Best regards,

+**OMBUDSMAN**

To:

Lydia Cruz

Assistant Ombudsman

Department of Economic Security

Director's Office

1789 W. Jefferson St. | Phoenix, AZ 85007

602.364.2860 | 480.589.1267 Mobile

Ombudsman@azdes.gov

You:

Lydia Cruz

Assistant Ombudsman

Department of Economic Security

Director's Office

1789 W. Jefferson St. | Phoenix, AZ 85007

602.364.2860 | 480.589.1267 Mobile

Ombudsman@azdes.gov



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From: Jeffries, Timothy

Sent: Friday, August 07, 2015 8:25 AM

To: 'Anthony OConnell'

Cc: Cruz, Lydia; Barker, Marie, I

Subject: RE: Your email of July 7, 2015, at 8:13 am. Please respond.

Sir, as noted on July 7th, the DES Ombudsman Office is trying to contact you regarding this manner. Please reply to Ms. Lydia Cruz. Thank you very much. Regards, Director Jeffries

From: Jeffries, Timothy

Sent: Tuesday, July 07, 2015 8:14 AM

To: Anthony OConnell

Cc: Cruz, Lydia; Hunt, Marlynd; Barker, Marie, I

Subject: Re: "Request for Information" letter dated June 3, 2015". Please respond

Mr. O'Connell, thank you for your letter. Ms. Lydia Cruz, one of my Ombudsmen, is trying to contact you in follow up. Again, my thanks. Regards, Director Jeffries

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Monday, August 10, 2015 4:05 AM

To: Jeffries, Timothy

Subject: Your email of July 7, 2015, at 8:13 am. Please respond.

Dear Arizona DES Director Timothy Jeffries:

Please answer the question - Why do you think I have anything to do with DES?

If you think I receive any benefits from DES please show me the evidence. If you think I have any application pending with DES please show me the evidence.

The following is from DES's Marie Barker's email to me dated July 22, 2015, at 10:13am

"On February 25,2014, you applied for medical assistance to the Arizona Department of Economic Security through the Health-E-Arizona Plus website. That application for medical assistance prompted the June 3 , 2015 Request for Information, which was sent in order to facilitate the provision of medical assistance, should you qualify."

Please show me the evidence.

Would you be accountable?

Thank you.

Sincerely, Anthony OConnell

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Under law for improper use or further disclosure of the information in this e-mail and its attachments. If you have received this e-mail in error, please immediately notify the person named above by reply e-mail, and then delete the original e-mail. Thank you.