

Records 1

246 pages

Mail Veteran



= TAG

Something in the computer system that the veteran is not supposed to see; something that stops the medicine from being released



= ALERT

"Notification alerts", "pnt", and "case" in the computer system that the veteran is not supposed to see; my best guess is that it frames the veteran with mental illness.



= CONFUSE

Confusion over primary care provider. Is the veteran led to believe someone is their primary care provider when they are not their primary care provider? Perhaps the veteran is really out of the system but doesn't know it. I don't understand why Dr. Gibson would never say yes or no as to whether she was my primary care provider.

List of veteran's communication

- (1) 2003, between January 8 and February 5 (Appointment)
- (2) 2003, between January 13 and February 5 (Appointment)
- (3) 2003, February 5, 2003, email 6:44 am, to Senator McCain (Email)
- (4) 2003, June 27, to Mr Bast (Sleep study)
- (5) 2003, July 22, to Dr Rhenman and Ms. Bryning (Surgery)
- (6) 2003, September 25, to Mr Bast (Concern)
- (7) 2003, September 30, to Mr Bast (Oncologist)

Regular supply of medicine stops about here

- (8) 2004, May 28, to Dr Gibson (Medicine)
- (9) 2004, May 28, to Dr Gibson ("I just called the Tucson Pharmacy..")
- (10) 2004, June 3, to Dr Gibson ("I am totally frustrated..")
- (11) 2004, June 3, to Dr Rindone, Pharmacist, email (Medicine)
- (12) 2004, June 4, to Dr Rindone, email 5:41pm (Correct records)
- (13) 2004, June 4, to Dr Rindone, email 6:05 pm (Correct records)
- (14) 2004, June 4, to Dr Rindone, email 11:17 pm (Correct records)
- (15) 2004, June 4, to Dr Gibson (Medicine)
- (16) 2004, June 5, to Dr Gibson (Medicine)
- (17) 2004, June 5, to Dr Gibson (Medicine)
- (18) 2004, June 6, to Dr Gibson (Medicine)
- (19) 2004, June 6, to Dr Gibson (Medicine)
- (20) 2004, June 6, to Ms Thompson (Medicine, lab Cotton)
- (21) 2004, June 7, to Patient Service Center (Thank you)
- (22) 2004, June 7, to Accommodations (Thank you)
- (23) 2004, June 7, to Ms Thompson, Mr Gardner (Medicine, lab Cotton)
- (24) 2004, June 8, to Dr Gibson (Medicine)
- (25) 2004, June 10, to Ms Thompson, Mr Gardner (Medicine, lab Cotton)
- (26) 2004, June 15, to Ms Thompson, Mr Gardner (Medicine, lab Cotton)
- (27) 2004, June 16, to Dr Rindone, email 3:18 pm (Thank you)
- (28) 2004, June 26, to Dr Gibson (Voice specialist)
- (29) 2004, June 26, to Ms Thompson, Mr Gardner (Medicine, lab Cotton)
- (30) 2004, June 28, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (31) 2004, June 30, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (32) 2004, July 1, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (33) 2004, July 2, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (34) 2004, July 3, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (35) 2004, July 4, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (36) 2004, July 4, to Mr Gardner ("When I come to your hospital..")
- (37) 2004, July 5, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (38) 2004, July 7, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (39) 2004, July 7, to Dr Gibson, Mr Gardner (Medicine)
- (40) 2004, July 8, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)

- (41) 2004, July 8, to Dr Gibson, Mr Gardner (Medicine)
- (42) 2004, July 9, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (43) 2004, July 9, to Dr Gibson, Mr Gardner (Medicine)
- (44) 2004, July 10, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12)
- (45) 2004, July 10, to Dr Gibson, Mr Gardner (Medicine)
- (46) 2004, July 11, to Ms Thompson, Mr Gardner (Medicine, lab Cotton, July 12t)
- (47) 2004, July 11, to Dr Gibson, Mr Gardner (Medicine)
- (48) 2004, July 14, to Mr Bast (Why change location)
- (49) 2004, July 22, to Ms Thompson, Mr. Bast (Why change location)
- (50) 2004, July 24, to Mr Gardner (Medicine)
- (51) 2004, July 27, to Ms Thompson, certified (Medicine, not lab Cotton, Oct 3)
- (52) 2004, August 1, to Dr Gibson (Medicine, not lab Cotton, Oct 3)
- (53) 2004, August 1, to Mr Gardner (Medicine, not lab Cotton, Oct 3)
- (54) 2004, August 2, to Dr Gibson ("My heart is worse..")
- (55) 2004, August 7, to Dr Gibson (Medicine)
- (56) 2004, August 7, to Mr Gardner (Medicine)
- (57) 2004, August 9, to Ms Thompson (Medicine, Oct 3)
- (58) 2004, August 9, to Mr. Gardner (Medicine)
- (59) 2004, August 9, to Dr Gibson (Medicine)
- (60) 2004, August 12, to Ms Thompson (Medicine, Oct 3)
- (61) 2004, August 12, to Mr Gardner (Medicine)
- (62) 2004, August, 12, to Dr Gibson (Medicine)
- (63) 2004, August 17, email 8:48 am, to Dr Gibson (Medicine)
- (64) 2004, August 17, email 8:56 am, to Mr Gardner (Medicine)
- (65) 2004, August 17, email 9:27 am, to Ms Thompson (Medicine)
- (66) 2004, August 18, email 8:59 am, to Ms Thompson (Medicine)
- (67) 2004, August 18, email 8:59 am, to Mr Gardner (Medicine)
- (68) 2004, August 18, email 8:59 am, to Dr Gibson (Medicine)
- (69) 2004, August 19, email 7:26 am, to Dr Gibson (Medicine)
- (70) 2004, August 19, email 7:28 am, to Mr Gardner (Medicine)
- (71) 2004, August 19, email 7:30 am, to Ms Thompson (Medicine)
- (72) 2004, August 20, email 4:59 pm, to Dr Gibson (Medicine)
- (73) 2004, August 20, email 5:00 pm, to Mr Gardner (Medicine)
- (74) 2004, August 20, email 5:06 pm, to Ms Thompson (Medicine)
- (75) 2004, August 21, email 12:31 pm, to Dr Gibson (Medicine)
- (76) 2004, August 21, email 12:40 pm, to Mr Gardner (Medicine, private lab)
- (77) 2004, August 21, email 12:52 pm, to Ms Thompson (Medicine)
- (78) 2004, August 22, email 8:44 am, to Dr Gibson (Medicine)
- (79) 2004, August 22, email 8:49 am, to Mr Gardner (Medicine, private lab)
- (80) 2004, August 22, email 8:55 am, to Ms Thompson (Medicine)

(81) 2004, August 23, email 2:31 pm, to Mr Gardner (Private lab)
(82) 2004, August 23, email 3:16 pm, to Dr Gibson (Private lab)
(83) 2004, August 23, email 3:18 pm, to Ms Thompson (Private lab)
(84) 2004, August 23, email 3:23 pm, to Mr Gardner (Private lab)
(85) 2004, August 23, email 4:17 pm, to Dr Gibson, (Private lab, Coumadin Gibson)
(86) 2004, August 23, email 4:19 pm, to Mr Gardner, (Private lab)
(87) 2004, August 23, email 4:23 pm, to Ms Thompson, (Private lab)
(88) 2004, August 23, email 5:09 pm, to Mr Gardner (Private lab)
(89) 2004, August 23, email 5:11 pm, to Ms Thompson, (Private lab)
(90) 2004, August 23, email 5:12 pm, to Dr Gibson (Private lab)
(91) 2004, August 23, email 6:44 pm, to Dr Gibson (Private lab)
(92) 2004, August 23, email 6:45 pm, to Ms Thompson (Private lab)
(93) 2004, August 23, email 6:47 pm, to Ms Thompson (Private lab)
(94) 2004, August 23, email 6:48 pm, to Mr Gardner (Private lab)
(95) 2004, August 23, email 7:31 pm, to Mr Gardner (Private lab)
(96) 2004, August 23, email 7:32 pm, to Ms Thompson (Private lab)
(97) 2004, August 23, email 7:34 pm, to Dr Gibson (Private lab)
(98) 2004, August 23, email 8:05 pm, to Dr Gibson (Private lab)
(99) 2004, August 23, email 8:06 pm, to Ms Thompson (Private lab)
(100) 2004, August 23, email 8:07 pm, to Mr Gardner (Private lab)
(101) 2004, August 24, email 8:51 am, to Dr Gibson (Private lab)
(102) 2004, August 24, email 8:53 am, to Mr Gardner (Private lab)
(103) 2004, August 24, email 9:08 am, to Ms Thompson (Private lab, medicine)
(104) 2004, August 24, email 9:46 am, to Dr Ruebel (Cancel, medicine)
(105) 2004, August 24, email 1:17 pm, to Dr Gibson (Cancel confirmation)
(106) 2004, August 24, email 1:18 pm, to Mr Gardner (Cancel confirmation)
(107) 2004, August 24, email 1:53 pm, to Mr Martinez (Cancel)
(108) 2004, August 24, email 4:52 pm, to Dr Gibson (Private lab)
(109) 2004, August 24, email 4:54 pm, to Mr Gardner (Private lab)
(110) 2004, August 25, email 7:18 pm, to Ms Thompson (Private lab, medicine)
(111) 2004, August 25, email 7:29 pm, to Mr Gardner (Private lab, medicine)
(112) 2004, August 25, email 7:36 pm, to Dr Gibson (Private lab, medicine)
(113) 2004, August 26, email 8:17 am, to Ms Thompson (Private lab, medicine)
(114) 2004, August 26, email 8:24 am, to Mr Gardner (Private lab, medicine)
(115) 2004, August 26, email 8:27 am, to Dr Gibson (Private lab, medicine)
(116) 2004, August 26, email 9:13 am, to Mr Bast (Oct 3, medicine)
(117) 2004, August 26, email 9:16 am, to Dr Mervin (Oct 3, medicine)
(118) 2004, August 26, email 9:29 am, to Ms Echeverria (Oct 3, medicine)
(119) 2004, August 26, email 9:37 am, to Ms Skimkus (Oct 3, medicine)
(120) 2004, August 26, email 9:58 am, to Ms Cunningham (Oct 3, medicine)

(121) 2004, August 27, email 8:06 am, to Mr Gardner (Private lab, medicine)
(122) 2004, August 27, email 8:07 am, to Dr Gibson (Private lab, medicine)
(123) 2004, August 27, email 8:13 am, to Dr Melvin (Oct 3, medicine)
(124) 2004, August 27, email 8:16 am, to Ms Cunningham (Oct 3, medicine)
(125) 2004, August 27, email 8:18 am, to Ms Skimkus (Oct 3, medicine)
(126) 2004, August 27, email 9:14 am, to Echeverria, Bast, Thompson (Medicine)
(127) 2004, August 27, email 11:53 am, to Ms Skimkus (Receipt)
(128) 2004, August 28, email 8:00 am, to Mr Gardner (Private lab, medicine)
(129) 2004, August 28, email 8:01 am, to Dr Gibson (Private lab, medicine)
(130) 2004, August 28, email 8:04 am, to Dr Melvin (Oct 3, medicine)
(131) 2004, August 28, email 8:06 am, to Ms Cunningham (Oct 3, medicine)
(132) 2004, August 28, email 8:07 am, to Ms Skimkus (Oct 3, medicine)
(133) 2004, August 28, email 8:10 am, to Bast, Thompson, Echeverria (Medicine)
(134) 2004, August 29, email 12:54 pm, to Ms Russell (Medicine)
(135) 2004, August 30, email 6:46pm, to Ms Russell (Medicine)
(136) 2004, August 30, email 6:48 pm, to Mr Gardner (mistake) (Medicine)
(137) 2004, August 30, email 6:49 pm, to Dr Gibson (Medicine)
(138) 2004, August 30, email 6:51 pm, to Mr Gardner (Medicine)
(139) 2004, August 30, email 6:53 pm, to Dr Melvin (Oct 3, medicine)
(140) 2004, August 30, email 6:54 pm, to Ms Cunningham (Oct 3, medicine)
(141) 2004, August 30, email 6:56 pm, to Ms Skimkus (Oct 3, medicine)
(142) 2004, August 30, email 7:00 pm, to Echeverria, Thompson, Bast (Medicine)
(143) 2004, August 31, email 7:51 am, to Ms Russell (Medicine)
(144) 2004, August 31, email 7:53 am, to Mr Gardner (Medicine)
(145) 2004, August 31, email 7:55 am, to Dr Gibson (Medicine)
(146) 2004, August 31, email 7:57 am, to Dr Melvin (Oct 3, medicine)
(147) 2004, August 31, email 7:59 am, to Ms Cunningham (Oct 3, medicine)
(148) 2004, August 31, email 8:00 am, to Ms Skimkus (Oct 3, medicine)
(149) 2004, August 31, email 8:03 am, to Bast, Echeverria, Thompson (Medicine)
(150) 2004, September 1, email 7:37 am, to Ms Russell (Medicine)
(151) 2004, September 1, email 7:38 am, to Mr Gardner (Medicine)
(152) 2004, September 1, email 7:40 am, to Dr Gibson (Medicine)
(153) 2004, September 1, email 7:42 am, to Dr Melvin (Oct 3, medicine)
(154) 2004, September 1, email 7:44 am, to Ms Cunningham (Oct 3, medicine)
(155) 2004, September 1, email 7:45 am, to Ms Skimkus (Oct 3, medicine)
(156) 2004, September 1, email 7:48 am, to Bast, Echeverria, Thompson (Medicine)
(157) 2004, September 1, email 2:11 pm, Ms French (Medicine)
(158) 2004, September 3, email 5:58 am, to VA group (Oct 3, medicine)
(159) 2004, September 4, email 4:16 am, to VA group (Oct 3, medicine)
(160) 2004, September 6, email 9:08 pm, to VA group (Oct 3, medicine)

(161) 2004, September 8, email 11:50 am, to VA group (Oct 3, medicine)
(162) 2004, September 8, email 12:08 pm, to Mr Martinez (Cancel confirmation)
(163) 2004, September 9, email 11:59 am, to VA group (Oct 3, medicine)
(164) 2004, September 10, email 11:27, to Ms Russell (Cancel conformation)
(165) 2004, September 13, email 6:46 am, to VA group (Medicine)
(166) 2004, September 14, email 8:28 am, to VA group (Simvastatin from Dr Keng)
(167) 2004, September 15, email 2:01 pm, to VA group (Simvastatin from Dr Keng)
(168) 2004, September 16, email 5:52 pm, to VA group (Simvastatin from Dr Keng)
(169) 2004, September 17, email 2:37 pm, to VA group (Simvastatin from Dr Keng)
(170) 2004, September 18, email 10:48 am, to VA group (Simvastatin from Dr Keng)
(171) 2004, September 20, email 7:00 am, to VA group (Simvastatin from Dr Keng)
(172) 2004, September 21, email 7:43 am, to VA group (Simvastatin from Dr Keng)
(173) 2004, September 23, email 5:23 am, to VA group (Simvastatin from Dr Keng)
(174) 2004, September 24, email 11:37 am, to VA group Simvastatin from Dr Keng)
(175) 2004, September 24, email 11:40 am, to Dr Gibson (Care provider)
(176) 2004, September 25, email 9:27 am, to Dr Gibson (Care provider)
(177) 2004, September 29, email 2:14 pm, to Dr Gibson (Care provider)
(178) 2004, September 29, email 2:16 pm, to VA group (Medicine)
(179) 2004, September 30, email 5:20 pm, to Dr Gibson (Care provider)
(180) 2004, September 30, email 5:25 pm, to VA group (Medicine, Tamsulosin Ruebel)
(181) 2004, October 1, email 4:09 pm, to Dr Gibson (Care provider)
(182) 2004, October 1, email 4:11 pm, to VA group (Medicine)
(183) 2004, October 2, email 6:07 am, to Dr Gibson (Care provider)
(184) 2004, October 4, email 4:01 pm, to Dr Gibson (Care provider)
(185) 2004, October 4, email 4:03 pm, to VA group (Medicine)
(186) 2004, October 5, email 8:39 am, to VA group (Medicine)
(187) 2004, October 5, email 8:41 am, to Dr Gibson (Care provider)
(188) 2004, October 17, email 10:29 am, to VA group (Medicine)
(189) 2004, October 20, email 9:41 am, to VA group (False)
(190) 2004, October 27, email 1:58 pm, to VA group (Medicine)
(191) 2004, October 27, email 6:52 pm, to VA group (False)
(192) 2004, October 29, email 2:11 pm) to VA group (Medicine)
(193) 2004, December 8, email 8:59 am, to Dr Gibson (Need answers or cancel)
(194) 2005, January 11, email 8:56 pm, to VA group (Medicine, private lab)
(195) 2005, February 6, email 8:19 am, to Mr Hall
(196) 2005, February 10, email 5:34 am, to Dr Keng (Simvastatin)
(197) 2005, February 10, email 9:59am, to Director and Advocate (Email reject)
(198) 2005, February 27, email 8:05 am, to VA group (Medicine)
(199) 2005, March 4, email 11:15 am MST, to VA group about skin cancer
(200) 2005, March 9, email 6:17 am MST, VA group about skin cancer
(201) 2005, March 10, email 10:03 am, VA group about skin cancer
(202) 2005, March 11, email 9:13 am, VA group about skin cancer
(203) 2005, March 11, email 5:18 pm, VA group about skin cancer
(204) 2005, March 12, email 12:34 pm, VA group about skin cancer
(205) 2005, March 15, email 8:45 am, Thank you to Dr Ruebel

01/08/2003
07637

Veteran 1

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

We are concerned about your health. You missed your appointment in the following clinic without notifying us in advance:

WEDNESDAY JAN 8, 2003 1:40 PM UROLOGY PM (FB) Clinic
Phone #: 6661 Location: BLDG 107, 3B

So we can meet your healthcare needs, keeping your appointment is important. Please call 1-800-949-1005 and ask for the appropriate clinic extension listed above or call TELICARE at 1-877-225-8262 between 8:00am and 4:00pm. if you cannot make your scheduled appointment or if you would like to reschedule this appointment.

The AudioReminder will call you 2 days before your appointment and remind you of the date, time and place of your appointment. It will even let you cancel your appointment.

The AudioInquiry will let you call and find out about your future appointments in the next 30 days. You can call locally at (928) 717-7470, if you are out of the Prescott area you can call 1-800-949-1005, extension 7470.

Thank You,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

Dear Prescott: Would you please review this and correct your records to show that I did call several days before the scheduled appointment of January 8, 2003, to let the VA know that I had to cancel this appointment?

Thank you, Anthony O'Connell

Veteran 2
01/13/2003
07637

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

GREETINGS from the Southern Arizona VA Health Care System in Tucson, Az.
Your health care is important to us. We see that you missed an
appointment/s on:

MONDAY JAN 13, 2003 1:30 PM 5-05-2 CARD ERICSON Clinic

If you would like to reschedule your appointment. Please call
520-792-1450 option 4 or 1-800-470-8262 option 4 and we will be happy to
reschedule for you.

Should you require medical attention of a more immediate nature please
call our "TLC" (Telephone Link Care) line at 520-629-4900 or
1-800-470-8262 option #7. We will do all we can to accommodate your
health care needs.

If you have any questions concerning this or any other appointment/s
do not hesitate to call our Patient Service Center at 1-800-470-8262 or
520-792-1450 option 4.

THANK YOU FOR CHOOSING THE VA HOSPITAL AS YOUR HEALTH CARE PROVIDER
"WE CHOOSE TO CARE"

Sincerely yours,

Patient Service Center
Southern Arizona VA Health Care System
Tucson, AZ 85723

Dear Tucson: I called several days before the
scheduled appointment and said I had to cancell
it. I talked to a live person. I very much
appreciate you calling me the afternoon of the
scheuled appainment and asking me if I was
coming. I am sorry you had to go to that
inconvenience. Would you please correct your
records so I don't appear as a person who skips
appointments?

Thank you, Anthony O'Connel

Veteran 3

Anthony O'Connell

From: "Anthony O'Connell" <jacksonriver@earthlink.net>
To: "Senator John McCain" <john_mccain@mccain.senate.gov>
Sent: Wednesday, February 05, 2003 6:44 AM
Attach: VA_notes.pdf
Subject: VA Hospitals in Arizona could be even better

Dear Senator McCain,

The Veterans Health Care System in Arizona is a wonderful system.

It could be even better if there were some way for a patient who has to cancel an appointment to do it in a way that minimises confusion and effort on both the system and the patient. The attached notes to me from the VA apparently resulted from my two telephone cancellations falling through the cracks. I feel email would be a great way to handle a cancellation.

Thank you and I love your jokes.

Anthony O'Connell

2/5/03

Veteran 4

Anthony M. O'Connell
45 Skyview Road
Sedona, AZ 86337
Tel 928 204-2942
Last four 7637
June 27, 2003

Mr. Thomas A. Bast
Cottonwood Outpatient Clinic
203 S. Candy Lane Suite 5B
Cottonwood, AZ 86326

Dear Tom;

Thank you for connecting me with the Cardiology Section of the VA in Tucson. I feel very fortunate to be under their care, and especially so with Paula Erickson (520 792-1450 x15084).

I'm soon to have open heart surgery at the VA in Tucson for at least a aortic valve replacement. The cardiac catheterization Tucson is performing on me next week, June 30 – July 1, will tell how much more might need to be done.

I am advised that during the recovery period I should get 8-10 sleep a night. I'm lucky to get 5- 6 hours sleep a night and that is fitful. I wake myself up when my breathing somehow gets cut off. I'm told that I sometimes stop breathing. Dr. Dean at the VA in Harrisonburg, VA., scheduled me for a sleep study about two years ago but the people who give them (Baltimore?) were apparently so busy that they couldn't make a definite appointment.

Can you schedule a sleep study for me?

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anthony M. O'Connell', written in a cursive style.

Anthony O'Connell

Veteran 5

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336
July 22, 2003

Dr. Rhenman, Chief Cardio-thoracic surgeon, VA Tucson, AZ
Ms. Susan Bryning, Nurse practitioner, VA Tucson, AZ
Veterans Hospital, Southern Arizona VA Health Care System
3601 South 6th Avenue
Tucson, Arizona 85723

Reference:
Upcoming open heart surgery by Dr. Rhenman
at Tucson, VA (bypasses and new aortic valve)
Patient: Anthony M. O'Connell, last four 7637,
born 10/25/41

Dear Dr. Rhenman and Ms. Bryning:

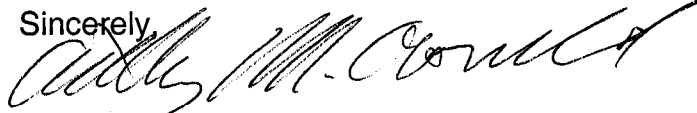
I understand that Dr. Rhenman will perform the surgery sometime after he
returns from Sweden around July 28, 2003.

May I ask you a few questions?

- 1) May I meet Dr. Rhenman before the surgery?
- 2) Does the patient have a choice as to what mechanical valve is implanted?
For example, could I get a St. Judes mechanical valve?
- 3) I understand that "A Foley catheter will be inserted into your bladder while
you are asleep". I have an enlarged prostate that I feel will prevent much
of anything going through my urethra without damage. Is there an
alternative?
- 4) May I get my follow up care in Cottonwood, Arizona?

Thank you.

Sincerely,



Anthony M O'Connell

Copy to:
Tomas A. Bast, FNPC (Primary Caregiver)
Northern Arizona V.A. Health Care
Cottonwood CBOC
203 Candy Lane, Suite 5B
Cottonwood, AZ 86326

Veteran 6

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336
Last four 7637
September 25, 2003

Mr. Tom Bast
Cottonwood VA Outpatient Clinic
208 S. Candy Lane Suite 5B
Cottonwood, Arizona 86326
Tel 928 649-1532

Dear Mr. Bast:

I hope I am wrong, but I am greatly concerned that you are trying to force me out of your office and the Northern Arizona Health VA Health Care System.

I assume it is due to confusion and misunderstanding. I would like to try to clear away the confusion and misunderstandings.

- 1) On my last visit to your office (September 24) I was again surprised to hear that your office thought I was moving to Tucson. I do not plan to move to Tucson or anywhere else. Would you please send me confirmation that you understand that I have no plans to move to Tucson or anywhere else? And not perpetuate this misunderstanding?
- 2) I do not understand why I got a phone call from your office saying that my September 29, 2003, oncology appointment in Prescott was cancelled. I have a letter dated 9/2/03 saying that I do have the appointment. This appointment is very important to me. I have a lump under my right arm and I have had Melanoma skin cancer level 4. If you cancelled it would you please uncancel it?
- 3) May I have your permission to use a voice recorder during future visits? This would protect your office and me from future confusion and misunderstandings.

I wish there was a more pleasant way to avoid misunderstandings and confusion other than to keep communications in writing and recordings.
Would you please respond in writing?

Sincerely,



Anthony O'Connell

Veteran 7

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona 86336
Last four 7637
September 30, 2003

Mr. Tom Bast
Cottonwood VA Outpatient Clinic
208 S. Candy Lane Suite 5B
Cottonwood, Arizona 86326
Tel 928 649-1532

Dear Mr. Bast:

Would you please make an appointment for me with the Oncology Department at the VA in Tucson, and tell them it's urgent?

Dr. Jackson, the Oncologist at Prescott, was kind enough to see me yesterday even though he had cancelled my September 29 appointment. He did not examine me or anything, we just talked. He's 75, he's overworked, and he wants to retire in 3 months, so he cancels appointments that he does not have time for. I understand his position, I understand this situation now.

Dr. Jackson said that there were three Oncologists in Phoenix and five Oncologists in Tucson, and he recommended Tucson. He also volunteered that I would need a lot of oncology treatment, which I assume he assumes, that the cancer is already in my body, which makes me want to get checked out by an Oncologist as soon as possible.

I tried the VA authorization papers for my own provider with Debbie Lindquist at the Sedona Medical Center and they said I would have to go to their main place in Phoenix. I do not feel that that is a good idea.

Would you please make appointment for me with the Oncology Department at the VA in Tucson, and tell them it's urgent?

Thank you.

Sincerely,



Anthony O'Connell

Regular supply of medicine stops about here with no explanation

Veteran 8

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
May 28, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

It was a pleasure to meet you.

Sorry I'm late with this. My present medication is:

Morning

- (1) Metoprolol Tartrate, $\frac{1}{4}$ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 5 tablets for five days and 2 $\frac{1}{2}$ tablets for two days each week. My present INA(?) or blood anticoagulant level is 2.9

Evening

- (1) Metoprolol Tartrate, $\frac{1}{4}$ of 50mg tablet
- (2) Simvastatin, $\frac{1}{2}$ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet

Thank you,



Anthony M. O'Connell
Last four, 7637

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
(928) 204-2942
Last four 7637
May 28, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

I just called the Tucson Pharmacy and asked for some Tamsulosin HCL .4mg because I only have a week's supply left. They said you had to approve it first. So I called Prescott and after some discussion was able to get an emergency supply

Would you please approve my medication from Tucson? If there is some overlap with Prescott it will be minimal based on what I have on hand and it would greatly aid my peace of mind. I feel it would be a big mistake to stop one source before bureaucratically connecting with the other.

Thank you

Sincerely,

Anthony M. O'Connell

Veteran 10

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
(928) 204-2942, Last four 7637
June 3, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

I am totally frustrated and stressed. My medicine is running out and I feel powerless to do anything about it.

Can you please have immediately sent to me at least a three month supply of my medications? If there is something in the computer system or wherever that prevents this would you please tell me what it is so that it can be addressed? My present medication is supposed to be:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 (mistakenly written as "5" in my May 28, 2004, letter to you) tablets for five days and 2 ½ tablets for two days each week. My present INA(?) or blood anticoagulant level is 2.9

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 2 tablets a day now)

This would be so much easier and efficient by email. Would you please give me your email address?

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
(928) 204-2942
Last four 7637

~~May 28, 2004~~
JUNE 3, 2004

Dr Joseph P Rindone, Pharmacist
Veterans Hospital
Northern Arizona VA Health Care System
Prescott, Arizona 86313

Dear Dr. Rindone:

Can you please tell me why I am running out of medicine?

Would you answer some questions in writing? Concerning my 5/28(?) /04 telephone request to you for an emergency supply of Tamsulosin:

- (1) Why did you question me about when I had last seen a primary care Doctor? What is the connection?
- (2) Your 6/2/04 voice message said that the Tamsulosin would take 7 to 10 days. Why did you not send an emergency prescription by UPS as you had done previously?
- (3) What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why?

Concerning the 5/28/04 letter notifying me of a 6/11/04 appointment in Cottonwood, Arizona, that conflicts with my existing 6/11/04 appointment in Tucson, Arizona:

- (4) How can the monthly blood monitoring appointment in Cottonwood, required after my open heart surgery, be scheduled to avoid conflicts in the future?
 - a. Can you look in the VA computer system and see if I have other appointments scheduled elsewhere at that same time? Can you ask me if the date is possible for me before you make it? Can you

ask me by email so that there is minimal confusion about who said what?

- b. Can you ask Cottonwood if they would be willing to allow me to make the appointments directly with them?

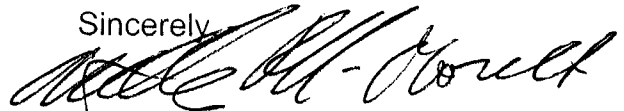
Concerning my request, a month or so ago, for an emergency supply of Metoprolol Tartrate, 50mg tablet, $\frac{1}{4}$ tablet to be taken twice a day:

- (5) Why did you ask me if I threw away the remaining $\frac{3}{4}$ of the tablet after I had cut $\frac{1}{4}$ out of it?

Most importantly:

- (6) What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?

Sincerely,



Anthony M. O'Connell

Veteran 12

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: <Joseph.Rindone@med.va.gov>
Sent: Friday, June 04, 2004 5:41 PM
Subject: Please correct your records

Dr Joseph Rindone:

Would you please correct your records to show that my primary care provider is Dr. Katheen Gibson in Tucson and not Dr. Keng in Prescott .

Thank you

Anthony M. O'Connell

7/24/04

Veteran 13

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: <Joseph.Rindone@med.va.gov>
Sent: Friday, June 04, 2004 6:05 PM
Subject: Please correct your records

Dr Joseph Rindone:

Would you please correct your records to show that my primary care provider is Dr. Kathleen Gibson in Tucson and not Dr. Keng or anyone else in Prescott.

Thank you

Anthony M. O'Connell

Copy by regular main to:
Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

7/24/04

Veteran 14

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: <Joseph.Rindone@med.va.gov>
Sent: Friday, June 04, 2004 11:17 PM
Subject: Please correct your records

Dr Joseph Rindone:

Would you please correct your records to show that my primary care provider is Dr. Kathleen Gibson in Tucson and not Dr. Keng or anyone else in Prescott.

Thank you

Anthony M. O'Connell

Copy by regular mail to:
Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

7/24/04

Veteran 15

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
(928) 204-2942, Last four 7637
June 4, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

Is there something in the VA computer system that is preventing my medicine from being sent? If so, would you please tell me what it is so that it can be addressed?

My present medication, unless some one has changed it without my knowledge, is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 (mistakenly written as "5" in my May 28, 2004, letter to you) tablets for five days and 2 ½ tablets for two days each week. My present INA(?) or blood anticoagulant level is 2.9

Evening

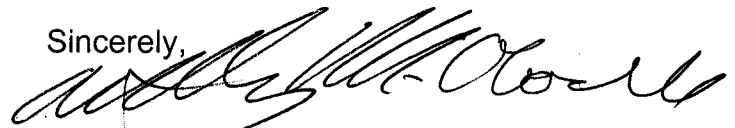
- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 2 tablets a day now)

Would you please send me a 90 day supply of the above? If not, would you please tell me why? Running out of medicine is an unnecessary stress.

Sincerely,



Anthony M. O'Connell

Veteran 16

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
(928) 204-2942, Last four 7637
June 5, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

Is there something in the VA computer system that is preventing my medicine from being sent? If so, would you please tell me what it is so that it can be addressed?

My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 2 tablets a day now)

Would you please send me a 90 day supply of the above? Running out of medicine is a preventable stress.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connor
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
(928) 204-2942, Last four 7637
June 5, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

My present medication is:

Morning

- (1) Metoprolol Tartrate, $\frac{1}{4}$ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 tablets for five days and 2 $\frac{1}{2}$ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, $\frac{1}{4}$ of 50mg tablet
- (2) Simvastatin, $\frac{1}{2}$ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 2 to 3 tablets a day now)

I need a 90 day supply of the above as soon as possible. My medicine is running out.

If someone is telling you that you should not send this medicine to me would you please ask them to put their justification in writing and send me a copy? I will do my best to try to address it. If someone is telling you that you should not send this medicine to me but is unwilling to put that position in writing, please send me my medicine.

You are my primary health care provider. I saw you in Tucson last month, in May. If someone is telling you that you are not my primary health care provider please ask them to put their justification in writing and send me a copy. I will do my best to try to address it. You are my primary health care provider and no one else.

I had assumed that as my primary health care provider Tucson would also provide my medicine. If I have to make a separate request that Tucson provide my medicine I make it now. I would like Tucson to supply my medicine.

The only thing out of the ordinary that I ask, is that I be able to continue to get my monthly blood monitoring done at the VA branch in Cottonwood, Arizona, (Cottonwood is 15 miles from me in Sedona), but instead of Cottonwood sending the sample to the Prescott lab for analysis, that Cottonwood send it to the Tucson lab for analysis. Can you please make this happen?

The last thing I want is to get into a conflict with any one from the VA. VA Tucson saved my life.

The only way I can protect myself is to try to get who ever might be telling you to not send me my medicine is to have them put their position in writing.

What do you need from me to protect yourself? What do you need from me other than my signed statement that you are my primary health care provider and no one else? What do you need from me other than my signed statement that I ask Tucson and no one else to provide me with my medicine? What do you need from me other than my signed statement that I respectfully request that I be allowed to continue to use the VA lab in Cottonwood, Arizona, for my monthly blood sampling, and that Cottonwood send the sample to Tucson for analysis instead of Prescott?

Would you please communicate with me directly.

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 18

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

(928) 204-2942, Last four 7637

Primary care provider Dr Kathleen Gibson

June 6, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

Would you please identify the obstacle as best you can that prevents you from sending me my medicine?

When that obstacle is identified and removed would you please send me a 90 day supply of my present prescriptions:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 5 tablets a day now)

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 19

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
(928) 204-2942, Last four 7637
June 6, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

Is there something in the VA computer system that is preventing my medicine from being sent? If so, would you please tell me what it is so that it can be addressed?

My present medication is:

Morning

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 tablets for five days and 2 1/2 tablets for two days each week.

Evening

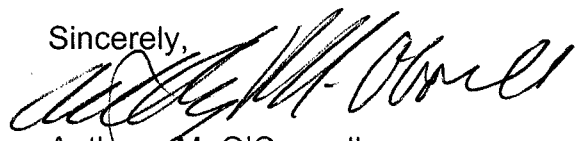
- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Simvastatin, 1/2 of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 2 tablets a day now)

Would you please send me a 90 day supply of the above?

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
(928) 204-2942, Last four 7637
June 6, 2004

Ms Debra Thompson
Director, Northern Arizona VA Health Care System
500 North Highway 89
Prescott, Arizona 86313

Dear Ms. Thompson:

My primary care provider is Dr Kathleen Gibson at the Tucson VA, Ocotillo Clinic.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Would you please identify and remove whatever that obstacle is if that obstacle is in Prescott?

Would you please allow me to continue to get my monthly Coumadin monitoring done at the VA branch in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab for analysis, that Cottonwood send the sample to the Tucson lab for analysis?

I pray that you can solve my problem. Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336

amo@commspeed.net

(928) 204-2942 Last four 7637

Primary care provider Dr Kathleen Gibson

June 7, 2004

Patient Service Center
Attention Beverley
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Patient Service Center, attention Beverley:

Thank you for changing my UROL RUEBEL FU Clinic appointment from June 11, 2004, at 10:20 am, to August 31, 2004, at 11:20 am.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anthony M. O'Connell', written in a cursive style.

Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

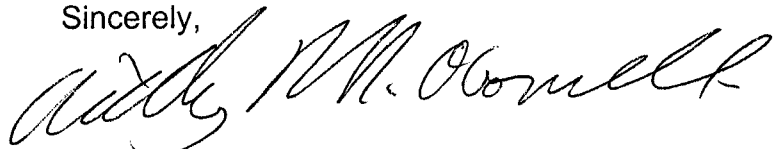
Primary care provider Dr Kathleen Gibson
June 7, 2004

Accommodations
Attention Debbie
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Patient Service Center, attention Debbie:

Thank you for changing my reservation for accommodations from June 10, 2004,
to August 30, 2004.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony M. O'Connell", written in a cursive style.

Anthony M. O'Connell

Veteran 23

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson
June 7, 2004

Ms. Debra Thompson
Director, Northern Arizona VA Health Care System
VA Hospital
500 North Highway 89
Prescott, Arizona 86313

Mr. Jonathan Gardner
Director, Southern Arizona VA Health Care System
VA Hospital
3601 South 6th Avenue
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

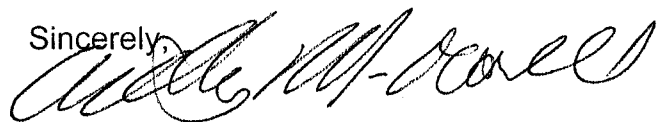
I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Would you please identify and remove whatever that obstacle might be?

Would you please allow me to continue to get my monthly Coumadin monitoring done at the VA branch in Cottonwood, Arizona (which is only about 20 miles from me here in Sedona), but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Copy to Dr. Kathleen Gibson

Veteran 24

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr Kathleen Gibson

June 8, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

Would you please identify the obstacle as best you can that prevents you from sending me my medicine?

When that obstacle is identified and removed would you please send me a 90 day supply of my present prescriptions:

Morning

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) NA(?), 1mg. I take 3 tablets for five days and 2 1/2 tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Simvastatin, 1/2 of 40mg tablet
- (3) Tamsulosin HCL, 2 of .4mg tablets

As needed

- (1) Lorazepam, .5mg tablet (I am taking 1 to 3 tablets a day now)

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 25

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson
June 10, 2004

Ms. Debra Thompson
Director, Northern Arizona VA Health Care System
VA Hospital
500 North Highway 89
Prescott, Arizona 86313

Mr. Jonathan Gardner
Director, Southern Arizona VA Health Care System
VA Hospital
3601 South 6th Avenue
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 26

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

June 15, 2004

Ms. Debra Thompson
Director, Northern Arizona VA Health Care System
VA Hospital
500 North Highway 89
Prescott, Arizona 86313

Mr. Jonathan Gardner
Director, Southern Arizona VA Health Care System
VA Hospital
3601 South 6th Avenue
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be?

Is the 30 day supply with no refills I recently received the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 27

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: <Joseph.Rindone@med.va.gov>
Sent: Wednesday, June 16, 2004 3:18 PM
Subject: Re: protime

Thank you

----- Original Message -----

From: <Joseph.Rindone@med.va.gov>
To: <amo@commspeed.net>
Sent: Wednesday, June 16, 2004 4:48 PM
Subject: protime

> Anthony, your coumadin blood test is OK (3.4). The therapeutic range is
> 2.5
> to 3.5. Suggest no change with your coumadin dose. Can you reply for
> confirmation. Thanks.
>
> Joe
> Prescott VA
>

7/11/04

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr Kathleen Gibson
June 26, 2004

Dr Kathleen Gibson
Director of Primary Care
SAVAHS
3601 South 6th Street
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well.

I talked to you previously about my voice becoming worse from, in my opinion, stress. I would like to find out if it might be from some physical change. Would you please arrange an appointment for me with an ears, nose, and throat specialist?

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anthony M. O'Connell', written in a cursive style.

Anthony M. O'Connell

Veteran 29

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

June 26, 2004

Ms. Debra Thompson
Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89
Prescott, Arizona 86313

Mr. Jonathan Gardner
Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

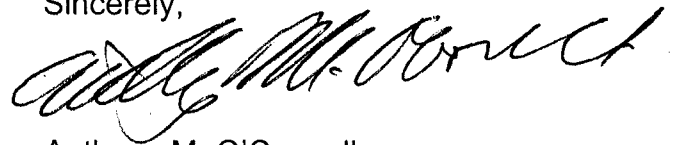
There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I recently received the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Someone made appointments for me for January 5, 2004, in Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637
Primary care provider Dr.
Kathleen Gibson, VA Tucson
June 28, 2004

Ms. Debra Thompson
Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89
Prescott, Arizona 86313

Mr. Jonathan Gardner
Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I recently received the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

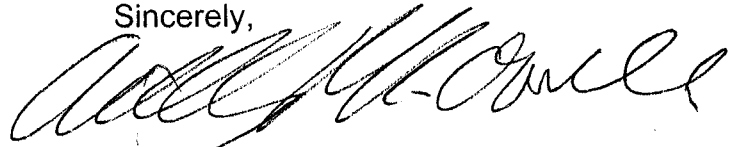
Someone made appointments for me for January 5, 2004, in Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

Today I received two form letters stating that I had appointments in Prescott on July 12th, 2004. Copies are enclosed. Would you please tell me why I am being sent these when my primary care provider is Dr. Kathleen Gibson at the Tucson VA?

Would you please give me your email address? I believe email is easier and minimizes misunderstandings.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony M. O'Connell". The signature is fluid and cursive, with the first name "Anthony" and last name "O'Connell" clearly distinguishable.

Anthony M. O'Connell

Enclosures (2)

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

MONDAY JUL 12, 2004 2:00 PM ORANGE MD B 30 MIN Clinic
NEW PRIMARY CARE AREA
MONDAY JUL 12, 2004 12:00 PM LAB
NEW PRIMARY CARE AREA

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call (928) 445-4860 and ask for the clinic name listed above for the appointment.

The Audioremind system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) at the Prescott V. A. Medical Center:

MONDAY JUL 12, 2004 12:30 PM EKG PM Clinic
HOSPITAL ROOM 106

Please check in for your appointment 30 minutes before your scheduled time.

*****PLEASE NOTE: IF YOU HAVE A LAB OR PULMONARY FUNCTION CLINIC
APPOINTMENT, PLEASE CHECK IN AT THE APPOINTED TIME.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment and you need to reschedule or cancel call TELICARE at 1-877-225-8262 between 8:00am and 4:00pm.

The AudioReminder and AudioInquiry systems are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone.

The AudioInquiry will let you call it and find out about your appointments! You can call locally at (928) 717-7470, if you are out of the Prescott area you can call 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

Thank you,

V. A. Medical Center
Prescott, Arizona 86313

Veteran 31

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
amo@commspeed.net, Last four 7637
Primary care provider Dr. K. Gibson, Tucson
June 30, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

Again, I hope you all are well and I thank the VA for saving my life.

There is some still unidentified obstacle that is preventing Dr Gibson from sending me my medicine that Prescott previously had been sending to me. Can you please identify whatever that obstacle might be? Is the 30 day supply with no refills I recently received from Dr. Gibson the "30 day courtesy supply" that I was told over the telephone I would receive? If so, why is it a 30 day courtesy supply?

Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Someone made appointments for me for January 5, 2004, in Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

I recently received two form letters instructing me to go to appointments in Prescott this coming July 12th, 2004. I enclosed copies of these in my letter to you dated June 28, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Dr. K. Gibson in Tucson?

Would you please give me your email address? Email is easier and instant, which minimizes misunderstandings.

Thank you.

Sincerely,

Anthony M. O'Connell

Veteran 32

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
amo@commspeed.net, Last four 7637
Primary care provider Dr. K. Gibson, Tucson
July 1, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

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Has someone put something in the VA computer information system that makes me look bad? If so, what is it? If so, who did it, and why?

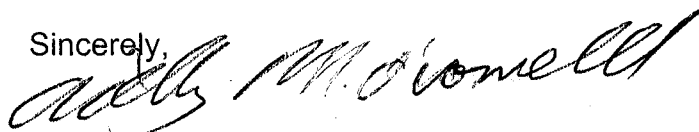
Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Someone made appointments for me last January 5, 2004, for Prescott. After I arrived in Prescott I was surprised to find out that these appointments meant that my primary care location was being changed from Cottonwood to Prescott. Would you please tell me who did this, and why?

I recently received form letters instructing me to go to appointments in Prescott this coming July 12th, 2004. Would you please tell me why I am being instructed to go to Prescott when my primary care provider is Tucson?

Would you please give me your email address? Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 33

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
~~amo@commspeed.net, Last four 7637~~
Primary care provider Dr. K. Gibson, Tucson
July 2, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

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Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Would you please give me your email address? Thank you.

Sincerely,


Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
amo@commspeed.net, Last four 7637
Primary care provider Dr. K. Gibson, Tucson
July 3, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

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Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 35

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
~~amo@commspeed.net, Last four 7637~~
Primary care provider Dr. K. Gibson, Tucson
July 4, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

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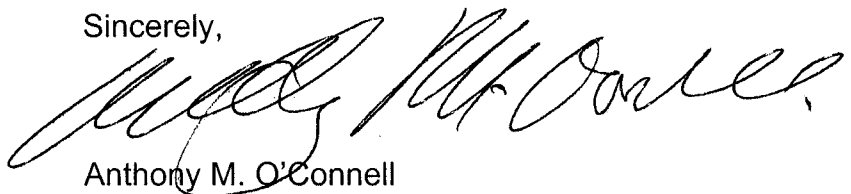
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Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
~~amo@commspeed.net, Last four 7637~~
Primary care provider Dr. K. Gibson, Tucson
July 4, 2004

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Mr. Gardner:

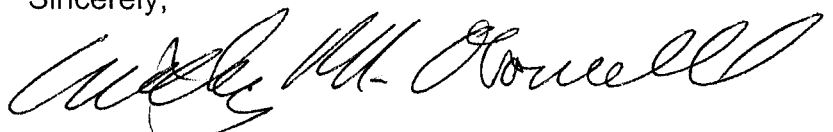
When I come to your hospital, the first thing that strikes me, without fail, is the atmosphere in the corridors. It is a precious quality that I inwardly revel in. It is a joy. It is a joy to sit in the rose garden and absorb the beauty and the quiet, and to imagine the history reflected in the historic preservation of the atrium.

Common sense tells me that this does not happen unless the Director of the Hospital is behind it. Common sense tells me that a person who would do this cares about people. A dollar amount can't be assigned to this atmosphere.

On this July 4, I ask that you please use your power, to expose and clear away, any and all obstacles, so that I may rely upon my treatment and medication at your hospital.

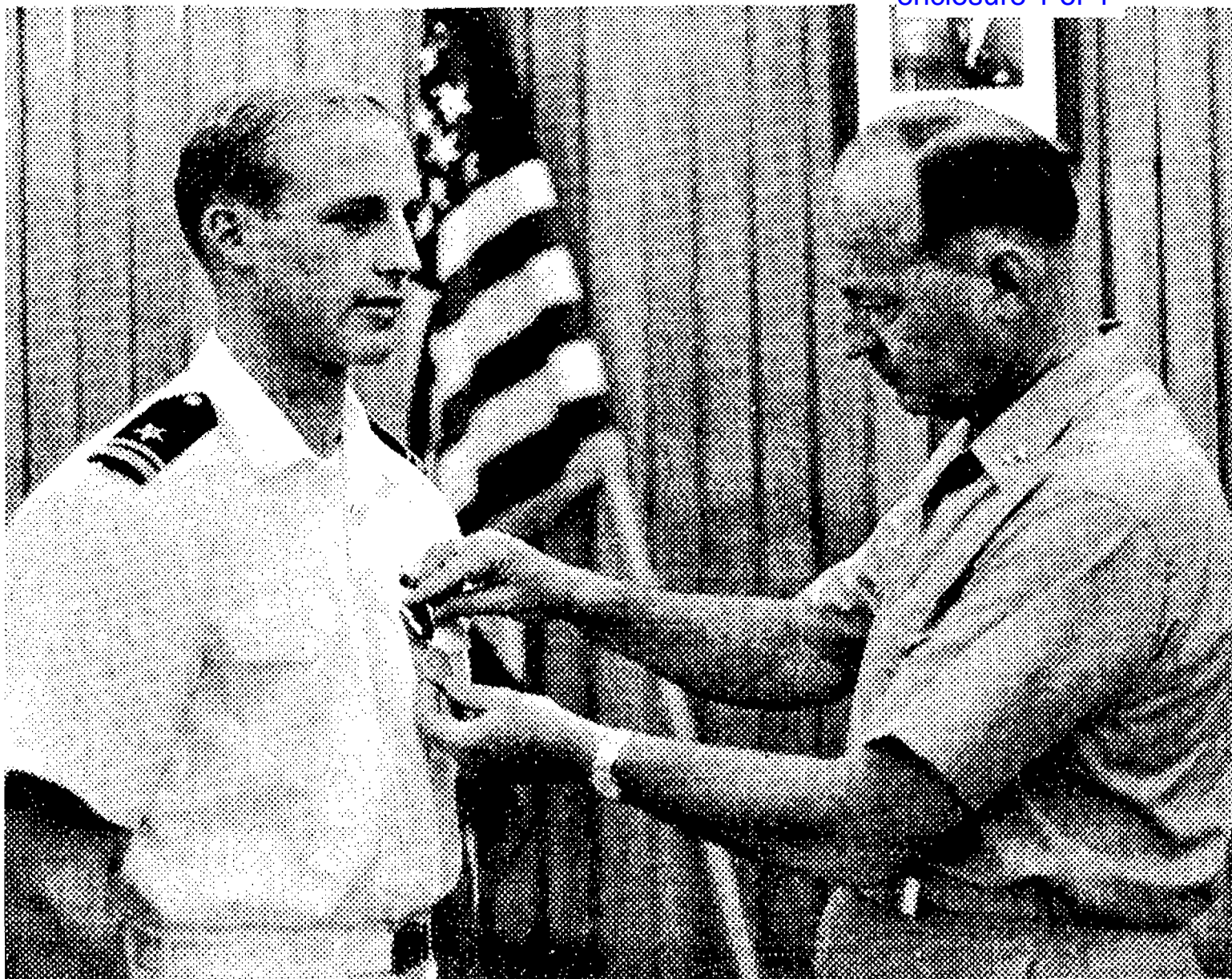
Thank you.

Sincerely,



Anthony M. O'Connell

Enclosures (4)



NAVY COMMENDATION MEDAL-Lt. (j.g.) Anthony M. O'Connell of Springfield is shown as Rear Admiral Kenneth L. Veth, commander of the U.S. Naval Forces, Vietnam, pins on the Navy Commendation Medal with Combat "V" for his actions while serving as a member of an explosive ordinance demolition team in Vietnam. (See story).

University of Massachusetts

*The Board of Trustees, upon recommendation of the Faculty
of the Graduate School, and by authority of the
Commonwealth, hereby confers upon*

Anthony Mimer O'Connell

the degree of

Master of Business Administration

with all the Rights, Privileges and Dignities to that degree appertaining.

*Given at Amherst
May 30, 1971*



Philip Wood
PRESIDENT OF THE UNIVERSITY

Veteran 36
enclosure 2 of 4

State University of New York College at Oneonta

On the recommendation of the Faculty and by virtue of the authority vested in them, the Trustees of the University have conferred upon

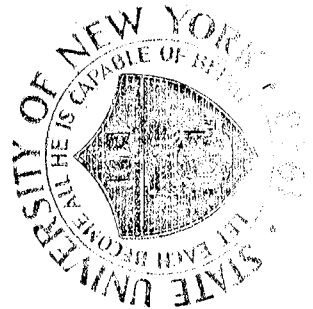
Anthony Mimer O'Connell

the degree of

Master of Arts

and have granted this Diploma as evidence thereof.

Given in the City of Oneonta, in the State of New York, in the United States of America this month of August, one thousand nine hundred and seventy-five.



Elizabeth Luce Moore
Chairman of the Board of Trustees

Edgar M. Rider
Chairman of the College Council

Quintin L. Boyer
Chancellor of the University

Clifford J. Cramer
President of the College

State University of New York College at Oneonta

On the recommendation of the appropriate Faculty and College Officers

Anthony Minner O'Connell

is awarded the

Certificate of Advanced Study in

Conservation of Historic and Artistic Works

in recognition of completion of a program of study beyond the master's degree.

Given in the City of Oneonta, in the State of New York, in the United States of America this month of August, one thousand nine hundred and seventy-five.

Veteran 36
enclosure 4 of 4



Eleanor M. Rider
Chairman of the College Council

Clifford J. Cramer
President of the C

John David L. b.
Dean of Graduate Studies

Vice-President of Academic Affairs

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
amo@commspeed.net, Last four 7637
Primary care provider Dr. K. Gibson, Tucson
July 5, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

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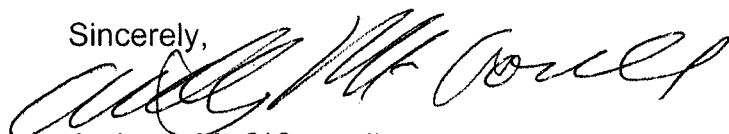
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Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 38

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
ame@commspeed.net, Last four 7637
Primary care provider Dr. K. Gibson, Tucson
July 7, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

Dear Ms. Thompson and Mr. Gardner:

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Would you please allow me to continue to get my monthly Coumadin monitoring done in Cottonwood, Arizona, but instead of Cottonwood sending the sample to the Prescott lab, that Cottonwood send the sample to the Tucson lab?

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
amo@commspeed.net, Last four 7637
Primary care provider Dr. K. Gibson, Tucson
July 7, 2004

Dr. Kathleen Gibson, Director of Primary care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson and Mr. Gardner:

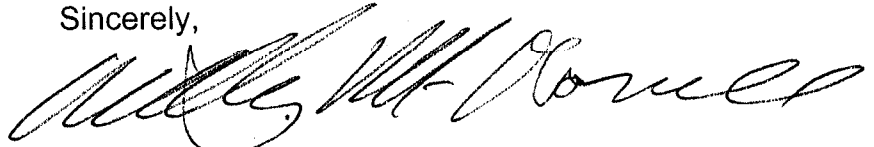
I hope you all are well and I thank the VA for saving my life.

Would you please send me a regular supply of my medicines? If you are not willing to do this, would you please tell me why?

Please do not put me in an unrelenting stressful situation.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony M. O'Connell", written in a cursive style.

Anthony M. O'Connell

Veteran 40

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
~~amo@commspeed.net, Last four 7637~~
Primary care provider Dr. K. Gibson, Tucson
July 8, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

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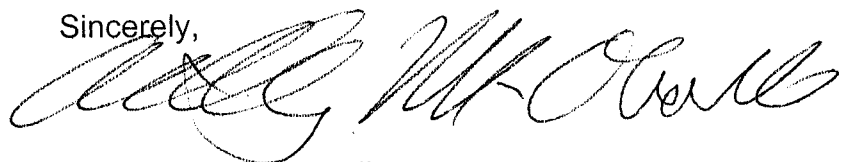
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Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
amo@commspeed.net, Last four 7637
Primary care provider Dr. K. Gibson, Tucson
July 8, 2004

Dr. Kathleen Gibson, Director of Primary care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

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Anthony M. O'Connell

Veteran 42

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
amo@commspeed.net, Last four 7637
Primary care provider Dr. K. Gibson, Tucson
July 9, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

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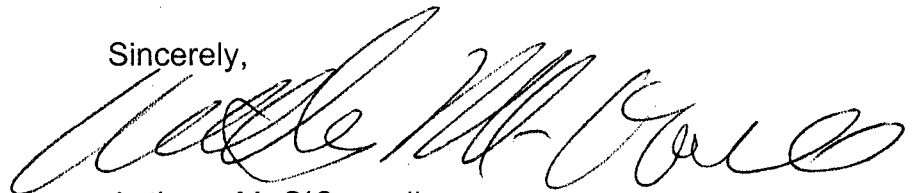
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Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
~~amo@commspeed.net, Last four 7637~~
Primary care provider Dr. K. Gibson, Tucson
July 9, 2004

Dr. Kathleen Gibson, Director of Primary care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

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Please do not put me in an unrelenting stressful situation.

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 44

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
~~amo@commspeed.net, Last four 7637~~
Primary care provider Dr. K. Gibson, Tucson
July 10, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

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Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
amo@commspeed.net, Last four 7637
Primary care provider Dr. K. Gibson, Tucson
July 10, 2004

Dr. Kathleen Gibson, Director of Primary care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

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VA Hospital, 3601 South 6th Avenue
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Thank you.

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Anthony M. O'Connell

Veteran 46

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
~~amo@commspeed.net, Last four 7637~~
Primary care provider Dr. K. Gibson, Tucson
July 11, 2004

Ms. Debra Thompson, Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89, Prescott, Arizona 86313

Mr. Jonathan Gardner, Director, Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue, Tucson, Arizona 85723

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Primary care provider Dr. K. Gibson, Tucson
July 11, 2004

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Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
Last four 7637
July 14, 2004

Mr. Thomas A Bast, APN
Cottonwood Outpatient Clinic
203 Candy Lane Suite 5b
Cottonwood, Arizona 86326

Dear Mr. Bast:

I hope you are well and I thank the VA for saving my life.

Would you please tell me why my primary care location was changed from Cottonwood (enclosure; "You have been assigned to the Cottonwood Team") to Prescott (enclosures; appointments for January 5, 2004)? I had no idea that the January 5, 2004, appointments changed my primary care location from Cottonwood to Prescott until after I arrived at Prescott on January 5 and was told by a volunteer at the reception desk. Would you please tell me who did this and why?

Would you please give me your email address?

Thank you.

Sincerely,



Anthony M. O'Connell

Enclosures (3)



DEPARTMENT OF VETERANS AFFAIRS **Veteran 48**
NORTHERN ARIZONA VA HEALTH CARE SYSTEM **enclosure 1 of 3**
PRESCOTT, ARIZONA 86313

Dear Veteran:

In Reply Refer To: 649

Thank you for choosing the Northern Arizona VA Healthcare System at Prescott as your partner in healthcare.

Your application for healthcare has been processed. You have been assigned to the COTTONWOOD Team. If you do not receive an appointment in the mail within four (4) weeks, please call TELICARE at (928) 776-6197 or toll free 1-877-225-8262.

The financial information that you supplied has placed you in a co-payment category. This means that effective December 6, 2001, you will be assessed a co-payment charge of \$0.00 per preventive health visit; \$15.00 per primary care visit; or \$50.00 per specialty care visit and a \$7.00 for every thirty (30) days or less supply of medication. The VA can bill your private insurance company for some medical care provided. At the present time we cannot bill Medicare. We are collecting Medicare information in anticipation of future billing capability.

If you have any questions, please contact the Veterans Service Center at (928) 717-7501 or (928) 445-4860 ext. 6225.

Sincerely,

Doreen M. Luczkowski
Business Office Manager
Resource Management Service Line

CARFED 11/15/01
928-649-1532
208 CANNON LAKE,
BIRMINGHAM, AL

60
EKS form

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s) scheduled at the Northern Arizona VA Health Care System in Prescott, Arizona:

MONDAY JAN 5, 2004 1:00 PM ORANGE MD B NEW PATIENTS Clinic
NEW PRIMARY CARE AREA

Please check in 30 minutes before your scheduled time. If for any reason, this is not a convenient appointment and you need to reschedule or cancel, please call (928) 445-4860 and ask for the clinic name listed above for the appointment.

The Audioremind system will call you 2 days before your appointment and remind you of the date, time and place of your appointment. The AudioInquiry system will let you call to find out about any future appointments in the next 30 days by calling locally 717-7470 or out of the area call 1-800-949-1005.

When coming for your appointment, please tell your team if there has been any change in your enrollment information.

Thank you,

Northern Arizona VA Health Care System
Prescott, Arizona 86313

12/22/2003
Veteran 48
enclosure 3 of 3

where's pharmacy

ANTHONY M OCONNELL
45 SKYVIEW ROAD
SEDONA, ARIZONA 86336

Dear Mr. Anthony M Oconnell,

You have the following clinic appointment(s)
at the Prescott V. A. Medical Center:

MONDAY	JAN 5, 2004	10:20 AM EKG AM Clinic	<i>PT 10:20</i>
		HOSPITAL ROOM 106	
MONDAY	JAN 5, 2004	11:00 AM LABORATORY (FASTING) Clinic	
		HOSPITAL RM 106	<i>NO FAST</i>
MONDAY	JAN 5, 2004	11:30 AM XRAY/IMAGING2 Clinic	
		VA MEDICAL CENTER RM 145	

Please check in for your appointment 15 minutes before your scheduled time.

PLEASE NOTE: FOR LAB ONLY PLEASE CHECK IN AT THE APPOINTED TIME.

Your healthcare needs are important to us. If for any reason, this is not a convenient appointment and you need to reschedule or cancel call TELICARE at 1-877-225-8262 between 8:00am and 4:00pm.

Introducing the AudioReminder and AudioInquiry systems! These are to help our veterans by reminding you of your scheduled outpatient appointments. The AudioReminder will call you 2 days before your appointment and remind you of it! It will tell you the date and time and place of your appointment! It will even let you cancel your appointment right there on the phone if you'd like!

The AudioInquiry will let you call it and find out about your appointments! You can call locally at (928) 717-7470, if you are out of the Prescott area you can call 1-800-949-1005, extension 7470; just select the Appointment Inquiry option and find out about all your future appointments with us.

Please bring your health benefit card or health insurance information when coming for treatment.

Thank you,

V. A. Medical Center
Prescott, Arizona 86313

Anthony M. O'Connell
45 Sky view Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider
Dr. K. Gibson, Tucson VA
July 22, 2004

Ms. Debra Thompson
Director, Northern Arizona VA Health Care System
VA Hospital
500 North Highway 89
Prescott, Arizona 86313

Mr. Thomas A Bast, APN
Cottonwood Outpatient Clinic
203 Candy Lane Suite 5b
Cottonwood, Arizona 86326

Dear Ms. Thompson and Mr. Bast:

I hope you are well and I thank the VA for saving my life.

Would you please tell me why my primary care location was changed from Cottonwood to Prescott? I had no idea that the January 5, 2004, appointments changed my primary care location from Cottonwood to Prescott until after I arrived at Prescott on January 5 and was told by a volunteer at the reception desk. Would you please tell me who did this and why?

Would you please give me your email address?

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road, Sedona, Arizona, 86336
~~amo@commspeed.net, Last four 7637~~
Primary care provider Dr. K. Gibson, Tucson
July 24, 2004

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you all are well and I thank the VA for saving my life.

Please send me my medicine. What is the obstacle that prevents you from sending me my medicine?

Please give me your email address. Please do not put me in an unrelenting stressful situation.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anthony M. O'Connell', written in a cursive style.

Anthony M. O'Connell

CERTIFIED MAIL
7004 1350 0002 1412 6392
Restricted delivery

Veteran 51
page 1 of 2

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

July 27, 2004

Ms. Debra Thompson
Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89
Prescott, Arizona 86313

Dear Ms. Thompson:

My primary care provider is Dr. Kathleen Gibson at the Tucson VA (SAVAHCS).

Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson to send me my medicine? Would you please send me a copy of everything in the Prescott VA computer information system that relates to me?

Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.

- (1) I fear that my continuing to get my monthly Coumadin tests at the Cottonwood Outpatient Clinic, which is under the Prescott VA system, could make it appear as if the Prescott VA system is my primary care provider. So I will no longer go to the Cottonwood Outpatient Clinic. This means that I will not be going to the August 3 appointment or any other appointment until the obstacle that is preventing Dr Gibson from releasing my medicine is identified and removed.

- (2) For the same reason I felt it would not be prudent for me to go to the VA hospital in Prescott. I thought that my numerous letters to you stating that Dr Gibson at the Tucson VA is my primary care provider would explain why I would not be going to the July 12 appointment or any other appointment at the Prescott VA in Prescott.
- (3) The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case"?

Thank you

Sincerely,



Anthony M. O'Connell

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

MS DEBRA THOMPSON
DIRECTOR,
NAVAHCS
VA HOSPITAL
500 NORTH HIGHWAY
89
PRESCOTT, AZ 86313

2. Article Number

(Transfer from service label)

7004 1350 0002 1412 6392

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X Deborah A. Thompson

☐ Agent☒ Addressee

B. Received by (Printed Name)

DEBORAH A. THOMPSON

C. Date of Delivery

7/29/04

D. Is delivery address different from item 1? ☐ YesIf YES, enter delivery address below: ☐ No

Veteran 51
receipt

3. Service Type

☒ Certified Mail☐ Express Mail☐ Registered☐ Return Receipt for Merchandise☐ Insured Mail☐ C.O.D.

4. Restricted Delivery? (Extra Fee)

☒ Yes

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

August 1, 2004

Dr. Kathleen Gibson, Director of Primary care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

Would you please release my medicine?

I wrote the Director of the NAVAHCS the following letter on July 31, 2004, and I quote:

"Dear Ms. Thompson:

My primary care provider is Dr. Kathleen Gibson at the Tucson VA (SAVAHCS).

Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson to send me my medicine? Would you please send me a copy of everything in the Prescott VA computer information system that relates to me?

Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.

(1) I fear that my continuing to get my monthly Coumadin tests at the Cottonwood Outpatient Clinic, which is under the Prescott VA system, could make it appear as if the Prescott VA system is my primary care provider. So I will no longer go to the Cottonwood Outpatient Clinic. This means that I will not be going to the August 3 appointment or any other appointment until the obstacle that is preventing Dr Gibson from releasing my medicine is identified and removed.

- (2) *For the same reason I felt it would not be prudent for me to go to the VA hospital in Prescott. I thought that my numerous letters to you stating that Dr Gibson at the Tucson VA is my primary care provider would explain why I would not be going to the July 12 appointment or any other appointment at the Prescott VA in Prescott.*
- (3) *The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case"?*

Thank you.

Sincerely,

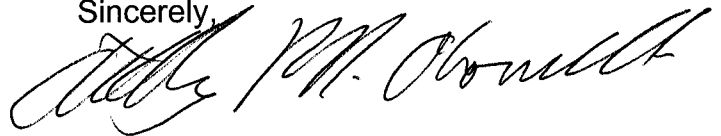
Anthony M. O'Connell"

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can and I will do what ever I can to remove them.

What did you see, Dr. Gibson, in the VA computer information system, on May 12, 2004, that prevented you from releasing my medicine?

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Cor
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson
August 1, 2004

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Mr. Gardner:

Would you please release my medicine?

I wrote the Director of the NAVAHCS the following letter on July 31, 2004, and I quote:

"Dear Ms. Thompson:

My primary care provider is Dr. Kathleen Gibson at the Tucson VA (SAVAHCS).

Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson to send me my medicine? Would you please send me a copy of everything in the Prescott VA computer information system that relates to me?

Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.

(1) I fear that my continuing to get my monthly Coumadin tests at the Cottonwood Outpatient Clinic, which is under the Prescott VA system, could make it appear as if the Prescott VA system is my primary care provider. So I will no longer go to the Cottonwood Outpatient Clinic. This means that I will not be going to the August 3 appointment or any other appointment until the obstacle that is preventing Dr Gibson from releasing my medicine is identified and removed.

- (2) *For the same reason I felt it would not be prudent for me to go to the VA hospital in Prescott. I thought that my numerous letters to you stating that Dr Gibson at the Tucson VA is my primary care provider would explain why I would not be going to the July 12 appointment or any other appointment at the Prescott VA in Prescott.*
- (3) *The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case"?*

Thank you.

Sincerely,


Anthony M. O'Connell"

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can and I will do what ever I can to remove them.

What did Dr. Gibson see in the VA computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Thank you

Sincerely,



Anthony M. O'Connell

Veteran 54

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

August 2, 2004

Dr. Kathleen Gibson, Director of Primary care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

My heart is worse. Would you please make an appointment for me with a
Cardiologist as soon as possible?

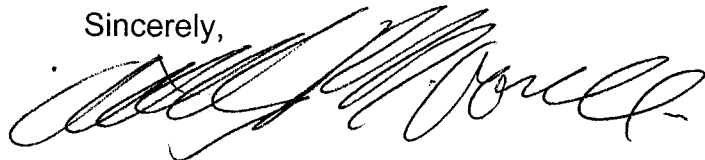
My protime/INS was 3.4 on June 15, 2004 and 2.2 on July 14, 2004. I was taking
the same dosage of Coumadin except that I took two .5mg tablets of Lorazepam
before the test that resulted in the 2.2 on July 14, 2004. Would the Lorazepam
account for the difference?

Can you please release my medicine?

I have to be able to communicate with you better. Would you please give me
your email address?

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

August 7, 2004

Dr. Kathleen Gibson, Director of Primary care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

August 7, 2004

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?


Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,



Anthony M. O'Connell

Veteran 57

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

August 9, 2004

Ms. Debra Thompson
Director, Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89
Prescott, Arizona 86313

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson in Tucson (SAVAHCS) from sending me my medicine?

Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.

The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case", and any and everything related to it?

Thank you

Sincerely,



Anthony M. O'Connell

Veteran 58

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson
August 9, 2004

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saving my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson
August 9, 2004

Dr. Kathleen Gibson, Director of Primary care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

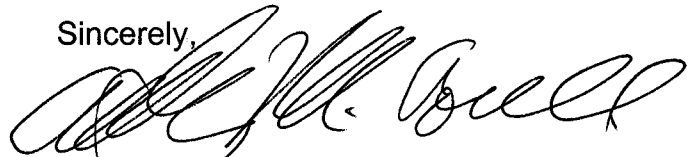
Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 60

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

August 12, 2004

Ms. Debra Thompson, Director
Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89
Prescott, Arizona 86313

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you please identify whatever it is in the Prescott VA (NAVAHCS) computer information system that continues to prevent Dr Gibson in Tucson (SAVAHCS) from sending me my medicine?

Would you please write Dr Gibson and tell her that the Prescott VA is not my primary care provider and that you have no objection to her releasing my medicine? If you are not willing to do this would you please explain why? I need my medicine.

The person in charge of the Cottonwood Outpatient Clinic, Mr. Thomas Bast, wrote me on July 19, 2004, and stated that "On 3 October 03 your case was discussed with supervising physician. Your care is best managed by a doctor. Since there are no M.D. here at Cottonwood Clinic your transfer dates back to 3 Oct 03." Would you please send me a copy of the Physicians diagnoses of this "case", and any and everything related to it?

Thank you

Sincerely,



Anthony M. O'Connell

Veteran 61

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson

August 12, 2004

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,



Anthony M. O'Connell

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net

Last four 7637

Primary care provider Dr.
Kathleen Gibson, VA Tucson
August 12, 2004

Dr. Kathleen Gibson, Director of Primary care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,



Anthony M. O'Connell

Veteran 63

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Tuesday, August 17, 2004 8:48 AM
Subject: Would you please release my medicine?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson,
VA Tucson

August 17, 2004

Dr. Kathleen Gibson
Director of Primary Care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saving my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you.

Sincerely,

Anthony M. O'Connell

8/18/04

Veteran 64

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Tuesday, August 17, 2004 8:56 AM
Subject: Would you please release my medicine?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson,
VA Tucson

August 17, 2004

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine?

Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

Thank you

Sincerely,

Anthony M. O'Connell

8/18/04

Veteran 65

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Tuesday, August 17, 2004 9:27 AM
Subject: Would you please answer a question?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson,
VA Tucson

August 17, 2004

Ms. Deborah Thompson, Director
Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89
Prescott, Arizona 86313

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you be willing to answer a question that I asked your pharmacist in my letter of June 3, 2004?:

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system?

I have had to start buying my medicine. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/18/04

Veteran 66

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Wednesday, August 18, 2004 8:59 AM
Subject: Why was my medicine stopped?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson,
VA Tucson

August 18, 2004

Ms. Deborah Thompson, Director
Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89
Prescott, Arizona 86313

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you be willing to answer a question that I asked your pharmacist in my letter of June 3, 2004?:

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/18/04

Veteran 67

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Wednesday, August 18, 2004 8:59 AM
Subject: Would you please release my medicine?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson,

VA Tucson

August 18, 2004

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/18/04

Veteran 68

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Wednesday, August 18, 2004 8:59 AM
Subject: Would you please release my medicine?

Anthony M. O'Connell

45 Skyview Road

Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson,

VA Tucson

August 18, 2004

Dr. Kathleen Gibson
Director of Primary Care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely,

Anthony M. O'Connell

8/18/04

Veteran 69

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Thursday, August 19, 2004 7:26 AM
Subject: Would you please release my medicine?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson, VA
Tucson

August 19, 2004

Dr. Kathleen Gibson
Director of Primary Care
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Dr. Gibson:

I hope you are well and I thank the VA for saving my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 70

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Thursday, August 19, 2004 7:28 AM
Subject: Would you please release my medicine?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson, VA
Tucson

August 19, 2004

Mr. Jonathan Gardner, Director
Southern Arizona VA Health Care System
VA Hospital, 3601 South 6th Avenue
Tucson, Arizona 85723

Dear Mr. Gardner:

I hope you are well and I thank the VA for saving my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 71

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Thursday, August 19, 2004 7:30 AM
Subject: Would you please tell me why my medicine was stopped?

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336

Last four 7637

Primary care provider Dr. Kathleen Gibson, VA
Tucson

August 19, 2004

Ms. Deborah Thompson, Director
Northern Arizona VA Health Care System
VA Hospital, 500 North Highway 89
Prescott, Arizona 86313

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you please answer the following question that I asked your pharmacist in my letter dated May 28, 2004 (mailed June 3, 2004)?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 72

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Friday, August 20, 2004 4:59 PM
Subject: Would you please release my medicine?

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

What did you see, Dr. Gibson, in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine?

If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 73

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Friday, August 20, 2004 5:00 PM
Subject: Would you please release my medicine?

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine?

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction?

If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 74

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Friday, August 20, 2004 5:06 PM
Subject: Would you please tell me why my medicine was stopped?

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you please answer the following question that I asked your pharmacist in my letter dated May 28, 2004 (mailed June 3, 2004)?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely,

Anthony M. O'Connell

8/20/04

Veteran 75

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Saturday, August 21, 2004 12:31 PM
Subject: Would you please release my medicine?

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

What did you see in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine? If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you.

Sincerely, Anthony M. O'Connell, last four 7637

8/22/04

Veteran 76

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Saturday, August 21, 2004 12:40 PM
Subject: Would you please release my medicine?

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a near by private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Would you please release my medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction? If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely, Anthony M. O'Connell, last four 7637

8/22/04

Veteran 77

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Saturday, August 21, 2004 12:52 PM
Subject: Would you please tell me why my medicine was stopped?

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you please tell me why my medicine was stopped? If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system?

Is there something in the VA internal computer information system that would explain why my medicine was stopped? If so, would you please tell me what it is? Would you please answer the following question that I asked your pharmacist in my letter dated May 28, 2004 (mailed June 3, 2004)?

“What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?”

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely, Anthony O'Connell, last four 7637

8/22/04

Veteran 78

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Sunday, August 22, 2004 8:44 AM
Subject: Would you please release my medicine?

Dear Dr. Gibson:

I hope you are well and I thank the VA for saying my life.

Would you please release my medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

What did you see in the VA internal computer information system, on May 12, 2004, that prevented you from releasing my medicine? If you are still not able to release my medicine would you please identify the remaining obstacle(s) as clearly as you can? I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

I do not understand why my asking you to release my medicine makes you upset with me. Do you care if I get my medicine?

When I asked the Tucson VA Pharmacy for Tamsulosin on May 28, 2004, they told me they could not send it to me because you had not released it. The following is from my letter to you of May 28, 2004:

"I just called the Tucson Pharmacy and asked for some Tamsulosin HCL .4mgt because I only have a week's supply left. They said you had to approve it first. So I called Prescott and after some discussion was able to get an emergency supply.

Would you please approve my medication from Tucson? If there is some overlap with Prescott it will be minimal based on what I have on hand and it would greatly aid my peace of mind. I feel it would be a big mistake to stop one source before bureaucratically connecting with the other."

Have you released my medicine? Would you please give me a "yes" or a "no"?

Thank you.

Sincerely, Anthony M. O'Connell, last four 7637

8/22/04

Veteran 79

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Sunday, August 22, 2004 8:49 AM
Subject: Would you please release my medicine?

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Would you please release my medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last email to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you tell me what Dr. Gibson would have seen in the VA internal computer information system, on May 12, 2004, that prevented her from releasing my medicine? Would it have anything to do with jurisdiction? If you are still not able to release my medicine would you please identify the remaining obstacles as clearly as you can?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely, Anthony M. O'Connell, last four 7637

8/22/04

Veteran 80

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Sunday, August 22, 2004 8:55 AM
Subject: Would you please tell me why my medicine was stopped?

Dear Ms. Thompson:

I hope you are well and I thank the VA for saving my life.

Would you please tell me why my medicine was stopped? If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system?

Is there something in the VA internal computer information system that would explain why my medicine was stopped? If so, would you please tell me what it is? Would you please answer the following question that I asked your pharmacist in my letter dated May 28, 2004 (mailed June 3, 2004)?

“What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?”

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Thank you

Sincerely, Anthony O'Connell, last four 7637

8/22/04

Veteran 81

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Monday, August 23, 2004 2:31 PM
Subject: coumadin tests

Dear Mr. Gardner:

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 82

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Monday, August 23, 2004 3:16 PM
Subject: Monthly coumadin tests

Dear Dr. Gibson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 83

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Monday, August 23, 2004 3:18 PM
Subject: Monthly coumadin tests

Dear Ms. Thompson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 84

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Monday, August 23, 2004 3:23 PM
Subject: monthly protime (coumadin) tests

Dear Mr Gardner,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 85

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Monday, August 23, 2004 4:17 PM
Subject: Monthly protime (coumadin) tests

Dear Dr. Gibson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

I just received my Coumadin medicine in the mail but no Metoprolol Tartrate, Simvastatin, Tamsulosin, or Lorazepam. Did you release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam also?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 86

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Monday, August 23, 2004 4:19 PM
Subject: Monthly protime (coumadin) tests

Dear Mr Gardner,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 87

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Monday, August 23, 2004 4:23 PM
Subject: Monthly protime (coumadin) tests

Dear Ms. Thompson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 88

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Monday, August 23, 2004 5:09 PM
Subject: monthly protime (coumadin) tests

Dear Mr Gardner,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 89

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Monday, August 23, 2004 5:11 PM
Subject: Monthly protime (coumadin) tests

Dear Ms. Thompson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 90

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Monday, August 23, 2004 5:12 PM
Subject: Monthly protime (coumadin) tests

Dear Dr. Gibson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

I just received my Coumadin medicine in the mail but no Metoprolol Tartrate, Simvastatin, Tamsulosin, or Lorazepam. Did you release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam also?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 91

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Monday, August 23, 2004 6:44 PM
Subject: monthly blood tests

Dear Dr. Gibson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

I just received my Coumadin medicine in the mail but no Metoprolol Tartrate, Simvastatin, Tamsulosin, or Lorazepam. Did you release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam also?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 92

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Monday, August 23, 2004 6:45 PM
Subject: Monthly blood tests

Dear Ms Thompson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

I just received my Coumadin medicine in the mail but no Metoprolol Tartrate, Simvastatin, Tamsulosin, or Lorazepam. Did you release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam also?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 93

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Monday, August 23, 2004 6:47 PM
Subject: monthly blood tests

Dear Ms. Thompson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 94

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Monday, August 23, 2004 6:48 PM
Subject: Monthly blood tests

Dear Mr Gardner,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 95

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Monday, August 23, 2004 7:31 PM
Subject: monthly tests

Dear Mr Gardner,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 96

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Monday, August 23, 2004 7:32 PM
Subject: Monthly tests

Dear Ms. Thompson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 97

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Monday, August 23, 2004 7:34 PM
Subject: Monthly tests

Dear Dr. Gibson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

I just received my Coumadin medicine in the mail but no Metoprolol Tartrate, Simvastatin, Tamsulosin, or Lorazepam. Are you going to release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam also?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 98

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Monday, August 23, 2004 8:05 PM
Subject: Are you going to release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam also?

Dear Dr. Gibson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

I just received my Coumadin medicine in the mail but no Metoprolol Tartrate, Simvastatin, Tamsulosin, or Lorazepam. Are you going to release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam also?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 99

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Monday, August 23, 2004 8:06 PM
Subject: Is this acceptable to you?

Dear Ms. Thompson,

I hope you are well and I thank the VA for saving my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 100

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Monday, August 23, 2004 8:07 PM
Subject: Is this acceptable to you?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 101

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Tuesday, August 24, 2004 8:51 AM
Subject: Is this acceptable to you?

Dear Dr. Gibson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Thank you for releasing the Coumandin. I received it on August 23, 2004. Why is it only a five week supply? Are you also going to release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 102

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Tuesday, August 24, 2004 8:53 AM
Subject: Is this acceptable to you?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

Thank you for releasing the Coumandin. I received it on August 23, 2004. Why is it only a five week supply? Are you also going to release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 103

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Tuesday, August 24, 2004 9:08 AM
Subject: Is this acceptable to you?

Dear Ms. Thompson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you?

If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question that I asked on June 3, 2004:

“What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?”

What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevented her from releasing my medicine?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 104

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Armin Ruebel" <Armin.Ruebel@med.va.gov>
Sent: Tuesday, August 24, 2004 9:46 AM
Subject: I am sorry but I have to cancel my appointment with you on August 31, 2004, at 11:20 am.

Dear Dr Ruebel,

I am sorry but I have to cancel my appointment with you on August 31, 2004, at 11:20 am.

There is some obstacle in the VA internal computer information system that Dr Kathleen Gibson, my primary care provider, saw on May 12, 2004, that prevents her from releasing my medicine. I can not find out what that obstacle is. I can not get my medicine.

Are you at liberty to tell me?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 105

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Tuesday, August 24, 2004 1:17 PM
Subject: Cancellations

Dear Dr. Gibson,

I am sorry but I have to cancel my following scheduled appointments and accommodations:

- (1) Thursday, August 26, 2004 1:30 pm 41-0-2 MSS GEN SURG ONC Clinic
- (2) Tuesday, August 31, 2004 11:20 am 55-0-2 SCL UROL RUEBEL FU Clinic
- (3) The accommodations that I made for these appointments.

Thank you. Would you please reply for confirmation?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 106

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Tuesday, August 24, 2004 1:18 PM
Subject: Cancellations

Dear Mr. Gardner,

I am sorry but I have to cancel my following scheduled appointments and accommodations:

- (1) Thursday, August 26, 2004 1:30 pm 41-0-2 MSS GEN SURG ONC Clinic
- (2) Tuesday, August 31, 2004 11:20 am 55-0-2 SCL UROL RUEBEL FU Clinic
- (3) The accommodations that I made for these appointments.

Thank you. Would you please reply for confirmation?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 107

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "John Martinez" <John.Martinez@med.va.gov>
Sent: Tuesday, August 24, 2004 1:53 PM
Subject: Cancellations

Dear Mr. Martinez,

I am sorry but I have to cancel my following scheduled appointments and accommodations:

- (1) Thursday, August 26, 2004 1:30 pm 41-0-2 MSS GEN SURG ONC Clinic
- (2) Tuesday, August 31, 2004 11:20 am 55-0-2 SCL UROL RUEBEL FU Clinic
- (3) The accommodations that I made for these appointments.

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 108

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Tuesday, August 24, 2004 4:52 PM
Subject: Is this acceptable to you?

Dear Dr. Gibson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

I received some Coumandin on August 23, 2004. How did it happen? I did not call the pharmacy. I assume you released it. Why is it only a five week supply? Are you also going to release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 109

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Tuesday, August 24, 2004 4:54 PM
Subject: Is this acceptable to you?

Dear Dr. Gibson,

I hope you are well and I thank the VA for saying my life.

I have been getting my monthly protime (coumadin) tests done at a nearby private lab. The last one was done on July 29, 2004, and was 3.3. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

I received some Coumandin on August 23, 2004. How did it happen? I did not call the pharmacy. I assume you released it. Why is it only a five week supply? Are you also going to release the Metoprolol Tartrate, Simvastatin, Tamsulosin, and Lorazepam?

I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 110

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Wednesday, August 25, 2004 7:18 PM
Subject: Why do you continue to not answer these questions?

Dear Ms. Thompson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

“What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?”

(3) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my medicine?

(4) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(5) Why do you continue to not answer these questions?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 111

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Wednesday, August 25, 2004 7:29 PM
Subject: Why do you not answer these questions?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What would Dr. Kathleen Gibson have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine?

(3) Why do you continue to not answer these questions?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 112

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Wednesday, August 25, 2004 7:36 PM
Subject: Why do you not answer these questions?

Dear Dr. Kathleen Gibson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What did you see in the VA internal computer information system on May 12, 2004, that prevented you from releasing my medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 113

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Thursday, August 26, 2004 8:17 AM
Subject: Why do you not answer these questions?

Dear Ms. Thompson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

“What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?”

(3) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine?

(4) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(5) Why do you continue to not answer these questions? If there is something about them that is not clear would you please point out what it is?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 114

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Thursday, August 26, 2004 8:24 AM
Subject: Why do you not answer these questions?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What would Dr. Kathleen Gibson have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something that is not clear about them would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 115

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Thursday, August 26, 2004 8:27 AM
Subject: Why do you not answer these questions?

Dear Dr. Kathleen Gibson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What did you see in the VA internal computer information system on May 12, 2004, that prevents prevents you from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something about them that is unclear would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

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From: "Anthony OConnell" <amo@commspeed.net>
To: "Thomas Bast" <Thomas.Bast@med.va.gov>
Sent: Thursday, August 26, 2004 9:13 AM
Subject: Would you please explain

Dear Mr. Bast,

I hope you are well and I thank the VA for saving my life.

Did you put anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE
 [?]from notification alerts that pnt is to be assigned to M.D.
 [?]ess VA Hosp.dictate the needs for this consult request.
 [?]icilitate prompt continuous care an Oncology consult is requested to
 [?]n Va today for eval of two melanoma (by pnt History).
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 [?]dvised pnt where he should seek care for this diagnosis.
 Signed by: /es/ THOMAS A BAST
 APN 10/03/2003 16:38
 Receipt Acknowledged By:
 /es/ GARY R MELVIN
 10/06/2003 07:35

"[...?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
 [...?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS
 REGISTERED NURSE 11/05/2003 15:05
 Receipt Acknowledged By:
 /es/THOMAS A BAST
 APN 11/06/2003 17:17
 /es/ JEAN M CUNNINGHAM
 RN 11/05/2003 15:22

Who is Dr. Melvin? What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

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Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

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Thank you.

Sincerely, Anthony O'Connell, last four 7637

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From: "Anthony OConnell" <amo@commspeed.net>
To: "Gary Melvin" <Gary.Melvin@med.va.gov>
Sent: Thursday, August 26, 2004 9:16 AM
Subject: Would you please explain

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Is there anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE
 [?]from notification alerts that pnt is to be assigned to M.D.
 [?]ess VA Hosp.dictate the needs for this consult request.
 [?]icilitate prompt continuous care an Oncology consult is requested to
 [?]n Va today for eval of two melanoma (by pnt History).
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 [?]dvised pnt where he should seek care for this diagnosis.
 Signed by: /es/ THOMAS A BAST
 APN 10/03/2003 16:38
 Receipt Acknowledged By:
 /es/ GARY R MELVIN
 10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
 [..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS
 REGISTERED NURSE 11/05/2003 15:05
 Receipt Acknowledged By:
 /es/THOMAS A BAST
 APN 11/06/2003 17:17
 /es/ JEAN M CUNNINGHAM
 RN 11/05/2003 15:22

What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

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Veteran 117

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Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Anthony OConnell

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From: "Anthony OConnell" <amo@commspeed.net>
To: "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>
Sent: Thursday, August 26, 2004 9:29 AM
Subject: Would you please explain

Dear Ms. Echeverria,

I hope you are well and I thank the VA for saving my life.

Is there anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE
 [?]from notification alerts that pnt is to be assigned to M.D.
 [?]ess VA Hosp.dictate the needs for this consult request.
 [?]icilitate prompt continuous care an Oncology consult is requested to
 [?]n Va today for eval of two melanoma (by pnt History).
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 [?]dvised pnt where he should seek care for this diagnosis.
 Signed by: /es/ THOMAS A BAST
 APN 10/03/2003 16:38
 Receipt Acknowledged By:
 /es/ GARY R MELVIN
 10/06/2003 07:35

"[..?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
 [..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS
 REGISTERED NURSE 11/05/2003 15:05
 Receipt Acknowledged By:
 /es/THOMAS A BAST
 APN 11/06/2003 17:17
 /es/ JEAN M CUNNINGHAM
 RN 11/05/2003 15:22

What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

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Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

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From: "Anthony OConnell" <amo@commspeed.net>
To: "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>
Sent: Thursday, August 26, 2004 9:37 AM
Subject: Would you please explain

Dear Ms. Shimkus,

I hope you are well and I thank the VA for saving my life.

Did you or Mr. Bast put anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE
 [?]from notification alerts that pnt is to be assigned to M.D.
 [?]ess VA Hosp.dictate the needs for this consult request.
 [?]icilitate prompt continuous care an Oncology consult is requested to
 [?]n Va today for eval of two melanoma (by pnt History).
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 [?]dvised pnt where he should seek care for this diagnosis.
 Signed by: /es/ THOMAS A BAST
 APN 10/03/2003 16:38
 Receipt Acknowledged By:
 /es/ GARY R MELVIN
 10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
 [.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS
 REGISTERED NURSE 11/05/2003 15:05
 Receipt Acknowledged By:
 /es/THOMAS A BAST
 APN 11/06/2003 17:17
 /es/ JEAN M CUNNINGHAM
 RN 11/05/2003 15:22

Who is Dr. Melvin? What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

9/1/04

Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004

Veteran 119
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Thank you.

Sincerely, Anthony O'Connell, last four 7637

Anthony OConnell

Veteran 120

page 1 of 2

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jean Cunningham" <Jean.Cunningham@med.va.gov>
Sent: Thursday, August 26, 2004 9:58 AM
Subject: Would you please explain

Dear Ms. Cunningham,

I hope you are well and I thank the VA for saving my life.

Is there anything in the VA internal computer information system that questions my competency or credibility?

Would you please explain the following entry and send me a more complete copy of it?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE
 [?]from notification alerts that pnt is to be assigned to M.D.
 [?]ess VA Hosp.dictate the needs for this consult request.
 [?]icilitate prompt continuous care an Oncology consult is requested to
 [?]n Va today for eval of two melanoma (by pnt History).
 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 [?]dvised pnt where he should seek care for this diagnosis.
 Signed by: /es/ THOMAS A BAST
 APN 10/03/2003 16:38
 Receipt Acknowledged By:
 /es/ GARY R MELVIN
 10/06/2003 07:35

"[..?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
 [..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
 [re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 [co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS
 REGISTERED NURSE 11/05/2003 15:05
 Receipt Acknowledged By:
 /es/THOMAS A BAST
 APN 11/06/2003 17:17
 /es/ JEAN M CUNNINGHAM
 RN 11/05/2003 15:22

Who is Dr. Melvin? What are "notification alerts"?

What would Dr. Kathleen Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine?

9/1/04

Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004

Veteran 120
page 2 of 2

Thank you.

Sincerely, Anthony O'Connell, last four 7637

Veteran 121

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Friday, August 27, 2004 8:06 AM
Subject: Why do you not answer these questions?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What would Dr. Kathleen Gibson have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something that is not clear about them would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 122

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Friday, August 27, 2004 8:07 AM
Subject: Why do you not answer these questions?

Dear Dr. Kathleen Gibson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What did you see in the VA internal computer information system on May 12, 2004, that prevents prevents you from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something about them that is unclear would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 123

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Gary Melvin" <Gary.Melvin@med.va.gov>
Sent: Friday, August 27, 2004 8:13 AM
Subject: Would you please explain

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

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[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 124

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jean Cunningham" <Jean.Cunningham@med.va.gov>
Sent: Friday, August 27, 2004 8:16 AM
Subject: Would you please explain

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 [?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE
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 [?]icilitate prompt continuous care an Oncology consult is requested to
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 [?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 [?]dvised pnt where he should seek care for this diagnosis.
 Signed by: /es/ THOMAS A BAST
 APN 10/03/2003 16:38
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 Signed by: /es/ CLAUDIA M. SHIMKUS
 REGISTERED NURSE 11/05/2003 15:05
 Receipt Acknowledged By:
 /es/THOMAS A BAST
 APN 11/06/2003 17:17
 /es/ JEAN M CUNNINGHAM
 RN 11/05/2003 15:22

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Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 125

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>
Sent: Friday, August 27, 2004 8:18 AM
Subject: Would you please explain?

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[..?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 126

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>; "Thomas Bast" <Thomas.Bast@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Friday, August 27, 2004 9:14 AM
Subject: Why do you not answer these questions?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is something about these questions that is not clear would you please point out what it is?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 127

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Shimkus, Claudia M." <Claudia.Shimkus@med.va.gov>
Sent: Friday, August 27, 2004 11:53 AM
Attach: ATT00023.txt
Subject: Read: Would you please explain?

This is a receipt for the mail you sent to
"Anthony OConnell" <amo@commspeed.net> at 8/27/04 11:36 AM

This receipt verifies that the message has been displayed on the recipient's computer at 8/27/04 11:53 AM

9/1/04

Veteran 128

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Saturday, August 28, 2004 8:00 AM
Subject: Why do you not answer these questions?

Dear Mr. Gardner,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What would Dr. Kathleen Gibson have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something that is not clear about them would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 129

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Saturday, August 28, 2004 8:01 AM
Subject: Why do you not answer these questions?

Dear Dr. Kathleen Gibson,

I hope you are well and I thank the VA for saying my life.

(1) I have been getting my monthly protime (coumadin) tests done at a nearby private lab. I could have the lab send a copy of the results directly to the VA. Is this acceptable to you? Would you please give me a "yes" or a "no"?

(2) What did you see in the VA internal computer information system on May 12, 2004, that prevents you from releasing my regular supply of medicine?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) Why do you continue to not answer these questions? If there is something about them that is unclear would you please point out what it is?

Would you please release my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
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Evening

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- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capsule, 2 capsules (correction from my last request to you)

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 130

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Gary Melvin" <Gary.Melvin@med.va.gov>
Sent: Saturday, August 28, 2004 8:04 AM
Subject: Would you please explain

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

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[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[..?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

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[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 131

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jean Cunningham" <Jean.Cunningham@med.va.gov>
Sent: Saturday, August 28, 2004 8:06 AM
Subject: Would you please explain

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

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Receipt Acknowledged By:

/es/THOMAS A BAST

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/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 132

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>
Sent: Saturday, August 28, 2004 8:07 AM
Subject: Would you please explain

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

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REGISTERED NURSE 11/05/2003 15:05

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/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

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Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 133

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Thomas Bast" <Thomas.Bast@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>; "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>
Sent: Saturday, August 28, 2004 8:10 AM
Subject: Why do you not answer these questions?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is something about these questions that is not clear would you please point out what it is?

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 134

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Valerie Russell" <Valerie.Russell@med.va.gov>
Sent: Sunday, August 29, 2004 12:54 PM
Subject: medicine

Dear Ms. Russell,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please describe the remaining obstacle(s) as best you can?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 135

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Valerie Russell" <Valerie.Russell@med.va.gov>
Sent: Monday, August 30, 2004 6:46 PM
Subject: Please release medicine

Dear Ms. Russell,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 136

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Monday, August 30, 2004 6:48 PM
Subject: Please release medicine

Dear Ms. Russell, ← Typo: "Ms Russell" should be "Mr Gardner"

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 137

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Monday, August 30, 2004 6:49 PM
Subject: Please release medicine

Dear Dr. Gibson,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 138

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Monday, August 30, 2004 6:51 PM
Subject: Please release medicine

Dear Mr. Gardner,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 139

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Gary Melvin" <Gary.Melvin@med.va.gov>
Sent: Monday, August 30, 2004 6:53 PM
Subject: Would you please explain?

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]less VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[..?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 140

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jean Cunningham" <Jean.Cunningham@med.va.gov>
Sent: Monday, August 30, 2004 6:54 PM
Subject: Would you please explain?

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 141

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>
Sent: Monday, August 30, 2004 6:56 PM
Subject: Would you please explain?

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 142

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>; "Thomas Bast" <Thomas.Bast@med.va.gov>
Sent: Monday, August 30, 2004 7:00 PM
Subject: Would you please explain?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is something about these questions that is not clear would you please point out what it is?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 143

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Valerie Russell" <Valerie.Russell@med.va.gov>
Sent: Tuesday, August 31, 2004 7:51 AM
Subject: Please release my medicine

Dear Ms. Russell,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 1/2 tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Simvastatin, 1/2 of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 144

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Tuesday, August 31, 2004 7:53 AM
Subject: Please release my medicine

Dear Mr. Gardner,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 145

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Tuesday, August 31, 2004 7:55 AM
Subject: Please release my medicine

Dear Dr. Gibson,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 146

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Gary Melvin" <Gary.Melvin@med.va.gov>
Sent: Tuesday, August 31, 2004 7:57 AM
Subject: Would you please explain

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 147

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jean Cunningham" <Jean.Cunningham@med.va.gov>
Sent: Tuesday, August 31, 2004 7:59 AM
Subject: Would you please explain?

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

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[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

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[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 148

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>
Sent: Tuesday, August 31, 2004 8:00 AM
Subject: Would you please explain?

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

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[?]ess VA Hosp.dictate the needs for this consult request.

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[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

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[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

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[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 149

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Deborah Thompson" <Deborah.Thompson@med.va.gov>; "Thomas Bast" <Thomas.Bast@med.va.gov>; "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>
Sent: Tuesday, August 31, 2004 8:03 AM
Subject: Would you please explain?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

“What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?”

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is something about these questions that is not clear would you please point out what it is?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 150

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Valerie Russell" <Valerie.Russell@med.va.gov>
Sent: Wednesday, September 01, 2004 7:37 AM
Subject: Please release my medicine.

Dear Ms. Russell,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 1/2 tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet
- (2) Simvastatin, 1/2 of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 151

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>
Sent: Wednesday, September 01, 2004 7:38 AM
Subject: Please release my medicine.

Dear Mr. Gardner,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 152

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Wednesday, September 01, 2004 7:40 AM
Subject: Please release my medicine

Dear Dr. Gibson,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 153

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Gary Melvin" <Gary.Melvin@med.va.gov>
Sent: Wednesday, September 01, 2004 7:42 AM
Subject: Would you please explain?

Dear Dr. Melvin,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 154

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Jean Cunningham" <Jean.Cunningham@med.va.gov>
Sent: Wednesday, September 01, 2004 7:44 AM
Subject: Would you please explain?

Dear Ms Cunningham,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?][ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 155

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>
Sent: Wednesday, September 01, 2004 7:45 AM
Subject: Would you please explain?

Dear Ms Shimkus,

I hope you are well and I thank the VA for saving my life.

Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy? Would you please explain the following entry and send me a more complete copy?

[?]DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

[?]: 10/03/2003 16:16 COTTONWOOD TELEPHONE

[?]from notification alerts that pnt is to be assigned to M.D.

[?]ess VA Hosp.dictate the needs for this consult request.

[?]icilitate prompt continuous care an Oncology consult is requested to

[?]n Va today for eval of two melanoma (by pnt History).

[?]asis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson

[?]dvised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST

APN 10/03/2003 16:38

Receipt Acknowledged By:

/es/ GARY R MELVIN

10/06/2003 07:35

"[.?]TE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

[.?] SIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

[re?]ceived verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for

[co?]ttonwood cboc as pt has now been assigned to orange team physician.

[?]LL notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS

REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/THOMAS A BAST

APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM

RN 11/05/2003 15:22

Who is Dr Melvin? What are "notification alerts"? What would Dr. Kathleen Gibson at the Tucson VA (SAVAHCS) have seen in the VA internal computer information system on May 12, 2004, that prevents her from sending me my regular supply of medicine? Is there anything in the VA internal computer information system that would show why the Prescott VA (NAVAHCS) stopped sending me my regular supply of medicine about May of 2004?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 156

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Thomas Bast" <Thomas.Bast@med.va.gov>; "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>
Sent: Wednesday, September 01, 2004 7:48 AM
Subject: Would you please explain?

Dear Ms. Thompson, Mr. Bast and Ms. Echeverria,

I hope you are well and I thank the VA for saying my life.

(1) If it was your position that I was a patient in the Prescott VA (NAVAHCS) system, why was my medicine stopped from the Prescott VA system? Would you please answer this question from my letter of June 3, 2004?

"What is the status of the medications that Prescott had been previously sending to me? Has it been changed by someone? If so, would you please tell me by who and why? Why am I running out of medicine?"

(2) What would Dr Gibson at the Tucson VA have seen in the VA internal computer information system on May 12, 2004, that prevents her from releasing my regular supply of medicine? Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please send me a copy and an explanation?

(3) I have had to start buying my medicine outside of the VA. How do I go about getting reimbursed?

(4) If there is anything about these questions that is not clear would you please point out what it is?

Thank you.

Sincerely, Anthony O'Connell, last four 7637

9/1/04

Veteran 157

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: <Julianne.French@med.va.gov>
Sent: Wednesday, September 01, 2004 2:11 PM
Subject: Please release my medicine

Dear Ms. French,

I hope you are well and I thank the VA for saving my life.

Can you please have my regular supply of medicine sent to me? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin; ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Can you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Can you please tell me why my regular supply of medicine is still not released from the Tucson VA (SAVAHCS)? Can you please tell me what the VA internal computer information system says about this?

If you are unable to have my regular supply of medicine released would you please explain why?

Thank you

Sincerely, Anthony O'Connell, last four 7637

11/1/04

Anthony OConnellVeteran 158
page 1 of 2

From: "Anthony OConnell" <amo@commspeed.net>
To: "Thomas Bast" <Thomas.Bast@med.va.gov>; "Jonathan Gardner" <Jonathan.Gardner@med.va.gov>; "Deborah Thompson" <Deborah.Thompson@med.va.gov>; <Joseph.Rindone@med.va.gov>; "Barbara Echeverria" <Barbara.Echeverria@med.va.gov>; "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>; "Valerie Russell" <Valerie.Russell@med.va.gov>; <Julianne.French@med.va.gov>; "Jean Cunningham" <Jean.Cunningham@med.va.gov>; "Gary Melvin" <Gary.Melvin@med.va.gov>; "Kathleen Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Friday, September 03, 2004 5:58 AM
Subject: Please send me my medicine

I hope you all are well and I thank the VA for saving my life.

(1) Would you please send me my regular supply of medicine? My present medication is:

Morning

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days each week.

Evening

- (1) Metoprolol Tartrate, ¼ of 50mg tablet
- (2) Simvastatin, ½ of 40mg tablet
- (3) Tamsulosin HCL 0.4mg capule, two capsules

As needed

- (1) Lorazepam, .5mg tablet (I average about 1 tablet a day now)

Would you please tell me why my regular supply of medicine was stopped from the Prescott VA (NAVAHCS) some time in May of 2004? Would you please tell me why my regular supply of medicine is not released from the Tucson VA (SAVAHCS)? Would you please tell me what the VA internal computer information system says about this?

(2) Has Tom Bast or anyone else put anything in the VA internal computer information system that questions my competency or credibility? If so would you please explain what it is and send me a copy? Would you please explain the following entry? Who is Dr Melvin? What are "notification alerts"?

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE

Ltrs from pnt and notification alerts that pnt is to be assigned to M.D.
 at Press VA Hosp.dictate the needs for this consult request.

To facilitate prompt continuous care an Oncology consult is requested to
 Tucson Va today for eval of two melanoma (by pnt History).

Fee basis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 has advised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST APN 10/03/2003 16:38

Receipt Acknowledged By: /es/ GARY R MELVIN 10/06/2003 07:35

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

9/10/04

received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
cottonwood cboc as pt has now been assigned to orange team physician
[will notify orange team to schedule f/u appts for pt.
Signed by: /es/ CLAUDIA M. SHIMKUS REGISTERED NURSE 11/05/2003 15:05
Receipt Acknowledged By: /es/THOMAS A BAST APN 11/06/2003 17:17
/es/ JEAN M CUNNINGHAM RN 11/05/2003 15:22

Veteran-158
page 2 of 2

Thank you

Sincerely, Anthony O'Connell, last four 7637

Veteran 159

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "APN Thomas Bast" <Thomas.Bast@med.va.gov>; "Director SAVAHCS" <Jonathan.Gardner@med.va.gov>; "Director NAVAHCs" <Deborah.Thompson@med.va.gov>; "Pharmacist NAVAHCs" <Joseph.Rindone@med.va.gov>; "Patient advocate NAVAHCs" <Barbara.Echeverria@med.va.gov>; "RN Claudia Shimkus" <Claudia.Shimkus@med.va.gov>; "Patient advocate SAVAHCS" <Valerie.Russell@med.va.gov>; "Dr Gary Melvin" <Gary.Melvin@med.va.gov>; "Primary care provider Dr Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Saturday, September 04, 2004 4:16 AM
Subject: Please send me my medicine.

I hope you all are well and I thank the VA for saving my life.

(1) Would you please send me my regular supply of medicine? My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

Would you please tell me why my regular supply of medicine was stopped sometime in May of 2004?
 Would you please tell me what the VA internal computer information system says about this?

(2) Has Tom Bast put anything in the VA internal computer information system that questions my character? If so, would you please explain what it is and send me a copy? Would you please explain the following entry? What "Ltrs from pnt"? What are "notification alerts"? Who is Dr Melvin?

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT

VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE

Ltrs from pnt and notification alerts that pnt is to be assigned to M.D.

at Press VA Hosp.dictate the needs for this consult request.

To facilitate prompt continuous care an Oncology consult is requested to Tucson Va today for eval of two melanoma (by pnt History).

Fee basis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson has advised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST APN 10/03/2003 16:38

Receipt Acknowledged By: /es/ GARY R MELVIN 10/06/2003 07:35

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for cottonwood cboc as pt has now been assigned to orange team physician.

will notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By: /es/THOMAS A BAST APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM RN 11/05/2003 15:22

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/10/04

Veteran 160

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Dr Hal_Chi Keng" <Hal_Chi@Keng>; "Advocate" <Barbara.Echeverria@med.va.gov>;
 "Advocate" <Valerie.Russell@med.va.gov>; "Claudia Shimkus" <Claudia.Shimkus@med.va.gov>;
 "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Dr
 Gary Melvin" <Gary.Melvin@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>;
 "Primary care provider" <Kathleen.Gibson@med.va.gov>; "Thomas Bast"
 <Thomas.Bast@med.va.gov>
Sent: Monday, September 06, 2004 9:08 PM
Subject: Would you please explain why my medicine was stopped?

I hope you all are well and I thank the VA for saving my life.

(1) Would you please send me a 90 day supply of my regular medicine? My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

Would you please explain why my regular supply of medicine was stopped sometime in May of 2004?
 Would you please tell me what the VA internal computer information system says about this?

(2) Has Tom Bast put anything in the VA internal computer information system that questions my character? If so, would you please explain what it is and send me a copy? Would you please explain the following entry? What "Ltrs from pnt"? What are "notification alerts"? Who is Dr Melvin?

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE
 Ltrs from pnt and notification alerts that pnt is to be assigned to M.D.
 at Press VA Hosp.dictate the needs for this consult request.
 To facilitate prompt continuous care an Oncology consult is requested to
 Tucson Va today for eval of two melanoma (by pnt History).
 Fee basis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 has advised pnt where he should seek care for this diagnosis.
 Signed by: /es/ THOMAS A BAST APN 10/03/2003 16:38
 Receipt Acknowledged By: /es/ GARY R MELVIN 10/06/2003 07:35

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
 VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
 received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 cottonwood cboc as pt has now been assigned to orange team physician.
 will notify orange team to schedule f/u appts for pt.
 Signed by: /es/ CLAUDIA M. SHIMKUS REGISTERED NURSE 11/05/2003 15:05
 Receipt Acknowledged By: /es/THOMAS A BAST APN 11/06/2003 17:17
 /es/ JEAN M CUNNINGHAM RN 11/05/2003 15:22

9/10/04

Veteran 161

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "APN" <Thomas.Bast@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "RN" <Claudia.Shimkus@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>
Sent: Wednesday, September 08, 2004 11:50 AM
Subject: Would you please explain why my medicine was stopped?

I hope you all are well and I thank the VA for saving my life.

(1) Would you please send me my regular supply of medicine? My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

Would you please tell me why my regular supply of medicine was stopped sometime in May of 2004?
 Would you please tell me what the VA internal computer information system says about this?

(2) Has Tom Bast put anything in the VA internal computer information system that questions my character? If so, would you please explain what it is and send me a copy? Would you please explain the following entry? What "Ltrs from pnt"? What are "notification alerts"? Who is Dr Melvin?

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE
 Ltrs from pnt and notification alerts that pnt is to be assigned to M.D.
 at Press VA Hosp.dictate the needs for this consult request.
 To facilitate prompt continuous care an Oncology consult is requested to
 Tucson Va today for eval of two melanoma (by pnt History).
 Fee basis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 has advised pnt where he should seek care for this diagnosis.
 Signed by: /es/ THOMAS A BAST APN 10/03/2003 16:38
 Receipt Acknowledged By: /es/ GARY R MELVIN 10/06/2003 07:35

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
 VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
 received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 cottonwood cboc as pt has now been assigned to orange team physician.
 will notify orange team to schedule f/u appts for pt.
 Signed by: /es/ CLAUDIA M. SHIMKUS REGISTERED NURSE 11/05/2003 15:05
 Receipt Acknowledged By: /es/THOMAS A BAST APN 11/06/2003 17:17
 /es/ JEAN M CUNNINGHAM RN 11/05/2003 15:22

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/10/04

Veteran 162

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "John Martinez" <John.Martinez@med.va.gov>
Sent: Wednesday, September 08, 2004 12:08 PM
Subject: Please cancel my September 14, 2004, appointment (last four 7637)

Dear Mr. Martinez,

I am sorry but I have to cancel my September 14, 2004, 1:30 pm appointment.
May I get a confirmation of this cancellation from you?

Thank you.

Anthony M. O'Connell, last four 7637

9/10/04

Veteran 163

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "APN" <Thomas.Bast@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "RN" <Claudia.Shimkus@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>
Sent: Thursday, September 09, 2004 11:59 AM
Subject: Would you please explain why my medicine was stopped?

I hope you all are well and I thank the VA for saving my life.

(1) Would you please send me my regular supply of medicine? My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

Would you please tell me why my regular supply of medicine was stopped sometime in May of 2004?
 Would you please tell me what the VA internal computer information system says about this?

(2) Has Mr Thomas Bast put anything in the VA internal computer information system that questions my character? If so, would you please explain what it is and send me a copy? Would you please explain the following entry? What "Ltrs from pnt"? What are "notification alerts"? Who is Dr Melvin?

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE

Ltrs from pnt and notification alerts that pnt is to be assigned to M.D.
 at Press VA Hosp.dictate the needs for this consult request.

To facilitate prompt continuous care an Oncology consult is requested to
 Tucson Va today for eval of two melanoma (by pnt History).

Fee basis in not authorized IAW Dr Melvin, Chief of P & SC and Dr Jackson
 has advised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST APN 10/03/2003 16:38

Receipt Acknowledged By: /es/ GARY R MELVIN 10/06/2003 07:35

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN

VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE

received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for
 cottonwood cboc as pt has now been assigned to orange team physician.
 will notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By: /es/THOMAS A BAST APN 11/06/2003 17:17

/es/ JEAN M CUNNINGHAM RN 11/05/2003 15:22

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/10/04

Veteran 164

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Advocate" <Valerie.Russell@med.va.gov>
Sent: Friday, September 10, 2004 11:27 AM
Subject: Confirm cancel

Dear Ms. Russell;

May I please get confirmation that my appointment for September 14, 2004, at 1:30 pm, has been cancelled?

Thank you

Anthony O'Connell, last four 7637

9/10/04

Veteran 165

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>
Sent: Monday, September 13, 2004 6:46 AM
Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/17/04

Veteran 166

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Tuesday, September 14, 2004 8:28 AM
Subject: This is an emergency

This is an emergency. For one thing, I sleep little because of no Tamsulosin.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/17/04

Veteran 167

Anthony OConnell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Wednesday, September 15, 2004 2:01 PM
Subject: This is an emergency

This is an emergency. For one thing, I sleep little because of no Tamsulosin.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

9/17/04

Veteran 168

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Thursday, September 16, 2004 5:52 PM
Subject: This is an emergency

This is an emergency. For one thing, I sleep little because of no Tamsulosin.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, 5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

Veteran 169

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Friday, September 17, 2004 2:37 PM
Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

Veteran 170

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Saturday, September 18, 2004 10:48 AM
Subject: This is an emergency.

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 1/2 tablets for two days.
- (4) Simvastatin, 1/2 of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

Veteran 171

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Monday, September 20, 2004 7:00 AM
Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capsule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

Veteran 172

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Tuesday, September 21, 2004 7:43 AM
Subject: This is an emergency.

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

Veteran 173

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Thursday, September 23, 2004 5:23 AM
Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

Veteran 174

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Friday, September 24, 2004 11:37 AM
Subject: This is an emergency.

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

Veteran 175

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Dr Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Friday, September 24, 2004 11:40 AM
Subject: Are you my primary care provider?

Dear Dr Gibson,

Are you my primary care provider?

Thank you.

Sincerely, Anthony O'Connell

11/1/04

Veteran 176

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Dr Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Saturday, September 25, 2004 9:27 AM
Subject: Are you my primary care provider?

Dear Dr Gibson,

Are you my primary care provider?

Thank you.

Sincerely, Anthony O'Connell

11/1/04

Veteran 177

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Dr Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Wednesday, September 29, 2004 2:14 PM
Subject: Are you my primary care provider?

Dear Dr Gibson,

Are you my primary care provider?

Thank you.

Sincerely, Anthony O'Connell

11/1/04

Veteran 178

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Wednesday, September 29, 2004 2:16 PM
Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet*
- (5) Tamsulosin HCL 0.4mg capule, two capsules
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Han-Chi Keng for the 90 day supply of Simvastatin I received on September 13, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

2/4/05

Veteran 179

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Dr Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Thursday, September 30, 2004 5:20 PM
Subject: Are you my primary care provider?

Dear Dr Gibson,

Are you my primary care provider?

Thank you.

Sincerely, Anthony O'Connell

11/2/04

Veteran 180

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Thursday, September 30, 2004 5:25 PM
Subject: This is an emergency.

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules*
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Ruebel for the 30 day supply of Tamsulosin I received on September 29, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

2/4/05

Veteran 181

Anthony O'Connell

From: "Anthony OConnell" <amo@commspeed.net>
To: "Dr Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Friday, October 01, 2004 4:09 PM
Subject: Are you my primary care provider?

Dear Dr Gibson,

Are you my primary care provider?

Thank you.

Sincerely, Anthony O'Connell

11/2/04

Veteran 182

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Friday, October 01, 2004 4:11 PM
Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules*
- (6) Lorazepam, 5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Ruebel for the 30 day supply of Tamsulosin that I received on September 29, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

2/4/05

Veteran 183

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Dr Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Saturday, October 02, 2004 6:07 AM
Subject: Are you my primary care provider

Dear Dr Gibson,

Are you my primary care provider?

Thank you.

Sincerely, Anthony O'Connell

11/2/04

Veteran 184

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Dr Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Monday, October 04, 2004 4:01 PM
Subject: Are you my primary care provider?

Dear Dr Gibson,

Are you my primary care provider?

Thank you.

Sincerely, Anthony O'Connell

11/1/04

Veteran 185

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Monday, October 04, 2004 4:03 PM
Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules*
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Ruebel for sending me the 30 day supply of Tamsulosin that I received on September 29, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

2/4/05

Veteran 186

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Pharmacist" <Joseph.Rindone@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hal_Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>
Sent: Tuesday, October 05, 2004 8:39 AM
Subject: This is an emergency

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately . My daily medication is:

- (1) Metoprolol Tartrate, ¼ of 50mg tablet, morning and night, for half a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) 1mg, I take 3 tablets for five days and 2 ½ tablets for two days.
- (4) Simvastatin, ½ of 40mg tablet
- (5) Tamsulosin HCL 0.4mg capule, two capsules*
- (6) Lorazepam, .5mg tablet (I average about 1 or 2 tablets a day now)

*I would like to thank Dr. Ruebel for sending me the 30 day supply of Tamsulosin that I received on September 29, 2004.

Thank you

Sincerely, Anthony O'Connell, last four 7637

Veteran 187

Anthony O'Connell

From: "Anthony O'Connell" <amo@commspeed.net>
To: "Dr Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Tuesday, October 05, 2004 8:41 AM
Subject: Are you my primary care provider?

Dear Dr Gibson,

Are you my primary care provider?

Thank you.

Sincerely, Anthony O'Connell

11/1/04

Veteran 188

Anthony O'Connell

From: "Anthony Oconnell" <amo@commspeed.net>
To: "Dr. Melvin" <Gary.Melvin@med.va.gov>; "Dr. Ruebel" <Armin.Ruebel@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr. Gibson" <Kathleen.Gibson@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Dr. Keng" <Hal-Chi.Keng@med.va.gov>
Sent: Sunday, October 17, 2004 10:29 PM
Subject: This is an emergency.

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately. My daily medication is:

- (1) Metoprolol Tartrate, 1/4 of 50 mg tablet, morning and night, for 1/2 a tablet daily
- (2) Aspirin, 81 mg, enteric coated
- (3) Warfarin (Coumadin) 1 mg, I take 2 1/2 tablets daily*
- (4) Simvastatin, 1/2 of 40 mg tablet
- (5) Tamsulosin HCL 0.4 mg capsule, I take 2 capsules daily
- (6) Lorazepam, 0.5 mg tablet (dosage varies)

*I would like to thank Dr. Armin Ruebel for the 36 day supply of Warfarin with one refill that I received on October 15, 2004.

Thank you.

Sincerely, Anthony O'Connell

Veteran 189

Anthony O'Connell

From: "Anthony Oconnell" <amo@commspeed.net>
To: "Dr. Melvin" <Gary.Melvin@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr. Gibson Gibson" <Kathleen.Gibson@med.va.gov>; "Dr. Ruebel" <Amin.Ruebel@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Dr. Keng" <Hal-Chi.Keng@med.va.gov>
Sent: Wednesday, October 20, 2004 9:41 AM
Attach: False.pdf
Subject: False information

I hope you all are well and I thank the VA for saving my life.

The information that my primary health care provider entered into the VA internal computer information system on October 3, 2003, about me, is false. History suggests that it was to try to protect himself from the investigation by the Arizona Board of Nursing initiated on or about, September 23, 2003.

I cannot accept the ever increasing negative consequences to my health care. Please review the attachment and decide if you would help. Please do not allow the APN to use the Arizona VA system to cover up. Please do not force me to have to ask for help outside of the VA.

Thank you.
O'Connell, 7637

Anthony

2/4/05

False information

The information that my primary care provider entered into the VA internal computer information system on October 3, 2003, about me, is false.

History suggest that the APN did it to protect himself from the pending investigation by the Arizona Board of Nursing, initialed on or about, September 23, 2003.

I cannot accept the ever increasing negative consequences to my character and health care. Why not expose the information that the APN entered into the VA internal information system on October 3, 2003, and see if it is true? Why not find out whether a wrong was done, and correct it?

Please do not force me to have to ask for help outside the VA.

MEDICAL RECORD

Progress Notes

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE
Ltrs from pnt and notification alerts that pnt is to be assigned to M. D.
at Press VA Hosp. dictate the need for this consult request.
To facilitate prompt continuous care an Oncology consult is requested to
Tucson Va today for eval of two melanoma (by pnt History).

Fee basis in not authorized IAW with Dr Melvin ,Chief of P & SC and Dr Jackson
has advised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST
APN 10/03/2003 16:38

Receipt Acknowledged By:
/es/ GARY R MELVIN
10/06/2003 07:35

Veteran 189
enclosure
page 2 of 5

CONNELL, ANTHONY M

NORTHERN ARIZONA HCS
Pt Loc: OUTPATIENT

Printed: 01/05/2004 11:11
Vice SF 509

MEDICAL RECORD

Progress Notes

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBQC RN
VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for cottonwood cboc as pt has now been assigned to orange team physician.

will notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS
REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/ THOMAS A BAST
APN 11/06/2003 17:17
/es/ JEAN M CUNNINGHAM
RN 11/05/2003 15:22

Veteran 189
enclosure
page 3 of 5

O'CONNELL, ANTHONY M

NORTHERN ARIZONA HCS
Pt Loc: OUTPATIENT

Printed: 01/05/2004 11:11
Vice SF 509

Janet Napolitano
Governor



Veteran 189
enclosure
page 4 of 5
Joey Ridenour
Executive Director

Arizona State Board of Nursing

1651 East Morten, Suite 210
Phoenix, AZ 85020-4613
Phone (602) 889-5150 Fax (602) 889-5155
E-Mail: arizona@azbn.org
Home Page: <http://www.azboardofnursing.org>

March 26, 2004

THOMAS BAST
360 W FINNIE FLAT RD HOUSE 16
CAMP VERDE, AZ 86322

RE: LETTER OF CONCERN PURSUANT TO ARS § 32-1664 (G)(2)

Dear THOMAS BAST,

The patient here is Anthony M. O'Connell, who underwent open heart surgery in Tucson, on August 11, 2003.

On March 25, 2004, the Arizona State Board of Nursing, in open meeting, reviewed the complaint submitted against your license/certificate. After consideration of the facts, the Board determined there was insufficient evidence to support direct action, but sufficient evidence for the Board to notify you of its concern. Therefore, the Board of Nursing voted issue this Letter of Concern for approaching a patient in a manner that was perceived as threatening on or about August 19, 2003, while employed as a Nurse Practitioner for the Northern Arizona Veterans Affairs Health Care System in Cottonwood, Arizona, pursuant to A.R.S. § 32-1664 (G) (2).

The Board, by this letter, warns you that repetition of such conduct may lead to disciplinary action against your license/certificate. Please review the Nurse Practice Act (NPA) to ensure that your practice and conduct is consistent with statute, standards, and safe nursing practice. You can access the NPA on the ASBN Web Site listed above.

Sincerely,

I am not allowed to say who filed the complaint that resulted in the following action from the Arizona Board of Nursing.
This Letter of Concern is public record.

A handwritten signature in black ink that reads "Joey Ridenour" followed by some illegible initials.

Joey Ridenour, R.N., M.N.
Executive Director

JR/db

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
Last four 7637
July 14, 2004

Mr. Thomas A Bast, APN
Cottonwood Outpatient Clinic
203 Candy Lane Suite 5b
Cottonwood, Arizona 86326

Dear Mr. Bast:

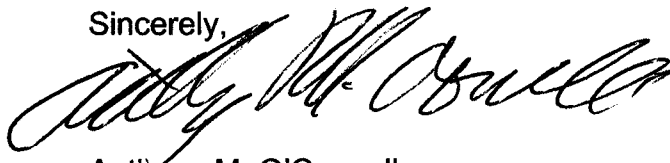
I hope you are well and I thank the VA for saving my life.

Would you please tell me why my primary care location was changed from Cottonwood (enclosure; "You have been assigned to the Cottonwood Team") to Prescott (enclosures; appointments for January 5, 2004)? I had no idea that the January 5, 2004, appointments changed my primary care location from Cottonwood to Prescott until after I arrived at Prescott on January 5 and was told by a volunteer at the reception desk. Would you please tell me who did this and why?

Would you please give me your email address?

Thank you.

Sincerely,



Anthony M. O'Connell

Enclosures (3)

19 July 04
1700 hrs
ON 3 OCT 03 YOUR CASE WAS
DISCUSSED WITH SUPERVISING PHYSICIAN. YOUR
CARE IS BEST MANAGED BY A DOCTOR.
SINCE THERE IS NO M.D. HERE AT COTTONWOOD
CLINIC YOUR TRANSFER DATES BACK TO
3 OCT 03.
T. Bast, FNP
Thomas A. Bast
Family Nurse Practitioner

Veteran 190

Anthony O'Connell

From: "Anthony Oconnell" <amo@commspeed.net>
To: "Dr. Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>;
"Director" <Deborah.Thompson@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>;
"Dr. Melvin Melvin" <Gary.Melvin@med.va.gov>; "Dr. Ruebel" <Amin.Ruebel@med.va.gov>;
"APN" <Thomas.Bast@med.va.gov>; "Dr. Keng Keng" <Hal-Chi.Keng@med.va.gov>;
"Pharmacist" <Joseph.Rindone@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>
Sent: Wednesday, October 27, 2004 1:58 PM
Subject: This is an emergency.

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately. My daily medication is:

- (1) Metoprolol Tartrate, 1/4 of 50 mg tablet, morning and night, for 1/2 a tablet daily
- (2) Aspirin, 81 mg, enteric coated
- (3) Warfarin (Coumadin) 1 mg, I take 2 1/2 tablets daily*
- (4) Simvastatin, 1/2 of 40 mg tablet
- (5) Tamsulosin HCL 0.4 mg capsule, I take 2 capsules daily
- (6) Lorazepam, 0.5 mg tablet (dosage varies)

*I would like to thank Dr. Armin Ruebel for the 36 day supply of Warfarin with one refill that I received on October 15, 2004.

Please tell me why my regular supply of medicine was stopped.

Thank you.

Sincerely, Anthony O'Connell, 7637

Veteran 191

Anthony O'Connell

From: "Anthony Oconnell" <amo@commspeed.net>
To: "Dr. Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>;
"Director" <Deborah.Thompson@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>;
"Dr. Melvin Melvin" <Gary.Melvin@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Dr. Keng
Keng" <Hal-Chi.Keng@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Advocate"
<Valerie.Russell@med.va.gov>; "Dr. Ruebel Ruebel" <Amin.Ruebel@med.va.gov>
Sent: Wednesday, October 27, 2004 6:52 PM
Attach: False.pdf
Subject: False

I hope you all are well and I thank the VA for saving my life.

The information that Mr. Thomas Bast entered into the VA internal computer information system about me on October 3, 2003, is false. History suggest that Mr. Bast did it to protect himself against an investigation initialed on or about September 23, 2003. Please open the attachment "False".

Please do not allow the Arizona VA system to be used to protect Mr. Bast at my expense. Is this connected with my regular supply of medicine being stopped? Please do not force me to have to ask for help outside of the VA.

Thank you.

Anthony O'Connell, 7637

False

The information that Mr. Thomas Bast entered into the VA internal computer information system about me on October 3, 2003 is false. History suggest that Mr. Bast did it to protect himself against an investigation initiated on or about September 23, 2003.

Please do not allow the Arizona VA system to be used to protect Mr. Bast at my expense. Is this connected with my regular supply of medicine being stopped?
Please do not force me to ask for help outside of the VA.

MEDICAL RECORD

Progress Notes

NOTE DATED: 10/03/2003 16:22 COTTONWOOD CBOC TELEPHONE CONTACT
 VISIT: 10/03/2003 16:16 COTTONWOOD TELEPHONE
 Ltrs from pnt and notification alerts that pnt is to be assigned to M. D.
 at Press VA Hosp. dictate the need for this consult request.
 To facilitate prompt continuous care an Oncology consult is requested to
 Tucson Va today for eval of two melanoma (by pnt History).

Fee basis in not authorized IAW with Dr Melvin ,Chief of P & SC and Dr Jackson
 has advised pnt where he should seek care for this diagnosis.

Signed by: /es/ THOMAS A BAST
 APN 10/03/2003 16:38

Receipt Acknowledged By:
 /es/ GARY R MELVIN
 10/06/2003 07:35

Veteran 191
 enclosure
 page 2 of 5

NOTE DATED:
 VISIT:
 Ltrs from
 at Press
 To facili
 Tucson

Fee ba
 has ad

NOTE DATED:
 VISIT:
 Ltrs from
 at Press

CONNELL, ANTHONY M

NORTHERN ARIZONA HCS
 Pt Loc: OUTPATIENT

Printed:01/05/2004 11:11
 Vice SF 509

MEDICAL RECORD

Progress Notes

NOTE DATED: 11/05/2003 15:03 COTTONWOOD CBOC RN
VISIT: 11/05/2003 15:03 COTTONWOOD TELEPHONE
received verbal orders from Tom Bast, NP, to cancel upcoming appts scheduled for cottonwood cboc as pt has now been assigned to orange team physician.

will notify orange team to schedule f/u appts for pt.

Signed by: /es/ CLAUDIA M. SHIMKUS
REGISTERED NURSE 11/05/2003 15:05

Receipt Acknowledged By:

/es/ THOMAS A BAST
APN 11/06/2003 17:17
/es/ JEAN M CUNNINGHAM
RN 11/05/2003 15:22

Veteran 191
enclosure
page 3 of 5

O'CONNELL, ANTHONY M

NORTHERN ARIZONA HCS
Pt Loc: OUTPATIENT

Printed: 01/05/2004 11:11
Vice SF 509

Janet Napolitano
Governor



Veteran 191

enclosure

page 4 of 5

Joey Ridenour
Executive Director

Arizona State Board of Nursing

1651 East Morten, Suite 210

Phoenix, AZ 85020-4613

Phone (602) 889-5150 Fax (602) 889-5155

E-Mail: arizona@azbn.org

Home Page: <http://www.azboardofnursing.org>

March 26, 2004

THOMAS BAST
360 W FINNIE FLAT RD HOUSE 16
CAMP VERDE, AZ 86322

RE: LETTER OF CONCERN PURSUANT TO ARS § 32-1664 (G)(2)

Dear THOMAS BAST,

The patient here Anthony M. O'Connell, who had open heart surgery in Tucson on August 11, 2003.

On March 25, 2004, the Arizona State Board of Nursing, in open meeting, reviewed the complaint submitted against your license/certificate. After consideration of the facts, the Board determined there was insufficient evidence to support direct action, but sufficient evidence for the Board to notify you of its concern. Therefore, the Board of Nursing voted issue this Letter of Concern for approaching a patient in a manner that was perceived as threatening on or about August 19, 2003, while employed as a Nurse Practitioner for the Northern Arizona Veterans Affairs Health Care System in Cottonwood, Arizona, pursuant to A.R.S. § 32-1664 (G) (2).

The Board, by this letter, warns you that repetition of such conduct may lead to disciplinary action against your license/certificate. Please review the Nurse Practice Act (NPA) to ensure that your practice and conduct is consistent with statute, standards, and safe nursing practice. You can access the NPA on the ASBN Web Site listed above.

Sincerely,

A handwritten signature in cursive script that reads "Joey Ridenour".

Joey Ridenour, R.N., M.N.
Executive Director

JR/db

Anthony M. O'Connell
45 Skyview Road
Sedona, Arizona, 86336
amo@commspeed.net
Last four 7637
July 14, 2004

Mr. Thomas A Bast, APN
Cottonwood Outpatient Clinic
203 Candy Lane Suite 5b
Cottonwood, Arizona 86326

Dear Mr. Bast:

I hope you are well and I thank the VA for saving my life.

Would you please tell me why my primary care location was changed from Cottonwood (enclosure; "You have been assigned to the Cottonwood Team") to Prescott (enclosures; appointments for January 5, 2004)? I had no idea that the January 5, 2004, appointments changed my primary care location from Cottonwood to Prescott until after I arrived at Prescott on January 5 and was told by a volunteer at the reception desk. Would you please tell me who did this and why?

Would you please give me your email address?

Thank you.

Sincerely,



Anthony M. O'Connell

Enclosures (3)

19 July 04
1700 Hrs
ON 3 OCT 03 YOUR CASE WAS
DISCUSSED WITH SUPERVISING PHYSICIAN. YOUR
CARE IS BEST MANAGED BY A DOCTOR.
SINCE THERE IS NO M.D. HERE AT COTTONWOOD
CLINIC YOUR TRANSFER DATES BACK TO
3 OCT 03.
T. Bast, FNP
Thomas A. Bast
Family Nurse Practitioner

Veteran 192

Anthony O'Connell

From: "Anthony Oconnell" <amo@commspeed.net>
To: "Dr. Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>;
"Director" <Deborah.Thompson@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>;
"Dr. Melvin Melvin" <Gary.Melvin@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Dr. Keng
Keng" <Hal-Chi.Keng@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Advocate"
<Valerie.Russell@med.va.gov>; "Dr. Ruebel Ruebel" <Amin.Ruebel@med.va.gov>
Sent: Friday, October 29, 2004 2:11 PM
Subject: This is an emergency.

This is an emergency.

Please send me a 90 day supply of my regular medicine immediately. My daily medication is:

- (1) Metoprolol Tartrate, 1/4 of 50 mg tablet, morning and night, for 1/2 a tablet daily
- (2) Aspirin, 81 mg, enteric coated
- (3) Warfarin (Coumadin) 1 mg, I take 2 1/2 tablets daily
- (4) Simvastatin, 1/2 of 40 mg tablet
- (5) Tamsulosin HCL 0.4 mg capsule, I take 2 capsules daily
- (6) Lorazepam, 0.5 mg tablet (dosage varies)

Please tell me why my regular supply of medicine was stopped. Please respond.

Thank you.

Sincerely, Anthony O'Connell, 7637

From: Anthony Oconnell <amo@commspeed.net>
Subject: **Appointment scheduled for December 13, 2004**
Date: December 8, 2004 8:59:03 AM MST
To: Dr. Gibson <Kathleen.Gibson@med.va.gov>
Cc: Director <Jonathan.Gardner@med.va.gov>, Advocate <Valerie.Russell@med.va.gov>, John.Martinez@med.va.gov

Dear Dr Gibson,

I hope you are well and I thank the VA for saving my life.

Would you please answer some questions?

- (1) Are you my primary care provider? Would you please give me a "yes" or a "no"?
- (2) Why was my regular supply of medicine stopped sometime in May of 2004?
- (3) Why has my regular supply of medicine never resumed?
- (4) What was entered into the VA internal computer information system about me on October 3, 2003, and what is it's significance?

If you are not willing to answer these fundamental questions, I feel it would not be prudent for me to see you. If you are not willing to answer these questions, please cancel my appointment with you scheduled for December 13, 2004, at 4:00 pm.

Thank you. Have a good holiday.

Anthony O'Connell, 7637

12/8/04

VA response,
12/8/04, 2:05 PM
(Avalio)

Veteran 194

Anthony O'Connell

From: "Anthony O'Connell" <anthony@esedona.net>
To: "Advocate" <Barbara.Echeverria@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>;
"Dr. Gibson" <Kathleen.Gibson@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>;
"Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>
Cc: "Anthony O'Connell" <anthony@esedona.net>
Sent: Tuesday, January 11, 2005 8:56 PM
Subject: Would you please send me my regular supply of medicine?

Happy New Year.

Would you please send me my regular supply of medicine? My daily medication requirement is:

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet, morning and night, for 1/2 a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin), 1mg. I take 2 1/2 tablets per day.
- (4) Simvastatin, 1/2 of 40 mg tablet
- (5) Tamsulosin HCL, 0.4 mg capsule, 2 daily
- (6) Lorazepam, 0.5 mg tablet, as needed

Why was my regular supply of medicine stopped sometime in May of 2004?

Why has my regular supply of medicine never resumed?

What was entered into the VA internal computer information system on October 3, 2003, about me?

Who is my primary care provider?

The results of my protime test taken on January 10, 2005, is INR 3.3 and SEC 22.1. If you would like the results directly from this private lab please let me know and I will arrange it.

Thank you.

Anthony O'Connell 7637

2/4/05

Veteran 195

Anthony O'Connell

From: "Anthony O'Connell" <anthony@esedona.net>
To: "Ken Hall" <ken.hall@med.va.gov>
Cc: "Anthony O'Connell" <anthony@esedona.net>
Sent: Sunday, February 06, 2005 8:19 AM
Subject: Thank you

Ken,

It was a pleasure to meet you at the opening of the exhibit "Open Doors: Vietnam POW's Thirty Years Later". I may have meet you on May 5, 2004, at the Prescott VA. Thank you for agreeing to look at my CD. If you decide to contact me please email me at "anthony@eSedona.net"

Sincerely,

Anthony O'Connell, 7637

Typographically error: "May 5, 2004"
should read "January 5, 2004"

Prescott Vet Center

Ken Hall, LCSW
Team leader
(928) 778-3469

161 S. Granite Street, Ste. B
Prescott, AZ 86303



Serving those who served
Ph: (800) 547-7016 (AZ only)
Fax: (928) 776-6042

From: Anthony O'Connell <anthony@esedona.net>
Subject: **Simvastatin 40MG**
Date: February 10, 2005 5:34:02 AM MST
To: Dr. Keng <Hai-Chi.Keng@med.va.gov>

Dr Keng,

Thank you for the 90 day supply (45 x 40MG) of Simvastatin that you sent me on 9/9/04. That bottle says "Fill (3 of 4)". Would you please send me another 90 day supply? It is very expensive for me to have to buy it outside of the VA.

Thank you and Happy Chinese New Year.

Anthony O'Connell, 7637

Veteran 197
page 1 of 2

Anthony O'Connell

From: "Anthony O'Connell" <anthony@esedona.net>
To: "Director" <Deborah.Thompson@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>
Sent: Thursday, February 10, 2005 9:59 AM
Subject: Fwd: Would you please send me my regular supply of medicine?

Dear Ms. Thompson and Ms. Echeverria,

I was happy to see that you received my first email (January 11, 2005, see forwarded message) from my new email address (Anthony@esedeona.net).

My previous emails to you from my old email address (amo@commspeed.net) did not get through, even though I had sent them to your same email addresses (Deborah.Thompson@med.va.gov and Barbara.Echeverria@med.va.gov). Can you please tell me why?

If my future emails to you from my new email address do not get through, could you please tell me why?

Thank you.

Anthony O'Connell, 7637

Begin forwarded message:

From: Anthony O'Connell <anthony@esedona.net>
Date: January 11, 2005 6:56:22 PM MST
To: Advocate <Barbara.Echeverria@med.va.gov>, Pharmacist
 <Joseph.Rindone@med.va.gov>, Dr. Gibson <Kathleen.Gibson@med.va.gov>, Advocate
 <Valerie.Russell@med.va.gov>, Director <Jonathan.Gardner@med.va.gov>, Director
 <Deborah.Thompson@med.va.gov>
Cc: Anthony O'Connell <anthony@esedona.net>
Subject: Would you please send me my regular supply of medicine?

Happy New Year.

Would you please send me my regular supply of medicine? My daily medication requirement is:

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet, morning and night, for 1/2 a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) , 1mg. I take 2 1/2 tablets per day.
- (4) Simvastatin, 1/2 of 40 mg tablet
- (5) Tamsulosin HCL, 0.4 mg capsule, 2 daily
- (6) Lorazepam, 0.5 mg tablet, as needed

Why was my regular supply of medicine stopped sometime in May of 2004?

Why has my regular supply of medicine never resumed?

What was entered into the VA internal computer information system on October 3, 2003, about me?

2/27/05

Veteran 197
page 2 of 2

Who is my primary care provider?

The results of my protime test taken on January 10, 2005, is INR 3.3 and SEC 22.1. If you would like the results directly from this private lab please let me know and I will arrange it.

Thank you.

Anthony O'Connell 7637

2/27/05

Veteran 198

Anthony O'Connell

From: "Anthony O'Connell" <anthony@esedona.net>
To: "Dr. Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "LCSW" <Ken.Hall@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Dr. Melvin Melvin" <Gary.Melvin@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Dr. Keng Keng" <Hai-Chi.Keng@med.va.gov>; "Pharmacist" <Joseph.Rindone@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Dr. Ruebel Ruebel" <Amin.Ruebel@med.va.gov>
Sent: Sunday, February 27, 2005 8:05 AM
Subject: Please send me my medicine

I hope you all are well.

Would you please send me my regular supply of medicine? My daily medication requirement is:

- (1) Metoprolol Tartrate, 1/4 of 50mg tablet, morning and night, for 1/2 a tablet daily
- (2) Aspirin, 81mg, enteric coated
- (3) Warfarin (Coumadin) , 1mg. I take 2 1/2 tablets per day.
- (4) Simvastatin, 1/2 of 40 mg tablet
- (5) Tamsulosin HCL, 0.4 mg capsule, 2 daily
- (6) Lorazepam, 0.5 mg tablet, as needed

Why was my regular supply of medicine stopped sometime in May of 2004, and never resumed?

Who is my primary care provider?

What was entered into the VA internal computer information system about me on October 3, 2003, and what is it's significance?

Thank you.

Anthony O'Connell 7637

2/27/05

From: Anthony O'Connell <anthony@esedona.net>
Subject: **Emergency - melanoma cancer history**
Date: March 4, 2005 11:15:26 AM MST
To: Director <Jonathan.Gardner@med.va.gov>, Dr. Keng <Hai-Chi.Keng@med.va.gov>, Dr. Gibson
<Kathleen.Gibson@med.va.gov>

I hope you are well.

I believe I may have another occurrence of melanoma skin cancer. The last melanoma I had cut out was a level four. I do not want to let any more occurrences get that deep.

When I saw the dermatologist at the Tucson VA (I think he was a dermatologist and not an oncologist) several months ago, he told me to come back if I saw anything suspicious. I do not remember his name. Would you please make an appointment for me to see him as soon as possible? Or put me in contact with him? Time is of the essence.

Thank you.

Anthony O'Connell, 7637

From: Anthony O'Connell <anthony@esedona.net>
Subject: **Emergency -melanoma cancer history**
Date: March 9, 2005 6:17:33 AM MST
To: Director <Jonathan.Gardner@med.va.gov>, Dr. Keng Keng <Hai-Chi.Keng@med.va.gov>, Dr. Gibson
<Kathleen.Gibson@med.va.gov>

I hope you are well.

I believe I may have another occurrence of melanoma skin cancer. The last melanoma I had cut out was a level four. I do not want to let any more occurrences get that deep.

When I saw the dermatologist at the Tucson VA (I think he was a dermatologist and not an oncologist) several months ago, he told me to come back if I saw anything suspicious. I do not remember his name. Would you please make an appointment for me to see him as soon as possible? Or put me in contact with him? Time is of the essence.

Thank you.

Anthony O'Connell, 7637

Veteran 201

Anthony O'Connell

From: "Anthony O'Connell" <anthony@esedona.net>
To: "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Dr. Keng Keng" <Hai-Chi.Keng@med.va.gov>; "Dr. Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Thursday, March 10, 2005 10:03 AM
Subject: Emergency - melanoma cancer

I hope you all are are well.

I believe I may have another occurrence of melanoma skin cancer. The last melanoma I had cut out was a level four. I do not want to let any more occurrences get that deep.

When I saw the dermatologist at the Tucson VA (I think he was a dermatologist and not an oncologist) several months ago, he told me to come back if I saw anything suspicious. I do not remember his name. Would you please make an appointment for me to see him as soon as possible? Or put me in contact with him? Time is of the essence.

Thank you.

Anthony O'Connell, 7637

3/15/05

Veteran 202

Anthony O'Connell

From: "Anthony O'Connell" <anthony@esedona.net>
To: "Director" <Deborah.Thompson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Dr. Keng Keng" <Hai-Chi.Keng@med.va.gov>; "Dr. Gibson" <Kathleen.Gibson@med.va.gov>
Sent: Friday, March 11, 2005 9:13 AM
Subject: Emergency - melanoma cancer history

I hope you all are well.

I believe I may have another occurrence of melanoma skin cancer. The last melanoma I had cut out was a level four. I do not want to let any more occurrences get that deep.

When I saw the dermatologist at the Tucson VA (I think he was a dermatologist and not an oncologist) several months ago, he told me to come back if I saw anything suspicious. I do not remember his name. Would you please make an appointment for me to see him as soon as possible? Or put me in contact with him? Time is of the essence.

Thank you.

Anthony O'Connell, 7637

3/15/05

Veteran 203

Anthony O'Connell

From: "Anthony O'Connell" <Anthony@eSedona.net>
To: "APN" <Thomas.Bast@med.va.gov>; "Dr Keng" <Hai-Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>
Sent: Friday, March 11, 2005 5:18 PM
Subject: Emergency - melanoma cancer history. *** Please respond ***

I hope you all are well.

I believe I may have another occurrence of melanoma skin cancer. The last melanoma I had cut out was a level four. I do not want to let any more occurrences get that deep.

When I saw the dermatologist at the Tucson VA several months ago, he told me to come back if I saw anything suspicious. I do not remember his name. Would you please make an appointment for me to see him as soon as possible? Or put me in contact with him? Time is of the essence.

Please respond.

Thank you.

Anthony O'Connell, 7637

3/15/05

Veteran 204

Anthony O'Connell

From: "Anthony O'Connell" <Anthony@eSedona.net>
To: "RN_MS Julianne French" <Julianne.French@med.va.gov>; "RN Jean Cunningham" <Jean.Cunningham@med.va.gov>; "RN" <Claudia.Shimkus@med.va.gov>; "Dr Melvin" <Gary.Melvin@med.va.gov>; "Dr Ruebel" <Armin.Ruebel@med.va.gov>; "Dr Keng" <Hai-Chi.Keng@med.va.gov>; "Dr Gibson" <Kathleen.Gibson@med.va.gov>; "Director" <Deborah.Thompson@med.va.gov>; "Director" <Jonathan.Gardner@med.va.gov>; "APN" <Thomas.Bast@med.va.gov>; "Advocate" <Barbara.Echeverria@med.va.gov>; "Advocate" <Valerie.Russell@med.va.gov>
Sent: Saturday, March 12, 2005 12:34 PM
Subject: emergency - melanoma cancer history -please respond

I hope you all are well.

I believe I may have another occurrence of melanoma skin cancer. The last melanoma I had cut out was a level four. I do not want to let any more occurrences get that deep.

When I saw the dermatologist at the Tucson VA several months ago, he told me to come back if I saw anything suspicious. I do not remember his name. Would you please make an appointment for me to see him as soon as possible? Or put me in contact with him? Time is of the essence.

Please respond.

Thank you.

Anthony O'Connell, 7637

3/15/05

Veteran 205

Anthony O'Connell

From: "Anthony O'Connell" <Anthony@eSedona.net>
To: "Ruebel, Armin A." <Armin.Ruebel@med.va.gov>
Sent: Tuesday, March 15, 2005 8:45 AM
Subject: Thank you

Dr Ruebel,

Thank you.

Anthony O'Connell, 7637

----- Original Message -----

From: Ruebel, Armin A.
To: 'Anthony O'Connell'
Sent: Monday, March 14, 2005 1:04 PM
Subject: RE: emergency - melanoma cancer history -please respond

Dermatology Dr. was Robert L Rietschel M.D. I put in a consult for him to see you ASAP.
Sincerely, Dr. Ruebel

-----Original Message-----

From: Anthony O'Connell [mailto:Anthony@eSedona.net]
Sent: Saturday, March 12, 2005 9:34 AM
To: RN_MS Julianne French; RN Jean Cunningham; RN; Dr Melvin; Dr Ruebel; Dr Keng; Dr Gibson;
Director; Director; APN; Advocate; Advocate
Subject: emergency - melanoma cancer history -please respond

I hope you all are well.

I believe I may have another occurrence of melanoma skin cancer. The last melanoma I had cut out was a level four. I do not want to let any more occurrences get that deep.

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Please respond.

Thank you.

Anthony O'Connell, 7637